

TIM NEWSletter

National Traffic Incident Management (TIM) Responder Training Program

March 2017

INTERNATIONAL TOWING & RECOVERY MUSEUM Wall of the Fallen Tenth Annual Ceremony



Over 200 individuals attended the tenth annual Wall of the Fallen ceremony.

On September 10, 2016, the International Towing and Recovery Hall of Fame and Museum added 22 new names to the Wall of the Fallen during its tenth annual ceremony. The Wall of the Fallen ceremony seeks to honor towing and recovery operators who have died in the line of service. Since 2006, the names of over 400 individuals have been inscribed on the wall.

At the beginning of the ceremony, 2016 Museum Board President Troy Barnett acknowledged the difficulty of losing a driver. "Two years ago I lost my senior driver while recovering an accident," said Barnett also of Barnett's Towing in Phoenix, AZ. "I am reminded once again the difficult time you are going through."

FHWA Office of Operations Director, Mark Kehrl was also invited to speak at the ceremony. During his speech, Director Kehrl emphasized that the safety of towing and recovery professionals, and all responders, is paramount to FHWA, and thanked the towing and recovery community for their strong support and participation in the National TIM Responder Training Program.

The International Towing and Recovery Hall of Fame and Museum is located in Chattanooga, TN and additional information about the museum is available online at internationaltowingmuseum.org.

Note from the SHRP2 National TIM Responder Training Program Manager

Happy New Year, TIM Teams!

We start the New Year with over 245,000 responders trained and I can't help but think of how many lives have potentially been saved thanks to your efforts and those who put their life on the line every day. Yes, there is no doubt in my mind, we are saving lives!

Traffic incident management is a high risk business and with crashes increasing our training is more important than ever. Each time safe quick clearance practices are put in to action responders and motorist lives are likely being saved. Think about it, it doesn't matter whether on an urban or rural roadway, a distracted or other "D" driver can end a life in a nanosecond. While dangerous drivers abound, good TIM practices along with a sense of urgency to clear the roadway will help ensure that we all make it home.

The FHWA Office of Operations is committed to highway safety and we have a collective goal of training over a million responders. Please make 2017 your best TIM training year yet and double your efforts to train responders throughout your state. We always encourage that the training be taken face to face and multi-

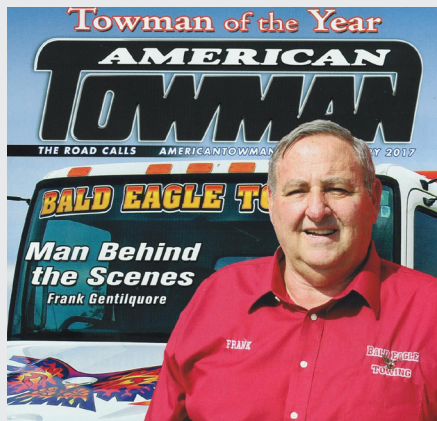
Continued on [page 2](#)



March 2017

TOWMAN OF THE YEAR

Frank Gentilquore



FHWA would like to congratulate Frank Gentilquore for being selected as American Towman's Towman of the Year. Frank is the operations manager at Bald Eagle Towing in Naples, FL. He serves as a consultant to Savatech and truck manufacturers, the 2nd Vice President for the Towing and Recovery Association of America, 4th Vice President for the Professional Wrecker Operators of Florida, and is a founding member of the Sunshine State Towing Association.

The article in American Towman highlights Frank's dedication to training and safety, and specifically discusses Frank's involvement in both Florida's TIM Teams and the National TIM Responder Training Program. As a perfect example of his dedication to TIM, Frank recently assisted with coordination efforts that resulted in FHWA sponsoring a TIM training booth and a 4-hour National TIM Responder Training course at the Texas Tow Expo in Dallas, TX.

Thank you Frank!

American Towman can be accessed online at americantowman.com.

Continued from [page 1](#)

Note from the SHRP2 National TIM Responder Training Program Manager

disciplinary, however the web-based versions of the training will help you reach responders today rather than later and possibly never. Please consider a balance of both in-person and web-based as you develop your class schedules.

WEB-BASED TRAINING OPPORTUNITIES:

National Highway Institute

www.nhi.fhwa.dot.gov/training/course_search.aspx?key=133126&sf=0&course_no=133126

Responder Safety Learning Network

learning.respondersafety.com/Clusters/National-TIM-Training-Certificate.aspx

On another good note, I'm happy to announce that the SHRP2 TIM Training curriculum has been updated and the Train-the-Trainer course has been downsized from 1.5 days (12 hours) to 1 day (8 hours.) The learning objectives remain the same but thanks to your input we have updated case studies and statistics as well as the most common comments captured over the past four years. Many thanks to the Battelle/HNTB Team for their hard work and support!

Lastly, many have asked me what happens to the SHRP2 TIM Training Program beyond 2017. The answer is that it lives on through you, your agency and your successors. The foundation and partnerships you've built should continue to grow and mature and return on investment. While the training grows we're challenged to make the case for permanently institutionalizing TIM programs into our business models. Collecting and using TIM data to qualitatively and quantitatively demonstrate the benefits of TIM programs is the key to our success. Data is the fuel that generates buy-in from leaders and legislators. Traffic systems, management and operations are an essential part of a state's transportation commitment to highway safety. Most importantly, because it saves lives, time and money!!

James G. Austrich

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RESPONDER SAFETY LEARNING NETWORK National TIM Certificate

Responders now have a second online option for completing the National TIM Responder Training course. Over the past year, FHWA worked closely with the Emergency Responder Safety Institute to review the training modules they have available through the Responder Safety Learning Network (RSLN). It was determined that if individuals complete the following ten RSLN modules they will have covered all 33 lesson objectives of the National TIM Responder Training course:

1. Advance Warning
2. Blocking Procedures at Roadway Incidents
3. High Visibility Innovations
4. Manual on Uniform Traffic Control Devices (MUTCD)
5. Move It or Work It
6. See and Be Seen: Emergency Lighting Awareness
7. Special Circumstances: Safe Operations for Vehicle Fires
8. Special Hazards
9. Termination
10. TIM: Incident Command & Management

Once an individual completes all ten modules, they are able to download a special certificate that is equivalent to completing the National TIM Responder Training course. As of March 6, 2017, a total of 2,687 individuals in the U.S. had earned their National TIM Training certificate through RSLN. It is important to note that past completions count towards the certificate, so if you are a RSLN user you may only need to take one or two more modules to receive your certificate.

To obtain your National TIM Training certificate:

1. Register for an RSLN account: learning.respondersafety.com
2. Click on National TIM Training
3. Complete and pass the Skills Challenges for all ten modules
4. Obtain an RSLN certificate for each module
5. Obtain a National TIM Certificate for successful completion of all ten modules

TIM TRAINING BEST PRACTICES:

Oklahoma's TIM Website

In 2016, the Oklahoma Traffic Incident Management Coalition launched their new TIM website, oktim.org.

The site provides access to a number of resources including Move Over Law outreach materials, TIM fact sheets, and video links, as well as the ability for individuals to register for upcoming TIM training classes.

Training efforts have greatly expanded in Oklahoma as well, due in large part to the partnership between Oklahoma's Local Technical Assistance Program (LTAP) and the Eastern Oklahoma County Technology Center. These two organizations have taken the lead in implementing the TIM training, and sponsored a total of 17 Train-the-Trainer (TtT) sessions across the state in 2016 alone.

They also:

- Established prerequisites to help ensure TtT participants were prepared to be trainers.
- Verify that TtT participants are recognized by their agency as a training delivery resource.
- Provide mentoring for new trainers by an experienced instructor.

Traffic Incident Responder Safety Proclamation



WHEREAS, we are committed to responder and motorist safety;

WHEREAS, we are committed to clearing traffic incidents as quickly as possible;

WHEREAS, we are committed to better communications interoperability;

WHEREAS, we are committed to reducing secondary crashes;

WHEREAS, we are committed to lessen the time freight and travelers spend in backups;

WHEREAS, we are committed to training over a million traffic incident responders;

BE IT RESOLVED that we will continue our efforts to jointly improve the safety of America's road system and of those who knowingly put themselves in harm's way to respond to emergency situations.

NATIONAL TIM RESPONDER TRAINING PROGRAM Major Milestone: 200,000 Trained



Mr. David Kim, FHWA Deputy Administrator

In August, the National TIM Responder Training Program reached a major milestone — having trained over 200,000 responders in all 50 states, the District of Columbia, and Puerto Rico. Nearly 30 organizations and associations from the emergency responder community attended an event at the U.S. Department of Transportation on August 10, 2016 to commemorate this achievement.

The event included remarks from national TIM training partners:

- David Kim, Deputy Federal Highway Administrator USDOT
- Tommy Hicks, International Association of Fire Chiefs
- Mark Fergus, International Association of Chiefs of Police
- John Borowski, Towing and Recovery Association of America

Deputy Administrator Kim presented and signed a Traffic Incident Responder Safety Proclamation (see left column). The proclamation was signed by the other speakers as well as a number of the responder agencies in attendance.





NATIONAL TIM RESPONDER TRAINING PROGRAM Southern Region Workshop

One result of the successful January 2016 SHRP2 National TIM Responder Training Symposium, Achieving TIM Training Institutionalization: Strengthening our Partnerships, was a commitment to conduct follow-up regional workshops in each of FHWA's four District of Field Services (DFS) regions. Symposium participants agreed that the workshops would be beneficial and would provide an opportunity to share information with individuals that were unable to attend the symposium.

With 17 people representing nine states, the first regional workshop was held on November 2, 2016 in Atlanta, GA at the Georgia Department of Transportation's Traffic Management Center (TMC). The workshop continued the discussion that began at the symposium and focused on: 1) how to best strengthen organizational partnerships; 2) how to identify opportunities for improved performance; and 3) how to identify barriers that need to be eliminated. Additionally, representatives from three states discussed their challenges and lessons learned in building effective TIM programs and deploying the TIM training.



FHWA would like to thank the following three individuals for presenting at the workshop: Tony Young from the FHWA Kentucky Division (left), Gary Ogletree from the Tennessee Department of Transportation, and Captain Ronald C. Maxey, Jr. from the Virginia State Police (right).

During the second half of the day, participants discussed and identified the following opportunities and strategies to both strengthen their TIM programs and institutionalize the TIM training:

- Build support at the top and on the ground
- Provide tangible rewards for TIM training participation
- Incentivize timely incident clearance
- Consider unconventional and possibly overlooked resources

Planning for the remaining three workshops is underway and it is anticipated that all three will occur in the first half of 2017.

TIM TRAINING BEST PRACTICES:

Kentucky TIM Training



KSP Training Academy TIM session.

In July 2016, the Kentucky Transportation Cabinet (KYTC) Division of Incident Management and the Kentucky Transportation Center (KTC) at the University of Kentucky presented a 4-hour TIM Responder Training course at the Kentucky State Police (KSP) Training Academy in Frankfort. Forty-one cadets received the training during week 8 of 23 weeks of intense training designed to teach the job skills necessary to perform the duties of a Trooper. In 2015, KSP integrated the SHRP2 National TIM Responder Program into their cadet training curriculum.

The FHWA Kentucky Division Office and KTC partnered with the Department of Army Police and hosted two 4-hour TIM Responder Training courses at Fort Knox, KY on July 13, 2016. These were the first SHRP2 TIM training courses to be championed and hosted by the U.S. Army in Kentucky. A total of 48 responders from the Fort Knox area attended the training.

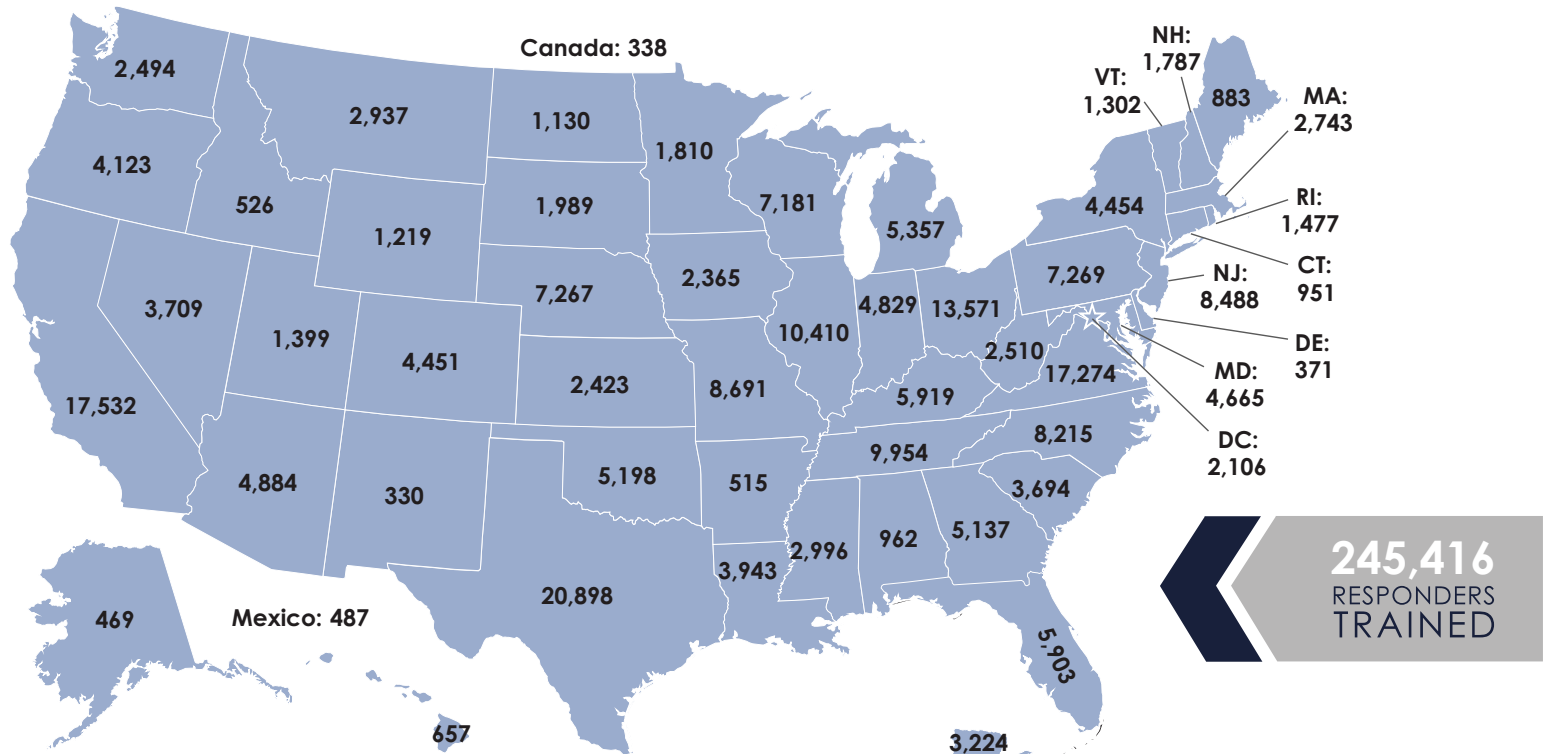


Fort Knox, Kentucky, TIM session.



NATIONAL TIM RESPONDER TRAINING PROGRAM IMPLEMENTATION PROGRESS

Total Trained by State as of March 6, 2017



TRAINING TOTALS

Discipline	Train-the-Trainer	Responder Training	Web-Based Training*	Total	Percent
Law Enforcement	2,748	68,083	1,686	72,517	29.5%
Fire/Rescue	3,111	84,877	2,127	90,115	36.7%
Towing and Recovery	539	19,645	53	20,237	8.2%
EMS	509	10,816	174	11,499	4.7%
Transportation/Public Works	1,567	25,388	73	27,028	11.0%
Other Disciplines	672	8,193	15,155	24,020	9.8%
Total Trained	9,146	217,002	19,268	245,416	100.0%
Number of Sessions	291	9,398	—	—	—

* Discipline breakdown for the National Highway Institute Web-Based Training not currently available; defaulted to "Other Disciplines" category.

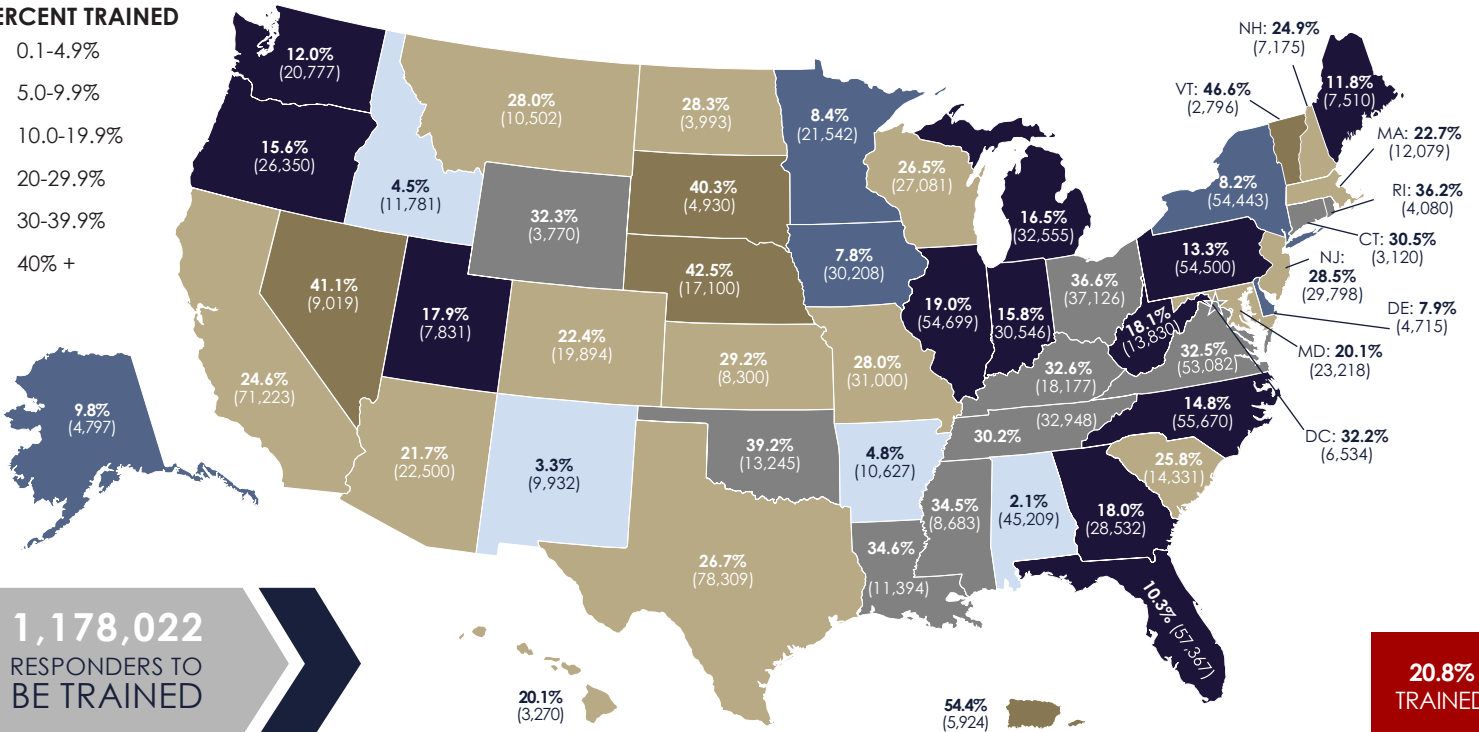


March 2017

NATIONAL TIM RESPONDER TRAINING PROGRAM IMPLEMENTATION PROGRESS Percent Trained by State as of March 6, 2017

PERCENT TRAINED

- 0.1-4.9%
- 5.0-9.9%
- 10.0-19.9%
- 20-29.9%
- 30-39.9%
- 40% +

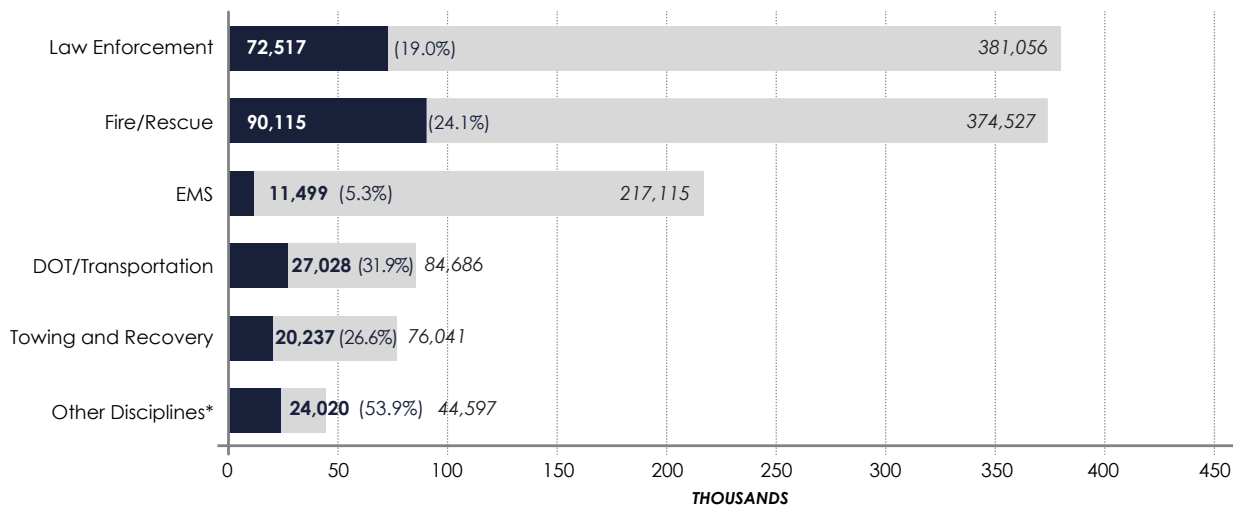


1,178,022
RESPONDERS TO
BE TRAINED

20.8%
TRAINED

TOTAL TRAINED BY DISCIPLINE

- Total to be trained
- Total trained



* National Highway Institute Web-Based Training totals are included in "Other Disciplines" category.

245,416 TOTAL TRAINED