

# Over-Dimension Permit System Replacement Project



## Frequently Asked Questions

### **Is it true that Oregon will be switching to a new online Over-Dimension (OD) permitting system?**

Yes! Although this project is still in the planning phase, we think it is important to communicate early and often.

### **Why change to an online OD permitting system?**

- Carriers will be able to request permits 24 hours a day, 365 days per year.
- Faster turnaround time – some permits will be available immediately upon request! Those requiring approvals will likely be issued faster as well.
- Keep permit fees low - Oregon has some of the lowest fees in nation. Maintaining those low fees requires efficiency in the permitting process that the new system will provide.

### **What are some of the features that might be available in the new system?**

We anticipate the following features:

- Automatic routing – Based on your starting and ending destination and known road restrictions, the system.
- will provide the most efficient route for your load.
- Easier and secure access to your permit information, including reports.
- Automated notification of closures or restrictions that may impact your route.

### **Can I still get my permit through a permitting service?**

Absolutely! Permitting services will have the same ability to use the online system as other users.

### **What is happening now and when will the new system go live?**

We are currently developing requirements in preparation for purchasing an off the shelf system in 2023. The new system is expected to go live some time in 2025.

### **How are external stakeholders needs and requirements being considered?**

An external Project Advisory Committee (PAC) was launched in November 2021. Membership includes carriers, Oregon counties and industry representatives. They will be meeting quarterly to discuss stakeholder needs.

### **What permit delivery options will be available?**

We hope to provide a variety of options to accommodate different needs. Expect that permits will be available electronically to be printed by the requester. In addition, there may be options to display permits on mobile devices.

### **Can Superload permits be requested through the new system?**

Yes! All permits will be handled in the new system. Superload permits, however, will require review and approvals and will not be issued instantly. The processes used today to coordinate with other road authorities will remain in place but will be more efficient through the new system.

### **Will I still be able to call the OD Permit Unit to apply for a permit?**

Yes, but we are confident you will find the online system easy to use and a more efficient way to get your permits. In addition, we are committed to providing ample support and training when we make the change.

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## How will information about the project be shared?

We will be sharing information via a variety of channels including email, flyers/signage, surveys, presentations and webpage updates. In addition, we will partner with industry to publish project updates through their existing networks. Our communication goals are to:

- Ensure the trucking community is aware of the pending system replacement.
- Gather input throughout the course of the project.
- Share changes in the OD permitting process along with impacts.
- Create opportunities for two-way communication.
- Provide consistent and clear information about the project.

## How should I prepare?

There is nothing to do right now but keep checking back for updates! In addition, please be on the lookout for opportunities to provide your feedback through surveys and other forums.

## Who can I contact for more information or to provide input?

Email us at [ORODPermitProject@odot.oregon.gov](mailto:ORODPermitProject@odot.oregon.gov).