



Department of Consumer
and Business Services

MEMORANDUM

May 2, 2023

To: Management-Labor Advisory Committee

From: Sally Coen, Administrator

Subject: SB 533 (2013) MCO report on “come along” providers – Calendar Year 2022 report

When enrolled in a managed care organization (MCO), an injured worker may bring their own provider to the MCO if certain conditions are met. SB 533 (2013) contained MLAC’s recommendations for changes to nurse practitioner authority and added a “come along” for chiropractors. The bill required the director to provide MLAC a report about all denied “come along” provider requests¹. The annual reports must include:

1. Provider type (primary care physician, chiropractic physician, or authorized nurse practitioner) reported by geographical service area (GSA).
2. The number of workers affected (by provider type).
3. Date of denial or termination.
4. The specific reason(s) for each denial or termination, including:
 - a. Provider failed to meet the MCO’s credentialing standards within the last 2 years;
 - b. Provider has been previously terminated from serving as an attending physician within the last 2 years;
 - c. Treatment is not in accordance with the MCO’s service utilization process;
 - d. Provider failed to comply with the MCO’s terms and conditions after being granted come along privileges; or
 - e. Other reasons as authorized by statute or rule.

¹ 656.260(5)(b) The director shall adopt by rule reporting standards for managed care organizations to report denials and terminations of the authorization of primary care physicians, chiropractic physicians and nurse practitioners who are not members of the managed care organization to provide compensable medical treatment under ORS 656.245 (5) and subsection (4)(g) of this section. **The director shall annually report to the Workers' Compensation Management-Labor Advisory Committee the information reported to the director by managed care organizations under this paragraph.**

May 2, 2023

Page 2

There are four MCOs operating in Oregon – Kaiser, Caremark, Majoris, and Providence. Each MCO provided their report as required by the rules.

2022 summary of providers denied or terminated by provider type

GSA 5 (Salem)	1 PCP
---------------	-------

Number of workers impacted by provider type

1 worker – PCP

Reasons for denial or termination

1: Failed to comply with MCO terms and conditions after being granted come-along privileges (termination)