

# DCBS Overview

Presenter: Andrew Stolfi, Director  
Department of Consumer and Business Services



# Open house agenda – 10 a.m. to 1 p.m.

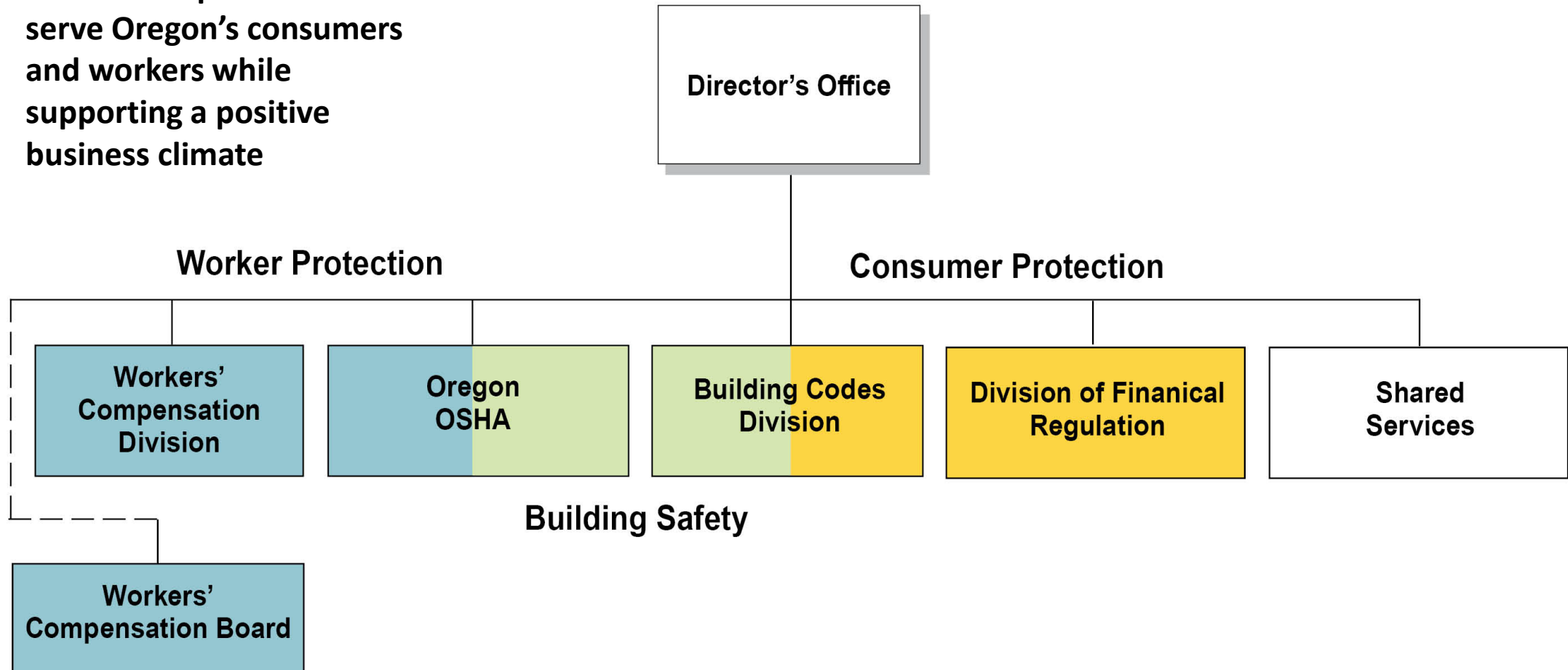
- 10 a.m.: Welcome and introduction – Andrew Stolfi
- 10:10 a.m.: Division of Financial Regulation overview – TK Keen, Alex Cheng, and Tricia Goldsmith
- 10:20 a.m.: Oregon OSHA overview – Renee Stapleton
- 10:30 a.m.: Open discussion
- 11:30 a.m.: Break
- 11:45 a.m.: Open discussion

## Upcoming schedule

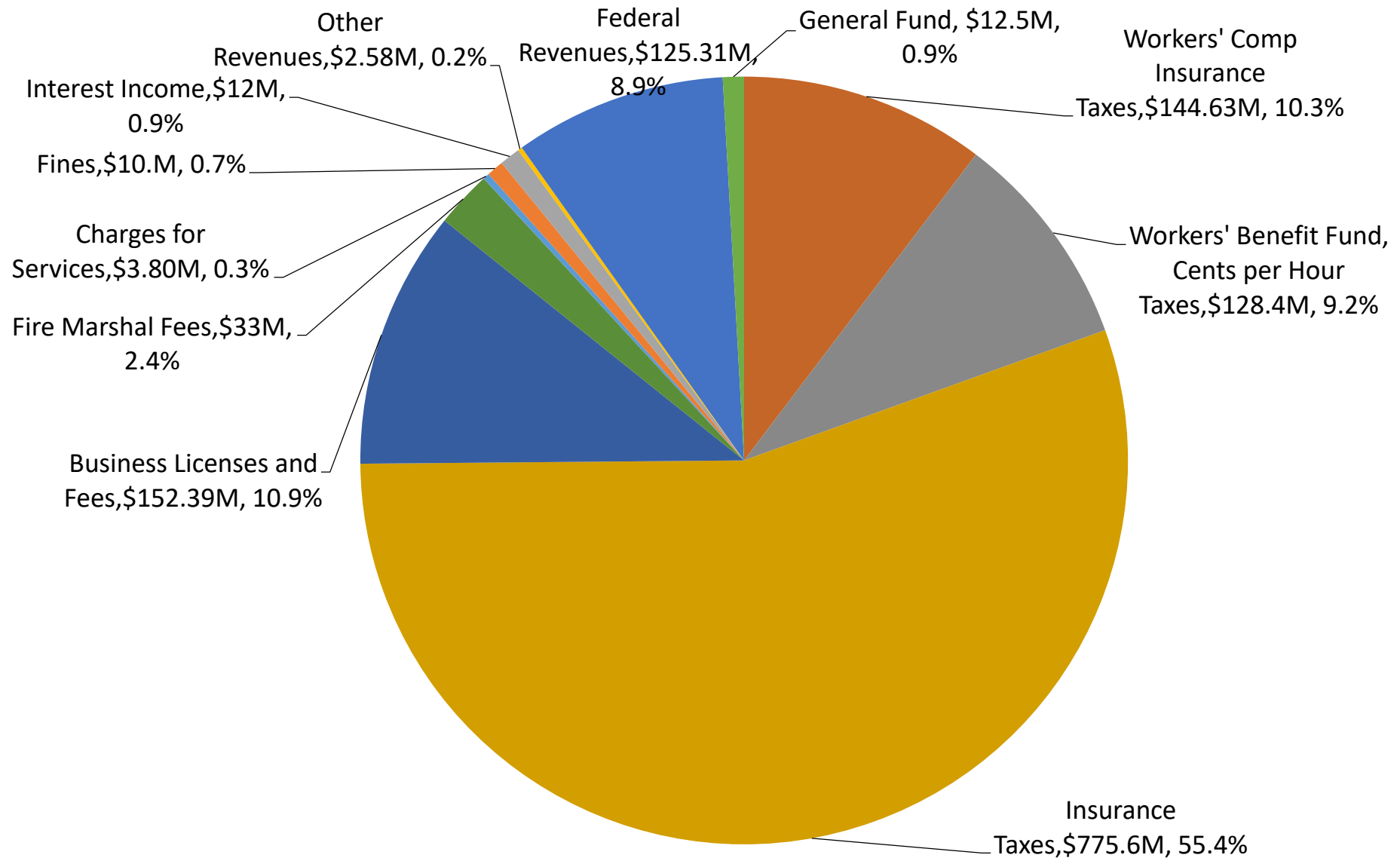
- **Wednesday, June 8**, 10 a.m.: Building Codes Division, Workers' Compensation Division
- **Thursday, June 16**, 10 a.m.: Oregon OSHA, Division of Financial Regulation
- **Tuesday, June 21**, 10 a.m.: Building Codes Division, Workers' Compensation Division
- **Email** [dcbs.engagement@dcbs.oregon.gov](mailto:dcbs.engagement@dcbs.oregon.gov)

# DCBS organizational chart

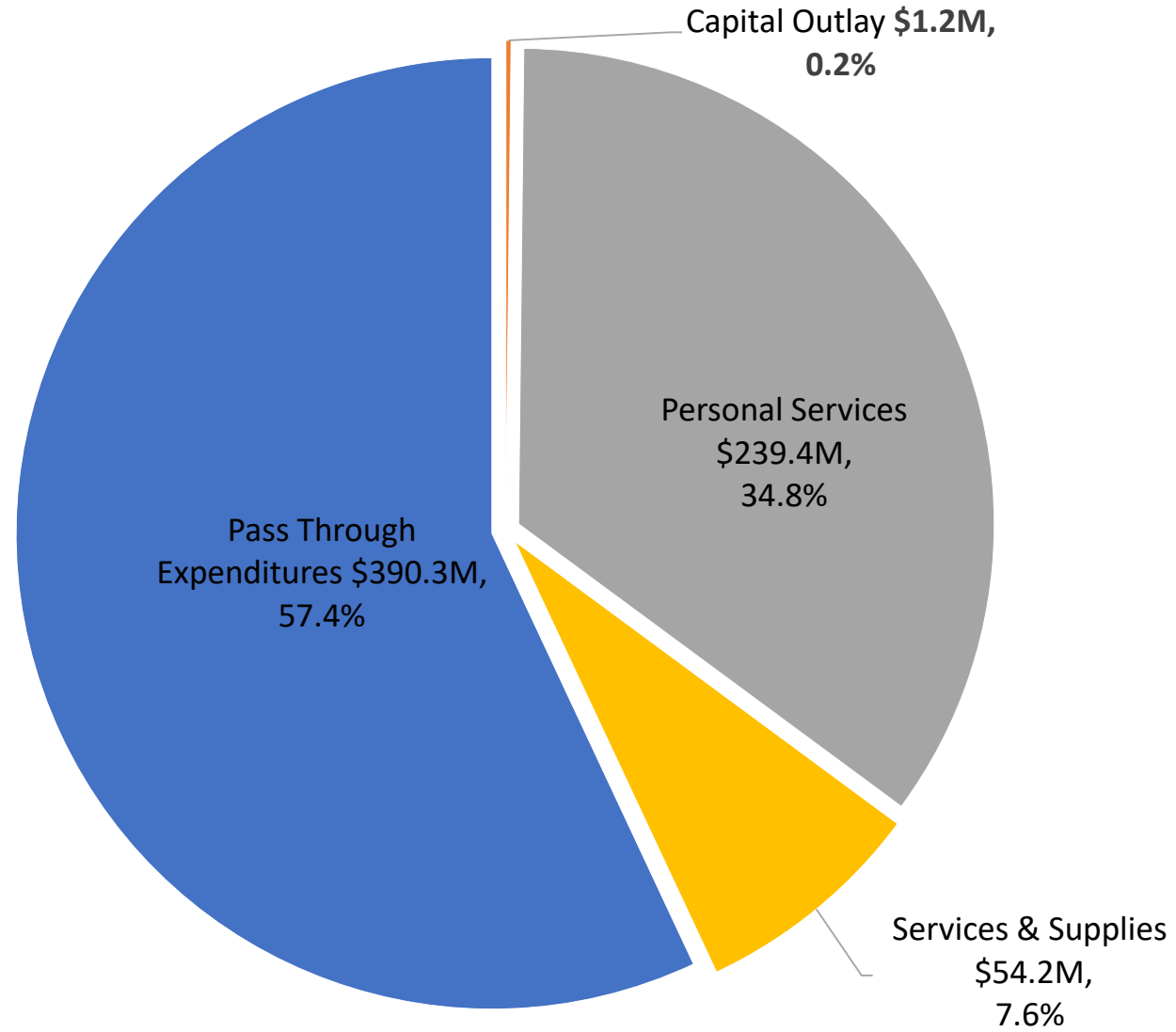
**Mission: To protect and serve Oregon's consumers and workers while supporting a positive business climate**



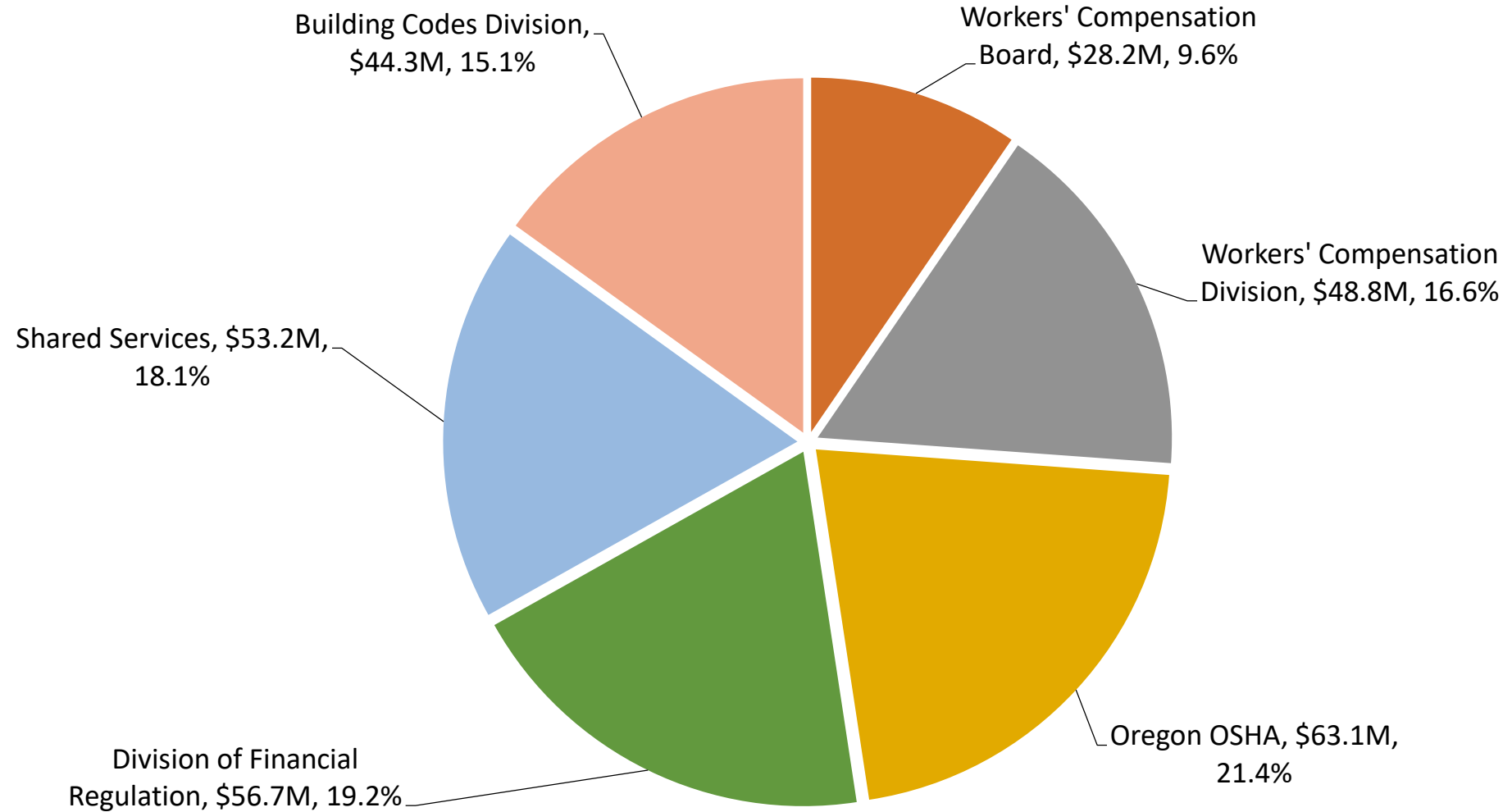
# DCBS Revenue Sources – 2021-23 – Legislatively Approved Budget – \$1,400.7m



# Uses of Revenue 2021-23 Legislatively Approved Budget – \$685.1m



## DCBS Operational Costs – 2021-23 – Legislatively Approved Budget – \$294.3m



# Why we are here

Provide feedback at any time:  
[dcbs.engagement@dcbs.oregon.gov](mailto:dcbs.engagement@dcbs.oregon.gov)



# Division of Financial Regulation

Presenters: TK Keen, Administrator; Alex Cheng, Deputy Administrator;  
and Tricia Goldsmith, Consumer Advocacy and Education Manager  
Department of Consumer and Business Services







# Division of Financial Regulation Overview

**Mission:** Protecting Oregonians' access to fair products and services through education, regulation, and consumer assistance.

## Regulated industries

- Insurance
- Banks, credit unions, trust companies
- Mortgage lenders and servicers
- Investment advisors and registered securities
- Small dollar loans
- Other nondepository money service businesses



# Division of Financial Regulation Overview

## What we do

- Licensing, chartering, and registration
- Financial examination and supervision
- Insurance form and rate review
- Market conduct and compliance exams
- Enforcement
- Consumer advocacy, education, and outreach

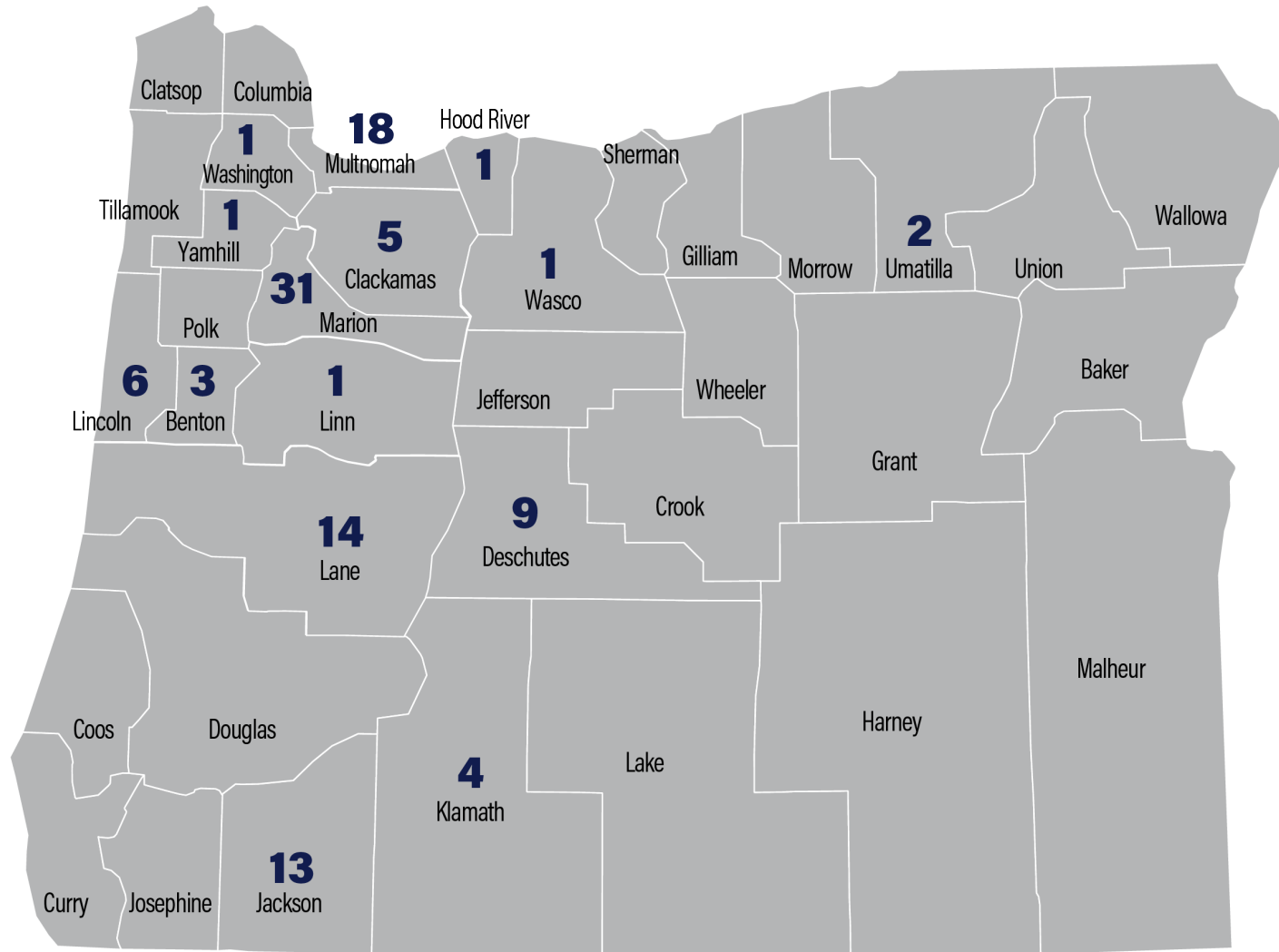


# Division of Financial Regulation Overview

## Other programs

- Reinsurance
- Drug Price Transparency program

# DFR outreach events – 2020 to present



**Total events: 246**  
**In person: 110**  
**Virtual: 136**

● Virtual: 136



# Partnership Sponsorship Program

- New consumer education and engagement program for 2023
- Up to 5 sponsorships awarded to financial empowerment community partners
- Sponsorships are for one year at \$25,000 each
- Priority given to organizations that serve underserved communities



# 2023 budget requests

DFR is seeking 10 new positions for the 2023-25 budget

- 2 consumer advocates
- 2 financial education and outreach coordinators
- 1 outreach manager
- 2 nondepository program licensing examiners
- 1 senior financial analyst
- 2 IT examiners



# 2023 legislative agenda

## Legislative concepts

- Fair auto insurance rating

## Placeholders

- Network adequacy
- Health insurance updates

# Questions and comments



# Oregon OSHA

Renée Stapleton, Acting Administrator  
Oregon OSHA



# Oregon OSHA Community Engagement Plan

Oregon OSHA is:

- Dedicated to improving workplace safety and health.
- Committed to working with labor, business, and other government agencies to achieve that goal.

Oregon OSHA regulates nearly every workplaces across Oregon; all of its programs impact workers in underserved and underrepresented communities.

# Oregon OSHA Community Engagement Plan

Oregon OSHA is:

- Committed to pursuing our worker protection mission in a manner that actively addresses existing inequities between employers and workers, as well as the cultural and language differences that can often impose barriers to workers in need of protection.
- Community Engagement Coordinator – budget request for 2023-25 biennium



# Oregon OSHA Community Engagement Plan

## Enforcement

- Inspects workplaces for safety and health hazards:
  - Fatalities and accidents
  - Complaints
  - Referrals
  - Scheduled inspections
  - Follow-ups
- Abatement assistance
- Focus:
  - Hiring bilingual staff members
  - Continue training staff members to identify vulnerable workers during inspections to include in interviews



# Oregon OSHA Community Engagement Plan

## Consultation

- Consultation provides *free* and confidential consults for employers on workplace:
  - Safety
  - Industrial hygiene
  - Ergonomics
  - Process safety management
- Objectives:
  - Reduce occupational injuries and illnesses
  - Help employers develop a comprehensive safety and health management program

# Oregon OSHA Community Engagement Plan

## Public education

Public education develops and provides:

- Free on-site training
- Virtual training
- Online education and training classes
- Many offerings in Spanish



# Oregon OSHA Community Engagement Plan

## Resource Center

The Resource Center is a free service providing:

- Safety and health publications
- Training videos and video streaming content
- Lending library to employers and workers
- Many offerings in Spanish; also continues to expand the collection in other languages

# Oregon OSHA Community Engagement Plan

## Conferences

- The Conferences Section:
  - Co-sponsors with safety and health professional organizations statewide educational conferences
  - Designs most conferences to target employers and safety committee members to improve hazard recognition and control
- Spanish Language Conference – November 8, 2022
  - Inform attendees of employee rights
  - Provide safety and health training



# Oregon OSHA Community Engagement Plan

## Standards and Technical

- Standards and Technical:
  - Adopts rules/standards
  - Provides consistent technical interpretation of regulations
- Oregon OSHA's rulemaking processes:
  - Diverse representation of employers and employees
  - Often use listening sessions to hear about worker experiences
  - Public hearings are at varied times of day or evening to allow for more to attend around their schedules
  - Hearings conducted in Spanish

# Oregon OSHA Community Engagement Plan

## Central Administration office

503-378-3272

Español

800-843-8086

## Bend field office

**Enforcement:** Phone: 541-388-6066

**Consultation:** Phone: 541-388-6068

## Eugene field office

**Enforcement:** Phone: 541-686-7562

**Consultation:** Phone: 541-686-7913

## Medford field office

**Enforcement:** Phone: 541-276-9175

**Consultation:** Phone: 541-276-2353

## Portland Metro area: Tigard field office

**Enforcement:** Phone: 503-229-5910

**Consultation:** Phone: 503-229-6193

## Salem field office

**Enforcement:** Phone: 503-378-3274

**Consultation:** Phone: 503-373-7819

## Pendleton field office

**Enforcement:** Phone: 541-276-9175

**Consultation:** Phone: 541-276-2353

Renée Stapleton

Acting Administrator

971-719-6708

[renee.m.stapleton@dcbs.oregon.gov](mailto:renee.m.stapleton@dcbs.oregon.gov)

# Welcome to the DCBS community engagement open house

Provide feedback at any time:  
[dcbs.engagement@dcbs.oregon.gov](mailto:dcbs.engagement@dcbs.oregon.gov)

