

Oregon Medicaid Pharmacy Quick Reference (effective January 1, 2024; updated April 3, 2024)

When in doubt, refer to the Pharmaceutical Services provider guidelines at www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx

Bill Medicaid last for all services except for Vaccines for Children administrations.

Bill diabetic supplies (such as test strips) point of sale. For accepted National Drug Codes and limitations, see www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx.

- **Bill Oregon Health Authority (OHA)** for carve-out drugs for coordinated care organization (CCO) members, drugs for fee-for-service (FFS or “open card”) members, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.
- **Bill Moda Health** for dental prescriptions for members with OHP Dental (COFA Dental or Veteran Dental) benefits.
- **Bill the CCO** for all drugs, minus the carve-out drugs, for other CCO members.

Point of sale reversal limits:

After these limits expire, adjust paid claims and rebill denied claims on paper.

B1: 366 days from date of service or denial

B2/B3: 366 days from date of service

Point of sale and Pharmacy Benefit Manager (PBM) information

Plan	PBM Phone	BIN	PCN	Group
OHA (Fee-for-Service or “Open Card”)	888-202-2126	014203	ORDHSFFS	
Advanced Health	800-788-2949	003585	38900	
AllCare	800-788-2949	003585	38060	
Cascade Health Alliance	800-788-2949	003585	38960	
Columbia Pacific CCO	866-843-5126	610011	IRX	CORMCAID
Eastern Oregon CCO	844-268-9789	610602	MCD	10009552
Health Share of Oregon - CareOregon	866-843-5126	610011	IRX	CORMCAID
Health Share of Oregon - Kaiser-Permanente	800-788-2949	003585	70000	KP007
Health Share of Oregon - Legacy /PacificSource	855-228-6229	004336	ADV	RX6156
Health Share—OHSU Health	833-919-1188	600428	07640000	
Health Share – Providence	877-216-3644	600428	07870000	100598
Intercommunity Health Network	855-251-9456	610011	IRX	SAMCAID
Jackson Care Connect	866-843-5126	610011	IRX	CORMCAID
Moda Health (COFA Dental and Veteran Dental members with OHP Dental benefits)	800-913-4284	610602	NVT	COFAV
PacificSource Community Solutions	855-228-6229	004336	ADV	RX6156
Trillium – Lane County	833-750-4499	003858	MA	2EZA
Trillium – Tri County	833-750-4499	003858	MA	2EZA
Umpqua Health Alliance	800-788-2949	003585	38920	38920
Yamhill Community Care	877-216-3644	600428	07870000	YCCOPHTK

Need help?

Prescriber and pharmacy help with FFS prescriptions

Oregon Pharmacy Call Center

888-202-2126 phone • 888-346-0178 fax

- Coordination of benefits
- Drug prior authorizations
- Technical questions: POS/ProDUR

Medicare Part D prescriptions

877-585-0007 or mma.referrals@dhsoha.state.or.us

Change member’s lock-in pharmacy

OHP Client Services - 800-273-0557

Find prescriber National Provider Identifiers (NPIs)

Look up NPIs at <https://nppes.cms.hhs.gov>.

FFS claim inquiries, reconsiderations, PIN and password resets

800-336-6016 (Option 5)

- Paper billing and timely filing, adjustments, and RAs
- Resets for AVR at 866-692-3864 and MMIS Provider Portal at <https://www.or-medicaid.gov>.

Update your NPI or taxonomy code(s)

800-336-6016 (Option 6)

provider.enrollment@dhsoha.state.or.us

835/Electronic Remittance Advice

dhs.edisupport@dhsoha.state.or.us

Remittance Advice (RA) information

www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx

Actual Average Acquisition Cost Rates

800-591-1183 phone • 317-571-8481 fax • pharmacy@mslc.com

- Rate and pricing file updates
- Rate reimbursement reviews



HEALTH SYSTEMS DIVISION
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