



KATE BROWN
Governor

November 7, 2017

Mr. Patrick Allen, Director
Oregon Health Authority
500 Summer Street NE
Salem, OR 97301

Director Allen,

Thank you for your work over the past two months at the Oregon Health Authority. You took on the Acting Director job under difficult circumstances, and as we discussed at the outset, you have been both dogged and transparent in your work to improve accountability, processes and systems at the agency, and to finally sort through remaining complex issues, many of which are remnants of Cover Oregon.

As you continue this work and to further the public's interest in transparency and accountability, I am directing you to do the following, beginning November 8, 2017:

- As has been your standard practice, please immediately notify the Governor's Office of any emerging issues.
- Submit a written report every two weeks to the Governor's Office detailing:
 - How you are addressing known issues we've previously discussed, including recovery of funds owed to the state;
 - Systems you are putting in place to identify future issues;
 - New issues discovered, if any;
- Meet with the Governor's Office regularly to discuss the written reports;
- Codify your commitment to transparency at OHA by formalizing expectations regarding the timely release of public records.
- Develop a website to post public records requests, the responsive documents themselves, and to provide updates to the public regarding the management of emerging issues at OHA.

I am also directing you to seek repayment of the funds mistakenly paid to Coordinated Care Organizations that were previously identified.



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I'd like to thank you for your commitment to rebuilding the public's trust in the Oregon Health Authority. In doing so, I ask that you remain focused on that goal and ignore the political games that a few are playing with the ability to provide health care to more than a million Oregonians. This is not easy work, especially under the scrutiny of the public eye. But, taxpayers are counting on you to take to take swift action and have zero tolerance for the waste of their taxpayer dollars.

Sincerely,

A handwritten signature in black ink that reads "Kate Brown" with a long horizontal flourish extending to the right.

Governor Kate Brown