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Administrative Examinations and Billing
Services (ADM)
Chapter 410, Division 150

October 4, 2022
1:00 pm – 2:20 pm

Type of Meeting: Provider Collaboration

Meeting Facilitator: Napua Rich, ADM Program Manager

Attendees: Napua Rich (ADM Program Manager), Shannon Jasper (ADM Program Analyst), Dr. Freda Bax, Dr. Art Kowitch, Miranda Burckhardt, Chelas Kronenberg, Mary Durrant, Lea Brophy, Meghan Story, Shelly Watts, Marilyn Williams, Dr. Cynthia Polance, Dr. Jill Brenizer, Dr. Art Kowitch, Dr. Jim Powell, Dr. Maria Berman, Patrick Ring, Dr. Veronica Vazquez, Leo Richards, Dr. Keli Dean, Dr. Villegas, PH: 503-480-4832, PH: 503-702-7558

- Napua started the meeting.
- Asked for the hand raising option when questions arise.

- Napua spoke about provider type 33 and type 53. There are issues with the Admin Examinations contract for both provider types with the same taxonomy.
 - We met with provider enrollment unit to guide new providers about provider type and separate taxonomy needed.
 - Assistance in new provider enrollment.
 - Taxonomy issues
 - Working with claims, next steps with that team.
 - Provider training, also training with provider services to help with questions.
- We will post on the Administrative Examinations policy page the minutes and recordings of the collaborative meetings.
- We will continue to keep the bilingual and culturally responsible limitations on the agenda until we have updates and resolution.
- Dr. Kowitch asked about code 90785
 - Shannon updated the code has been fixed and providers can bill up to the 3 units.
 - Shannon to update Dr. Kowitch in separate email with updates on his outstanding claims.
- Napua spoke of glitch in the system with a few codes.
- We are still researching the provider type issues with taxonomy.
- Napua spoke about moving the collaborative meetings to once a quarter rather than every month, beginning in January.
 - Dr. Kowitch stated quarterly is good, but what if problems arise.
 - Dr. Jill Brenzier stated quarterly is makes more logistical sense.
 - Dr. Powell stated as long as there is advance notice of meeting.
- Napua stated we will always be available if there are any issues to review and resolve.
- The new platform starting in January will be Zoom rather than Microsoft teams.

- Dr. Kowitch asked about provider services and help with billing. Even with the updated fee schedule, is there a staff member who can speak of how to bill.
- Napua will speak with Arwen (Provider Services Manager) about training with staff.
- Dr. Villegas asked of who to work with about long standing unpaid claims.
 - Napua said to email both her and Shannon's email.
- Dr. Vazquez asked about changed effective in January.
- Shannon gave update on possible rate increases pending for CMS approval.
- Napua spoke about MH codes and differentials. Looking into separate codes not included in CMS rate increase.
- Dr. Vazquez asked about complex materials, expenses. Their out of pocket expenses are rising and bilingual materials they have to pay for.
- Napua will give updates when received at the next quarterly meeting.

- Napua thanked all participants and attendees. There was no further discussion so the meeting was ended.

- Helpful Tools:
 - ADM Webpage: <https://www.oregon.gov/oha/HSD/OHP/Pages/Policy-Admin-Exam.aspx>
 - Provider Service Phone Number: 800-336-6016
 - Email: dmap.providerservices@state.or.us
 - Email: NapuaAnn.K.Rich@dhsoha.state.or.us
 - Email: Shannon.D.Jasper@dhsoha.state.or.us
 - ***Added just in case, Email: Medicaid.programs@dhsoha.state.or.us