How to Use WEX*Pay*™

WEX*Pay* enables you to make out-of-network purchases* at additional merchants in the Mastercard® network by utilizing a virtual card interface. Typically used for independent or geographically remote fuel sites, service merchants and marinas that don't accept the WEX Fleet Card, WEX*Pay* uses Single-Use Account Number technology to authorize a one-time payment to a merchant.

How it works

When a driver needs to make a purchase at a fuel or service merchant that does not accept the WEX Fleet Card, the merchant calls the phone number on the back of the WEX card to receive a one-time use virtual Mastercard number to make payment for the product or service.

Faster transactions with WEX IVR

WEX*Pay* is available through WEX's interactive voice response system (IVR). The account number provided to the merchant by the IVR is fast and secure — good only for that one purchase.

1. DRIVER   MERCHANT

Driver provides the WEX Card to merchant with instruction to call the dedicated toll-free number for authorization and payment instructions.

2. DRIVER   **MERCHANT**

Merchant calls for authorization.

3. DRIVER   **MERCHANT**

IVR prompts for card number, card expiration date, prompt ID, purchase amount, and product.

4. DRIVER   **MERCHANT**

WEX system applies purchase controls based on the product selected by the merchant and collects similar levels of purchase data, including Prompt ID and odometer.

5. DRIVER   **MERCHANT**

WEX IVR provides **single-use Mastercard number for payment**.

6. DRIVER   MERCHANT

Details of the purchase are integrated into your WEX Fleet Card invoice and reports. One card, one invoice, one report with the same controls and service WEX customers expect.

* Purchases are subject to the Mastercard transaction processing rules and terms of use, including tax exemption rules.