

# OD Permit Third Party Agent Working Group

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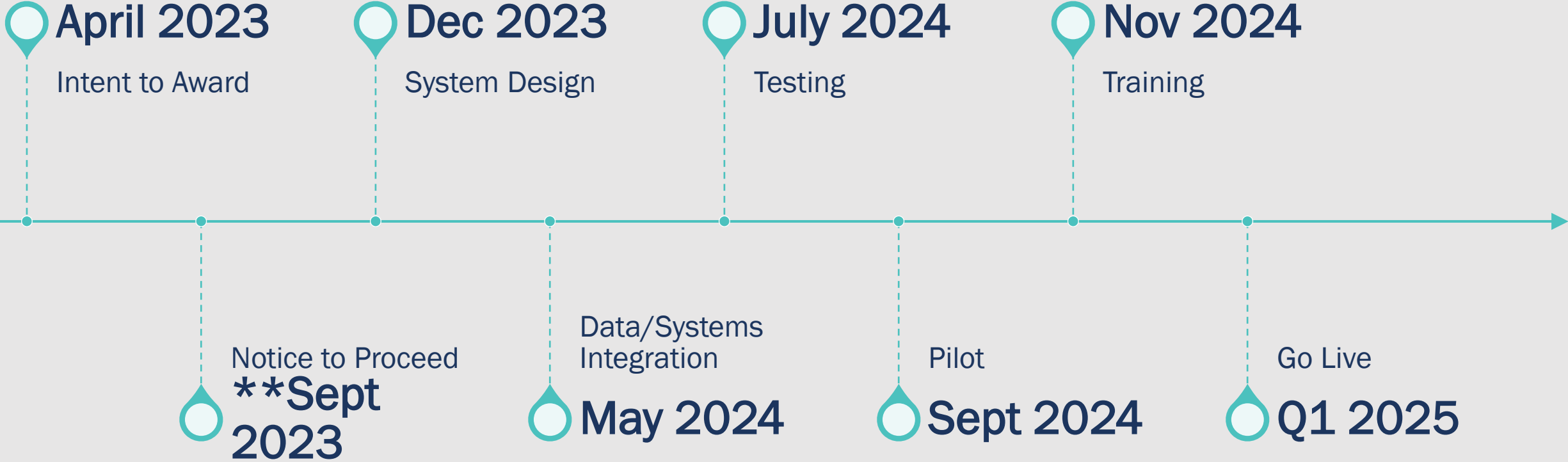
(August update in lieu of meeting)

# Recent Accomplishments

- ✓ Final contract reviews taking place
- ✓ Communications with carriers increasing
- ✓ Oregon Administrative Rules have been flagged for updating
- ✓ New business processes being drafted



# Looking ahead...Targeted Milestones



\*\*All dates are subject to negotiation timelines and agreed upon implementation schedule with ProMiles.

# Current Focus

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## Future State Processes

financials, temporary restrictions, permit reviews

## Stakeholder Engagement

continue to provide updates, discuss concerns and understand their needs

Communications  
increasing awareness is  
primary goal in 2023

# TPA Site Visits - THEMES

## Carrier Support

- Registration requirements (prior to getting a permit)
- Continued access to carrier registration information
- Ability to provide broader customer service when there are issues (i.e. suspensions)

## Processes in the new System

- Notifications to Review a Request
- Approvals, especially when more than one county
- Canceling permits
- Renewals
- Mobile-friendliness
- Payment processes

## Temporary Restrictions

- Where and how these will be entered in the future
- Connection to TripCheck
- Lifting of restrictions

## Permit Documents

- Paper vs. electronic
- Maps
- Attachments

## Other

- Using ODOT system for County-issued permits
- Farm Plates
- Prompts for Extended Weight permit if registering over 80k lbs.

# TPA Site Visits – Status on Next Steps

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- Share outcome of the discussions with the Business Team - completed
- Forward questions to the appropriate working group if applicable (example: Temporary Restriction Improvement Team) - completed
- Provide ongoing updates at quarterly TPA and/or County Working Group meetings – in progress
- Validate assumptions and finalize processes with ProMiles - pending
  - Some questions can be answered in the short-term, but others will require input from ProMiles before they can be finalized.

# REMINDER: Your source for project information!

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Project  
Timeline

Anticipated  
Benefits

Stakeholder  
Group Info



*SCAN ME*