



May 13, 2019

Patrick Allen  
Director  
Oregon Health Authority  
500 Summer St NE, #E-20  
Salem, OR 97301

Dear Mr. Allen:

As the community action agency for Jackson County, ACCESS is pleased to offer a letter to support All Care's request for a new five-year contract with the Oregon Health Authority. With 18% of the Jackson County population – 37,595 residents – living below the Federal Poverty Level, the accessible and affordable healthcare All Care provides to vulnerable community members is essential.

Jackson County struggles with many of the same issues that Oregon in its entirety encounters namely homelessness and the lack of affordable housing. All Care is a valuable community partner who is collaboratively and proactively engaged with stakeholders to address the housing crisis and an All Care representative serves on the CoC Board of Directors.

All Care has also financially supported three of ACCESS' nutrition programs – Cooking Skills, Healthy Mobile Pantry and Food Share Gardens. These programs are designed to help low-income people improve their health by eating more nutritional food, either by cooking it, receiving it via our Healthy Mobile Pantry or growing or obtaining it from one of our six Food Share Gardens.

The role All Care plays in Jackson County improves the health and well-being of low-income families and at the same time, is an important part of improving the health and well-being of the community as a whole. The work they perform in Jackson County is invaluable and we wholeheartedly support the continuation of their vital service to the community.

If you have any questions, you may contact me at [pnorr@accesshelps.org](mailto:pnorr@accesshelps.org) or 541-774-4338. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Pamela Norr", written over a horizontal line.

Pamela Norr  
ACCESS  
Executive Officer



# Addictions Recovery Center

EDUCATION • TREATMENT • COUNSELING

April 5, 2019

[www.AddictionsRecovery.org](http://www.AddictionsRecovery.org)

Review Committee – RFA-OHA-46690-19  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

Please accept this letter as evidence of Addictions Recovery Center's unqualified support of AllCare Health CCO for a new five-year contract with the Oregon Health Authority. AllCare Health CCO consistently demonstrates its commitment to the health and well-being of Jackson and Josephine County residents through innovative strategies and community engagement. The CCO integrates medical, behavioral and dental health services in our community, while incorporating innovative and thoughtful strategies to address social determinants of health and health equity.

Please consider the following while making your determination:

- The team at AllCare Health is in tune with the complex behavioral health needs of the community and is dedicated to building and supporting a comprehensive network of providers to support clients with Substance Use and Mental Health Disorders.
- AllCare Health CCO is consistently responsive to the needs of its members and providers and provides leadership and innovative solutions.
- AllCare Health CCO is a willing resource when its members require wrap-around services.
- AllCare Health CCO is supportive with site reviews and post payment audits.
- AllCare Health provides a multitude of training opportunities for providers to enhance provider skills and quality of care for our clients.
- AllCare Health CCO solicits and is responsive to provider input.
- AllCare Health CCO has demonstrated a willingness to invest in social determinants of health.

AllCare Health CCO has developed deep relationships with community and clinical leaders, convened inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and helped fill gaps or enhance delivery of services across the continuum. Lastly, AllCare Health CCO has been an integral part of Addictions Recovery Center's substantial growth for the last five years, and we look forward to continuing to our partnership for the next five years to improve the health of our shared populations and our communities.

Respectfully,

Lori Paris  
President and Chief Executive Officer  
Addictions Recovery Center, Inc.

541.779.1282

*Business Office and Mailing Address*  
1003 East Main Street, Suite 104  
Medford, OR 97504

*Walk-In Clinic and Outpatient Services*  
1025 East Main Street  
Medford, OR

*Fresh Start Detox and Sobering*  
338 North Front Street  
Medford, OR

*Inpatient Services*  
16 South Peach Street  
Medford, OR

# Advantage Dental

From DentaQuest

May 9, 2019

Tammy L. Hurst  
Oregon Health Authority  
635 Capitol Street, NE Room 350  
Salem, OR 97301

Dear Ms. Hurst:

On behalf of Advantage Dental from DentaQuest, I strongly support AllCare Health's (AllCare) application for a new five-year Coordinated Care Organization contract.

As a contracted dental plan, Advantage has administered the Oregon Health Plan dental benefit for assigned AllCare members since 2014. From the onset of our partnership, AllCare has consistently and intentionally advocated for oral health access, integration and care coordination, which supports Advantage's mission to improve the oral of all.

We have seen AllCare transform the local healthcare delivery system through innovative strategies, integrated care and community partnerships. AllCare fully embraced the coordinated care model, which is demonstrated through its collaborative and inclusive approach to working with community partners, providers and members.

We have found AllCare easy to work with, transparent, and committed to the delivery of whole-person care. We look forward to continuing to our partnership with AllCare to improve the health of our shared members and the community at large.

Sincerely,



Kevin Boie  
Chief Operating Officer  
Advantage Dental from DentaQuest

To Improve the Oral Health of All  
[www.AdvantageDentalServices.com](http://www.AdvantageDentalServices.com)

442 SW Umatilla Avenue Redmond, OR 97756 | TEL: 866.268.9631 | FAX: 866.268.9618

Thursday, April 15, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare Health Letter of Support

To whom it may concern:

I have been a professional community partner with AllCare Health since 2011. As the Josephine County Public Health Director, I was on the ground floor of Coordinated Care Organization implementation, serving on the Community Advisory Councils for both local CCOs. I also served on the AllCare Health Board of Governors from 2012- 2017. During this time, I frequently collaborated with AllCare Health on local initiatives designed to drive down the cost of health care while increasing access and customer satisfaction for at risk populations.

Currently, I am the Community Program Manager for the Blue Zones Project, Grants Pass. The Blue Zones Project is a local wellness initiative that focuses using secrets discovered in the original Blue Zones—rare longevity hotspots around the world where people are thriving into their 100s—through behavior change and community transformation programs, lowering healthcare costs, improving productivity, and boosting recognition that Grants Pass, Oregon is a great place to live, work, learn and play.

AllCare Health has been a strong supporter of the Blue Zones Project in leading to improvements in social determinants of health. Its staff fill key leadership roles that have made access to healthy foods and food policy, tobacco awareness and policy possible. Additionally, AllCare Health's commitment to our local school districts has made being at school a healthier place for children to spend their day.

I most strongly support AllCare Health and its mission of "working together to provide quality, cost-effective healthcare for our communities." This is an organization the "walks the talk"!

If you would like to discuss this further, please feel free to contact me directly by phone or email at 757-613-9734 or [dianehoover13@gmail.com](mailto:dianehoover13@gmail.com).

Sincerely,

A handwritten signature in black ink that reads "Diane Hoover". The signature is written in a cursive style with a checkmark at the end.

Diane Hoover, PhD, FACHE  
Community Program Manager, Blue Zones Project- Grants Pass



**BOYS & GIRLS CLUBS**  
OF THE ROGUE VALLEY  
Serving Youth in  
Jackson and Josephine Counties  
Since 1970

*Administration Office:*  
203 SE 9<sup>th</sup> Street  
Grants Pass, Oregon 97526  
Office: 541-479-5258  
Fax: 541-471-9494  
**Grants Pass • Illinois Valley • Talent**  
[www.begreat4kids.com](http://www.begreat4kids.com)  
[admin@begreat4kids.com](mailto:admin@begreat4kids.com)

May 10, 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 Summer Street, N.E., E-20  
Salem, OR 97301

Dear Mr. Allen:

My name is Greg Roe and I'm the Executive Director for the Boys & Girls Clubs of the Rogue Valley. I would like to offer a letter of support for AllCare Health's application to continue as our coordinated care organization (CCO) for both Jackson and Josephine Counties. AllCare is a leader in making our region a healthier place to live. They are heavily engrained into the social fabric of our community. They provide the community with high value social interaction. They genuinely care about the community and we are lucky to have them as our CCO.

AllCare works with Boys & Girls Clubs of the Rogue Valley on several levels. AllCare is currently a sponsor of our Reaching Teens program. This national training program teaches our Youth Development Professionals strength-based communication strategies to build resilience and support healthy adolescent development in teens. A significant number of the teens we serve have issues with depression, isolation, and a lack of self-esteem. This training is vital in helping them become healthy adults as they near graduation from high school. This training is also key to helping our Youth Development Professionals learn valuable self-care skills to help them avoid burnout and emotionally process the situations they encounter.

AllCare also helps us with their extensive community connections to form collaborations with other non-profits and community stake holders to address other needs in our community. We meet with representatives from AllCare regularly to discuss the needs of the community and how these needs can be met. Another such partnership is in our summer "Planting Seeds for the Future" Youth Gardening Collaborative. This program joins numerous community organizations, including the Josephine County Food Bank, Raptor Creek Farm and OSU Extension Service all in an effort to teach youth about gardening and making positive choices for a healthy mind, body and environment.

AllCare is also a sponsor our athletic program and supports a volunteer on our Board of Directors. In short, we are VERY lucky to have AllCare in our community and we support their application to be our coordinated care organization. If you have any questions, please feel free to contact me at (541) 916-4209.

Sincerely,

*Greg Roe*

Greg Roe  
Executive Director

April 16, 2019

Tammy L. Hurst  
Oregon Health Authority  
635 Capitol Street, NE Room 350  
Salem, Oregon 97301

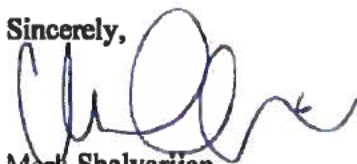
Dear Ms. Hurst,

I am writing on behalf of Capitol Dental Care, Inc. (Capitol) in support of AllCare CCO's application for the Coordinated Care Organization contract in Jackson, Josephine, Curry, and southern Douglas counties. As the State of Oregon looks to innovate and improve health care in the next five years, we strongly support the network of community stakeholders AllCare has proposed involving in their efforts to address social determinants of health, access to care and health disparities.

AllCare has a long history of serving Oregon Health Plan members as well as a demonstrated commitment to transforming the way care is delivered. Capitol recognizes this firsthand through its interactions with AllCare. As an organization that provides care exclusively to OHP members, we are partnered with multiple primary care and behavioral health providers, as well as with local FQHCs in Jackson and Josephine counties in order to provide the broadest range of oral health services to AllCare's OHP members.

Capitol Dental offers its complete support and commitment to AllCare CCO, Inc. for CCO 2.0. AllCare is vital to our community and surrounding areas we look forward to working with its team in the future.

Sincerely,



Mark Shalvarjian  
President  
Capitol Dental Care, Inc.



**CASA of Josephine County, Inc.**

304 NW D Street  
Grants Pass, OR 97526  
541.474.5437 • 541.474.5323 **Fax**

May 12, 2019

Mr. Patrick Allen, Director

Oregon Health Authority

500 Summer St. NE, E-20

Salem, OR 97301

Dear Mr. Allen,

CASA of Josephine County supports AllCare Health's application to continue as a CCO serving our county. Our state-mandated, non-profit organization provides critical advocacy to Josephine County foster children. Our staff and volunteers help protect these abused and neglected children's health, safety and well-being.

AllCare has assisted CASA in our vitally needed work by providing financial and in-kind support via a direct \$35,000 grant, and their support of other community fundraisers which also benefit CASA. Two years ago AllCare was instrumental in creating a new interactive website for CASA. AllCare also created accompanying handout materials so that we can provide social media outreach, and recruit more advocates.

We live in a challenged county riddled with poverty, drug abuse and a lack of resources. Our child welfare department struggles with extraordinarily high demands and lamentably little stability. This turmoil only makes our foster children even more dependent upon the consistency of their CASA advocate – in court and in the community.

Josephine County's unique challenges also makes us all the more grateful and appreciative to those who are also working to effect positive change. AllCare, and its dedicated staff, is making a difference in our community. I wish to particularly commend the work of AllCare's Health and Education Manager, Susan Fischer-Maki, for her commitment to all the agencies within our county that are committed to making this a better and safer place for our community's most vulnerable population – our children. And, particularly, our foster children.

We hope you will support their application to continue their work in our community.

Sincerely,

Sanne Specht

Director of CASA of Josephine County



Review Committee – RFA  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

This letter expresses strong support for AllCare Health to receive a new five-year contract with Oregon Health Authority.

AllCare Health has a wide, positive impact, promoting the overall health and wellbeing of our community through its support of many projects and initiatives that have significantly benefited children, families, seniors, vulnerable populations, and others in our region.

AllCare has been a strong proponent of increasing services and quality of care for young children, and as manager of Child Care Resource Network and president of the Southern Oregon Chapter of the Oregon Association for the Education of Young Children (SOC-ORAEYC), I have seen the impact of that commitment first hand. The grant SOC-ORAEYC received to support our annual early childhood education conference allowed us to bring nationally recognized speakers to our early learning community, resulting in the largest conference participation we have ever had. AllCare's support of PAX, the Good Behavior Game, brought elementary schools and teachers together to work toward finding positive strategies to address growing concerns about student's disruptive and challenging behavior. PAX is an innovative and effective tool to promote resiliency, executive function skills, friendships, and teamwork in a classroom setting, and has been adopted by many schools as a result of AllCare's support.

Our region has benefited from AllCare's community engagement efforts and encompassing vision of what it means to support and foster health and wellbeing in all aspects of life. A new five-year contract with the Oregon Health Authority will allow this good work to continue.

Sincerely,

A handwritten signature in cursive script that reads "Mary Wolf".

Mary Wolf  
CCRN Manager



COAST COMMUNITY  
**HEALTH**  
center

1010 First Street SE, Suite 110, Bandon, Oregon 97411

Phone 541-347-2529

Fax 541-347-9196

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May 9, 2019

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

**Re: Letter of Support for AllCare Health application for the 2020-2024 coordinated care organization with the Oregon Health Authority (OHA) for the region of Joseph, Jackson and Curry Counties.**

Dear Oregon Health Authority,

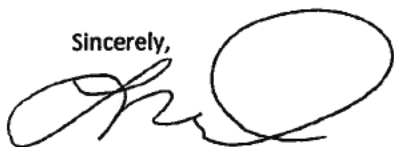
I am writing on behalf of Coast Community Health Center to support the application put forth by AllCare Health to continue as a Coordinated Care Organization. AllCare Health has been a long-standing pillar of excellence in service in supporting not only the Medicaid lives, but as a strong community partner to the medical community, and many other organizations who support the needs of the communities in Southern Oregon in relation to the social determinants of health. AllCare Health has been a leader in their support and commitment to bring together its local Community Advisory Councils (CAC), and in the collective work done to support Community Health Assessments (CHA) and Community Improvement Plans (CHIP). I have served on the AllCare CAC for 1.5 years. I have been offered the opportunities of providing feedback and advice for policies, given input to member related issues regarding healthcare and wellness, attended trainings and workshops, and conferences relating to Social Determinants of Health, among other work as noted, the development of community health assessments and improvement plans.

AllCare Health has high quality professionals who strive to ensure their CCO provides compassionate service delivery, through their programs offered and is a strong and trustworthy partner for the work our federally qualified health center (FQHC) is tasked to achieve. As an established FQHC, who serves a wide-spread region along the Southern Oregon Coast, we have a long-term commitment to continue well into the future, the work we are doing together in serving the region would not be possible without AllCare Health's partnership. It is not only necessary but imperative AllCare Health remain a strong CCO in Curry County in order to continue the momentum of many excellent and beneficial initiatives, programs and services that have seen impactful results in the health of our communities.

It has been my professional pleasure to work with AllCare Health and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our Community Health Improvement Plan. AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents. AllCare Health has taken my input in a valued and serious manner and I appreciate their thoughtful and compassionate leadership provided to the Community Advisory Council, and the inclusive skills of the CHA and CHIP facilitator. I am ready to collaborate closely with AllCare Health and work toward the attainment of the CHIP's objectives.

It is my pleasure to provide this letter of support for AllCare Health's CCO 2.0 application, and to work collectively with AllCare Health, as a valued partner in creating solutions that support the triple aim of better health, better care, and lower costs.

Sincerely,



Linda S. Maxon  
Chief Executive Officer



Review Committee – RFA  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

May 8, 2019

Dear Review Committee Members:

It is with profound gratitude that our organization submits this letter of support of AllCare Health and their application with the Oregon Health Authority. AllCare has built a reputation in our community around building the health of not only individuals, but our community as a whole. They are committed to seeing our community thrive, and as an involved non-profit we see the effects of their innovative, collaborative efforts on a regular basis community wide, but also very deeply in our own organization.

AllCare Health “gets it.” They understand that health doesn’t begin or end at the doctor’s office or a pharmacy line. Their teams understand that supporting community from multiple angles means no one is left behind. AllCare allowed us to ensure no student fell through the cracks in our own programming. AllCare has supported our efforts in expanding services to support non-traditional charter school students so that they could also participate in our menu of academic and vocational post-secondary opportunities. AllCare has also helped us ensure we can safely transport our students to and from these opportunities. In addition to these specific supports, our students and staff participate in a variety of activities, community events, and trainings provided by AllCare.

When it comes to a partnership with a CCO, we couldn’t ask for more. AllCare has met us where we are at, and supported our students where they need it most, in their day to day lives. This is where true health begins, with community. We couldn’t imagine ours without AllCare. We very strongly believe AllCare should be granted the ability to continue this work and ask that you fully support their application.

Sincerely,

Kurt Hildebrand  
Executive Director  
College Dreams

**College Dreams, Inc. Board of Directors**

Steve Boyarksy, President \* Armando Lopez, Vice President \* Deborah Sorenson, Treasurer & Secretary  
Richard Ward \* Todd Bloomquist \* Carl Thomas \* DonnaJean Wendle  
PO BOX 1407, Grants Pass, OR 97528. (541) 476-8146 [www.collegedreams.org](http://www.collegedreams.org)



*HELPING THE PEOPLE OF SOUTHERN OREGON SINCE 1971*

15 May 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 Summer St. NE E-20  
Salem, OR 97301

Dear Patrick:

Consumer Credit Counseling Service of Southern Oregon is pleased to join with many other community service organizations across the region in voicing our support of AllCare Health's application to continue as a coordinated care organization serving Jackson, Josephine and Curry Counties.

We are the only community based non-profit organization of our type in the state, and we recognize the direct link between a family's economic health and their physical health—AllCare shares this vision.

79% of our clients come from low and moderate income settings and they have no other place to turn to for free or low cost financial education and credit counseling. We are already in conversations about working directly with the AllCare care coordinators to be able to connect their clients with our barrier breaking services, and to have AllCare support a live video link that would provide secure real time video counseling to residents in rural Curry County.

We look forward to a very productive and long term partnership with AllCare, and we fully support their continuation as a coordinated care organization serving residents in southern Oregon.

Sincerely yours,

Bill Ihle  
Executive Director & CEO

*A United Way Agency*

820 Crater Lake Ave., #202  
Medford, OR 97504

541-779-2273  
[www.improvedcredit.org](http://www.improvedcredit.org)



Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

April 24, 2019

Dear Oregon Health Authority,

I am a member of the Curry Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for over six years and have been offered the following opportunities:

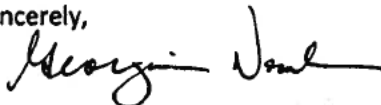
- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with the other regional CCO CACs

Through my involvement with the Curry CAC, I have engaged with our community's organizations and learned how they can be supported in their good work by AllCare in addressing the Social Determinants of Health.

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, we feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,



Georgia Nowlin



CCH Administrative Offices  
PO Box 810  
Gold Beach, OR 97444  
541-425-7545 Fax: 541-425-5557  
Please visit our website: [www.currych.org](http://www.currych.org)

May 8, 2019

Mr. Patrick Allen  
Director  
Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

Dear Director Allen,

I am pleased to provide this letter of support regarding AllCare Health's application to continue as a Coordinated Care Organization. Since its inception AllCare has demonstrated itself to be a CCO invested in providing excellent care and support to its members, communities, and partners. The staff at AllCare understand that health is not limited to the healthcare provider's office, but is impacted in all areas of life. Through this understanding they have found innovative ways to invest in communities with results which have brought all areas they serve closer to meeting the triple aim.

Curry County is a rural, isolated area, with limited healthcare services, and few providers to choose from. This has resulted in overtaxed providers, and under-cared-for patients. AllCare has consistently provided support to Curry Community Health (CCH), and other local providers, through training, advocacy and financial support. To this they have added programs for both the community and AllCare members, such as community gardens, affordable gym memberships, supporting local farmers markets, and snack packs for children, all of which help to promote a healthy lifestyle. These efforts have resulted in a healthier community, with lower ER utilization, and consistent progress towards achieving other state metrics.

In 2013 the Curry County mental health, addictions, and public health services broke off from the county and developed a private non-profit, Curry Community Health. Through this transition AllCare staff assisted by providing support and guidance. They sat in on, and at times mediated, difficult conversations with community partners, working to bring everyone to the same page in serving those struggling with mental illness. During its last fiscal year as a county entity mental health delivered 5,488 services to the community, as compared to 19,895 during the 17/18 fiscal year. The services available to the community, and the quality of service provided, have both improved, and the community has responded with an increased willingness and interest in engaging.

AllCare has been instrumental in realizing many of the current social and healthcare projects successfully running in Curry County. From day one they have shown an understanding of the social determinants of health and supported projects both in and out of the direct care arena. Their understanding of our rural, isolated community, and the unique needs therein, has made them a great partner and ally in working to improve rural healthcare in Oregon. It is my personal hope to continue to work with AllCare for many years to come.

Sincerely,

Erin Porter, MSW  
Behavioral Health Director  
Curry Community Health



**Curry County  
Board of Commissioners**

*Julie A. Schmelzer  
Director of Operations*

94235 Moore Street/Suite #122  
Gold Beach, OR 97444  
541-247-3287, 541-247-2718 Fax  
www.co.curry.or.us  
schmelzerj@co.curry.or.us

May, 14, 2019

Mr. Patrick Allen, Director  
Oregon Healthy Authority  
500 Summer St., NE E-20  
Salem, OR 97301

Re: AllCare's Application for the 2020-2024 CCO Contract

Dear Mr. Allen:

I can't imagine Southwest Oregon without the services of AllCare Health. This coordinated care organization has made such a positive impact on the community, and the spirits of those fighting for change. AllCare gives the community hope that things can, and do, get better.

AllCare has helped us with some of our housing needs, homelessness issues, and housing strategies. From technical assistance, to financial aid, to moral support, AllCare has been recognized as a trustworthy community partner.

My experience with AllCare staff stems from my work with them in both Josephine and Curry counties. They work with the residents together as a team to help address matters of concern. They are responsive, and despite distances or geography, they always make sure they call back or meet with me within 24 hours. AllCare has become our 'go to' organization in Southern Oregon, especially on the Curry County Coast.

Please remember us 'little guys,' and who makes time for us; remember AllCare is a genuine coordinated care organization that sincerely is interested in the people they serve. Please, I urge you, to support their application to continue being the inspiration and community partner they are!

Sincerely,

Julie A. Schmelzer  
Director

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

May 9, 2019

Dear Oregon Health Authority,

I am a member of the Curry County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for 2 years and have been offered the following opportunities:

- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with the other regional CCO CACs

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, I feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,



Ben Cannon  
Public Health Administrator  
Curry Community Health



**Curry Homeless Coalition  
PO Box 349  
Gold Beach, OR 97444**

**Education, Advocacy, and Supportive Services for People with Housing Needs**

**CCO Application**

**May 7, 2019**

**Re: Allcare**

**To whom it may concern:**

The Curry Homeless Coalition is pleased to provide this letter of support for Allcare's application for CCO 2.0 to the Oregon Health Authority.

The Coalition has been the recipient of funding from Allcare on two occasions, 2018 Point in time count, and for the purpose of administering a homeless prevention/one-time assistance housing program.

We were awarded funds in 2018 to purchase items then distributed to unhoused persons who participated in the 2018 PIT count. We saw a sharp increase in PIT 2018 participation as a result of our increased capacity to purchase these items.

We were also awarded funds intended to mitigate homelessness by providing one-time payments to maintain housing or to provide one-time "over-the-threshold" assistance to Curry residents. We are grateful for Allcare's ability to identify Curry agencies that are capable of rapid-response service provision to the highest priority needs of unhoused and housed Curry residents

The Curry Homeless Coalition whole-heartedly believes in the ability of Allcare to continue providing a high-level of service to their Curry County customers.

We are particularly impressed with Allcare's willingness and ability to work in conjunction with Allcare in the development and implementation of our community health assessment and community health improvement plan. I participated in the previous CHA/CHIP process, which was not a collaborative effort. This time around we are experiencing a significant increase in participation and a more diverse group providing input to the process.

As an involved and interested party in the development of Allcare's *Community Health Assessment and Community Health Improvement Plan*, and as early as 2017, I carefully followed the recommendations of the Oregon Health Policy Board for the development of "CCO



It has been my pleasure to work with Allcare and the Community Advisory Council to identify unaddressed health care needs in our community, and to develop responsive strategies through our *Community Health Improvement Plan*. Throughout this process, I found that my input was valued and taken seriously. I particularly appreciated the thoughtful and compassionate leadership that Allcare provided to the Community Advisory Council, and the inclusive skills of CHA and CHIP facilitator. Consider me engaged! I am anxious and ready to roll-up my sleeves and work toward the attainment of the CHIP's objectives.

Respectfully submitted;

A handwritten signature in black ink, reading "Beth Barker-Hidalgo". The signature is written in a cursive style with a large initial "B".

Beth Barker-Hidalgo, Chair



Department of Human Services/ District Area 8  
Serving Jackson & Josephine County  
673 Market St.  
MEDFORD, OR 97504  
541-774-5922

May 13, 2019

Oregon Health Authority  
500 Summer St. NE  
Salem, Or. 97301

Re: AllCare Health Letter of Reference

To whom it may concern,

The Department of Human Services Self-Sufficiency Programs (DHS-SSP) proudly supports AllCare Health's application to continue as a coordinated care organization serving Jackson County residents. We are a stronger, healthier community when we work together to support individuals and families achieve positive health outcomes.

DHS-SSP has had many opportunities to partner with AllCare Health over the last several years. A specific example is the Safe Sleep project. The goal of this project was to reduce the number of incidents of infant mortality due to unsafe sleep practices. We partnered together to purchase Pack and Play cribs for new or expectant parents with limited resources. The parents watched a video covering safe sleep practices, met with their Family Coach to discuss their family's needs, and received a crib and other resources for their infant children.

Collaborative efforts, such as this one, demonstrate that collectively we are better able to change the lives of children and families. Because no one organization can do this work in isolation, we need dedicated partners like AllCare to help us continue to improve health outcomes in our community.

Thank you for your support of this application.

Sincerely,

Melissa Wolff  
SSP District Manger

A handwritten signature in black ink that reads 'Melissa Wolff'. The signature is written in a cursive style and is positioned to the right of the typed name.



**EAGLE POINT**

**SCHOOL DISTRICT 9**  
Every Student - Every Class - Every Day!

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April 10, 2019

Review Committee – RFA-OHA  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

Eagle Point School District 9 strongly supports AllCare Health for a new contract with the Oregon Health Authority. AllCare Health continuously demonstrates a strong commitment to the health and well-beings of our students and other residents in Jackson County. AllCare Health has played an essential role in part of Eagle Point School District's success strategy.

Three years ago AllCare Health helped us with implementing a new position, the Graduation Coach at the high school. The position worked with Freshman and there was much success with the Freshman cohort that first year. We had a higher number of Freshman who remained on track for graduation. The program has since expanded to where we are now hiring our 4<sup>th</sup> graduation coach. Each coach stays with their cohort for all 4 years of high school. This allows for connections to form and bonds to become stronger over time. Research demonstrates that students who graduate live longer healthier lives.

AllCare Health has been here for us and we look forward to continuing our partnership with them in order to continue to find improvements in health but also in how we help our students and families in Eagle Point School District.

Sincerely,

**Phil Ortega**

Student Services Coordinator  
Eagle Point School District  
[ortegap@eaglepnt.k12.or.us](mailto:ortegap@eaglepnt.k12.or.us)



April 19, 2019

To Whom It May Concern:

Every Child Oregon<sup>1</sup>, which exists to engage the community with Oregon's foster system through tangible supports, volunteerism, and foster family recruitment, partnered with AllCare Health beginning in 2016 to improve outcomes for our most vulnerable Oregonians: children in foster care. Every Child Oregon is a federation model, and local affiliate organizations of Every Child raise 100 percent of their operational funding each year.

AllCare initially partnered with Every Child in Jackson and Josephine counties and provided the financial foundation for Every Child affiliate organizations to blossom and develop creative interventions in the community.

In 2017, AllCare's generosity provided a spark that grew the Every Child efforts in Jackson and Josephine counties while also developing online and marketing tools that would benefit Every Child affiliate organizations across Oregon. As a result, 206 foster inquiries have come forward in Jackson and Josephine Counties, and more than 700 volunteers have begun engaging with Oregon's foster system. Their commitment to holistic care for children in foster care created strong energy within the community itself to respond to need in their neighborhood.

Additionally, AllCare's partnership with Every Child has provided support for the statewide Every Child effort that benefits every county across Oregon. Their investment and partnership led to the buildout of the online portal for volunteers and foster families, which includes both county-specific websites, a data analytics system utilizing Microsoft Dynamics and Power BI, and email marketing across Oregon. These technology tools have been integral in the expansion of Every Child, and also provided infrastructural support to the county-level affiliates and leadership, as well.

In this way, AllCare's innovation, collaboration, and partnership is changing the way community engages with the foster system in Oregon. Their investment has infused energy into Every Child's four areas of focus:

- **Counter-narrative:** Every day, new stories shared via social media offer a counter-narrative to what's often found in the media.
- **Hospitality:** Relationship is the foundation of healthy neighborhoods. Community members offer hospitality to children in foster care, to foster families, to birth families, and regularly to DHS staff.
- **Volunteer On-ramps:** As individuals and organizations ask what they can bring to the table, Every Child offers ways for individuals and families to engage by meeting tangible needs, volunteering, or foster parenting.
- **Foster Family Recruitment and Support:** The number of families stepping forward for foster care via Every Child's recruitment efforts are unprecedented. To date, more than 541 certified foster families have come forward through Every Child.

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<sup>1</sup> Every Child Oregon is an initiative of Portland Leadership Foundation.

We're honored to partner with AllCare and grateful for the way they lead in Oregon. If there are any questions that we can answer, I can be reached at [brooke.gray@portlandleadership.org](mailto:brooke.gray@portlandleadership.org) or (503) 488-0145.

Gratefully,

A handwritten signature in black ink that reads "Brooke Gray". The signature is written in a cursive, flowing style.

Brooke Gray  
Executive Director of Government Partnership  
Portland Leadership Foundation



## Grants Pass School District No. 7

Office of School Improvement  
725 NE Dean Drive Grants Pass, OR 97526 Phone: (541) 474-5715  
FAX: (541) 474-5705

April 4, 2019

To Whom It May Concern:

It is my distinct pleasure to write this letter of support for an incredible community partner, AllCare. In my role as a director for the Grants Pass School District, I have had continuous partnership experiences with a number of the staff at AllCare and I consider it a great privilege to have AllCare as one of the school district's key partners in the work we are doing to not only educate the children of our community, but also to help our entire community be healthy and well.

My first experience with partnering with AllCare was through their funding of the Self-Healing Communities Initiative. I was privileged to be selected to become certified to teach about the Adverse Childhood Experiences Study. This important work has proven to reduce adversity and increase health and wellness in adults. Passionate about health and wellness, Allcare is leading the way to help our community improve and be healthy. However, Allcare's partnership and generosity continues in a variety of additional ways.

Through AllCare's community grants, our school district has been able to bring whole-school trauma-informed practices to our schools. For the past three years, AllCare has played a significant role in allowing us to increase staff understanding about how students who come from adversity can benefit from specific training to improve self-regulation and get better access to school content. These practices have shown to raise overall student academic achievement levels, decrease behavioral issues, and improve attendance rates.

AllCare also partners with our school teams in helping families prepare their children for kindergarten. Many parents are not sure just what they can be doing to help little ones be ready for public school and the *Ready! for Kindergarten* program does just that. It provides parents with developmentally appropriate play toys and strategies that support a child's readiness for school.

While there are countless other ways that AllCare collaborates with the school district, one last important one to mention in this letter is the support for our homeless population. Our school district sees over 500 students become homeless each year. Through our extended network of support, we are able to help stabilize families and keep their children coming to school. AllCare's support and partnership in this work is pivotal for stabilizing students and their families, keeping them connected to school and community supports. This work that is done in the immediate, extends far into the future of each student's life.

*Building Bridges to the Future*

I cannot express what an important partner AllCare is to the school district. From collaborating on numerous projects, to brainstorming creative solutions, to fostering collective impact in our region, AllCare has become a central figure in building a resilient community. While school districts prioritize teaching content to our students, we know that in order for students to access that content, families have to feel safe, they need to be self-sufficient, and they need to participate in community. These important aspects of life can only happen through these critical partnerships. One of the ways this happens is through our Josephine County Community Network. Over 50 different agencies come together quarterly to enact collaborative efforts so that our community moves toward health and wellness. AllCare is a critical partner in this work.

If there is any way that I can be of further assistance, please do not hesitate to contact me. It would be my privilege to share more about the important partner that AllCare is to the Grants Pass School District as well as our Josephine County community.

Sincerely,

A handwritten signature in blue ink that reads "Todd P. Bloomquist". The signature is written in a cursive style with a large, stylized initial "T".

Todd P. Bloomquist, EdD



P.O. Box 1388, Grants Pass, Oregon, 97528  
Phone: (541)507-1868|Fax: (541)507-1891  
E-mail: [pat.murphey@gsobering.org](mailto:pat.murphey@gsobering.org)

**May 10, 2019**

**Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301**

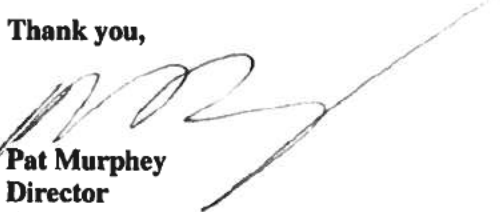
**Re: AllCare Letter of Reference**

**Dear Review Committee:**

**The Grants Pass Sobering Center is in full support of AllCare's application for a new five-year contract with OHA. AllCare has proven over and over again its commitment to our entire community through involvement with community partners at every level of care. AllCare's commitment to healthy living for all members of our community has made Josephine County a better and brighter place to live. AllCare places its staff in community and agency committees and groups in an effective effort to stay current with the needs of its community and the people in it.**

**The Grants Pass Sobering Center has become an integral part of Josephine County's efforts to bring healthy living to as many of its residents as possible and AllCare's financial support and 'in kind' support has been invaluable and made our services better as a result.**

**Thank you,**



**Pat Murphey  
Director  
Grants Pass Sobering Center**





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May 8, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

RE: AllCare Health Letter of Reference

To Whom It May Concern:

We would like to offer our support of AllCare Health to receive a new five-year contract as the CCO in Josephine County. Grants Pass Treatment Center is an opioid treatment program (OTP) that provides counseling centric, medication assisted treatment (MAT) to those suffering from opioid use disorder and was opened in January of 2017. Prior to our opening AllCare was instrumental in collaborating with us not only from a payer- provider standpoint but as a treatment partner, connecting us with other stakeholders in the area to ensure we could provide our patients the best possible outcomes.

Since beginning our operation, AllCare has impressed us with their focus on each individual patient. We have repeatedly had the opportunity to meet with their Patient Care Coordinators over individual cases and are always pleased with their willingness to collaborate on comprehensive, individualized treatment programs. Additionally, AllCare has shown their commitment to tackling the substance abuse problem within the community as whole by participating in several community centric organizations, hosting events in their own space, and sponsoring events throughout the area.

AllCare has shown that they are the true embodiment of the original spirit behind the term "Coordinated Care Organization". They have repeatedly proven to be more than just a manager of costs, but a true partner in improving outcomes for their members. We are proud to continue to support them as the CCO of Josephine County.

Sincerely,

A handwritten signature in black ink, appearing to be the initials "MJ" followed by a stylized flourish.

Managing Director  
Grants Pass Treatment Center

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**GRANTS PASS TREATMENT CENTER**

541-955-3210 (p) [www.grantspassrecovery.com](http://www.grantspassrecovery.com) 541-955-3342 (f)  
1885 NE 7<sup>th</sup> St. Grants Pass, Oregon 97526



**HEARTS  
— WITH A —  
MISSION**

May 10, 2019

RE: Letter of Support

Review Committee – RFA  
Oregon Health Authority  
500 Summer Street NE, E-20  
Salem, OR 97301

To Whom It May Concern,

This letter is in support of AllCare Health for a new 5-year contract with the Oregon Health Authority. AllCare Health has developed a deep level of commitment to service & residential programs to help bring the very best level of mental, physical, and emotional support for those families and youth who are often overlooked within our community.

Hearts With A Mission (HWAM) provides the only emergency shelter for homeless, runaway, and at-risk youth ages 10-17 in Jackson and Josephine counties. AllCare Health has been a committed and supportive partner across both counties. AllCare Health contributed \$150,000 towards providing a shelter for youth ages 10-17 in Josephine County which enabled HWAM the capacity to expand services for Josephine County youth and their families. AllCare continues to support HWAM in many innovative ways which enables a much broader level of care for the kids and families we serve.

Allcare Health is consistently supportive of our direct services and special events. They have generously extended the invitation for our staff to join training opportunities we would not otherwise have had access to and have assisted us in translating our program brochures to accommodate our Spanish speaking clients. Recently, AllCare Health was a sponsor for our Homeless 2 Hopeful Run which not only benefits the Grants Pass youth shelter, but those who participated.

We serve at-risk, homeless, and often traumatized youth at a fragile stage of life. Over 52% of our 1100 youth served have been AllCare Health members. Our partnership and collaboration ensures these vulnerable youth have quality and timely access to health care.

Hearts With A Mission has been proud to develop a productive and collaborative relationship with AllCare Health and we look forward to growing our partnership in the future.

Sincerely,

Kevin Lamson,  
Founder/Executive Director

521 Edwards St | Medford, OR 97501 | (541) 646-7385 | (541) 732-4833(f)  
[www.heartswithamission.org](http://www.heartswithamission.org)



**HEARTS  
MISSION**  
JOSEPHINE COUNTY



Mr. Patrick Allen  
Director  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

May 12<sup>th</sup>, 2019

Dear Review Committee:

Hearts with a Mission is writing to offer our strong support for AllCare Health CCO's application for a new five- year contract to continue the administration of the Oregon Health Plan benefit in our community. AllCare Health has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community at-large through engagement of both clinical and community-based partners.

AllCare Health has been a leader in the development of deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services in Jackson and Josephine Counties. Care models resulting from these partnerships address both the physical, and behavioral health of not only their membership but the community as a whole, in addition to the social determinants that can present barriers to good health outcomes. AllCare Health shares these models through the close collaboration with other CCOs, clinical partners and community stakeholders who also may benefit. Through a spirit of continual collaboration and cutting edge initiatives, AllCare Health continues the refinement and improvements in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

AllCare Health has been a key-leader in recognizing that the current and future health of the population must be improved through investing in the environment where people live, work and play. Our organization has benefited tremendously from our partnership and collaboration with Allcare Health as we both share concern for the health of at risk and homeless youth as well as their families. Some of the initiatives include the development of the Southern Oregon Regional Community Health Assessment and subsequent Community Health Improvement Plan, participation and governance on regional community-based collaboratives and organizations addressing health equity, education, early learning, behavioral health, and chronic disease. Through these collaborative efforts, AllCare Health supports continuous improvement in care delivery and seeks to fill gaps or enhance delivery of services wherever the need may be identified. Hearts with A Mission recognizes AllCare Health as an outstanding community partner in our support of homeless youth and their families.

Sincerely,

Tony Mendenhall, Shelter Coordinator- Hearts with a Mission

Hearts With A Mission-Josephine County | 1504 NE 9<sup>th</sup> St | Grants Pass, OR | 97526  
[www.heartswithamission.org](http://www.heartswithamission.org)



## HOUSING AUTHORITY OF JACKSON COUNTY

2251 TABLE ROCK ROAD MEDFORD OR 97501

PH/TDD (541) 779-5785

FAX (541) 857-1118

April 15, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

**RE: AllCare Health Letter of Reference**

Dear Review Committee:

This letter of reference is in support of AllCare Health for a new five-year contract with the Oregon Health Authority. AllCare has demonstrated a commitment to the health and well-being of residents in Jackson County through creative and innovative strategies and community engagement. AllCare Health is focused on positively influencing healthcare in our community and finding solutions to reduce or eliminate identified challenges and barriers to providing healthcare.

AllCare Health is committed to collectively find ways to bridge the gap between housing and health care, with our shared goal of a successful delivery of joint services to solve the social inequity of healthcare and affordable housing.

We have witnessed AllCare Health develop relationships with community leaders, convene inspired conversations across our communities about how to improve health and well-being, participate in local collaboratives to prevent or address mental illness, addictions or chronic disease, and help fill gaps or enhance delivery of services across the continuum. We look forward to continuing to partner with them for the next five years to improve the health of our shared populations and our communities.

Sincerely,

Jason Elzy  
Executive Director  
Housing Authority of Jackson County



Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

April 24, 2019

Dear Oregon Health Authority,

I am a member of the Jackson County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for seven years and have been offered the following opportunities:

- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with the other regional CCO CACs

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, we feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,

**Edward Smith-Burns**

Digitally signed by Edward Smith-Burns  
DN: cn=Edward Smith-Burns, o=La Clinica, ou=Outreach,  
email=esmithburns@laclinicahealth.org, c=US  
Date: 2019.04.24 11:52:12 -0700

Outreach Director  
La Clinica del Valle Family Healthcare Center

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

May 5, 2019

Dear Oregon Health Authority,

I am a member of the Jackson County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for over a year now and have been offered the following opportunities.

- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with other regional CCO CAC's

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefited from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, we feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,

A handwritten signature in black ink that reads "Tyler Johnson". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

Tyler Johnson  
MPH

# JOE's Place



# Ministries

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

May 15, 2019

I want to thank you for taking the time to read this letter. I represent JOE's Place Ministries. JOE's Place is an outreach organization in Grants Pass to youth who are at-risk, homeless, unparented, disadvantaged, and vulnerable. I want to highly recommend AllCare Health to be considered for a new five-year contract with the Oregon Health Authority. AllCare has demonstrated a strong commitment here in Josephine County to improve the health and wellbeing of our residents. Because we specifically work with youth, they have partnered with us to assist in bettering the lives of the youth we serve.

Through their support we have been able to improve the lives of those we work with through; improving the meals we serve, more meals times, improving the resources we provide to youth, adding more hours of service and overall growth of our organization. It has been an encouragement to have AllCare as a partner because of their involvement, care and follow-up they have provided us.

I have seen the work AllCare has done in our community and they have made an incredible difference in many lives and organizations. Again, thank you for taking the time to read this and consider AllCare for an extension.

Thank you for your consideration of this,

A handwritten signature in black ink, appearing to read "Daron Williams".

Daron Williams,  
Executive Director of JOE's Place



## Josephine County, Oregon

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### **PUBLIC HEALTH**

Michael Weber, Director  
715 NW Dimmick St, Grants Pass, OR 97526  
(541) 474-5325 / FAX (541) 474-5353  
TDD# (800) 735-2900

Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

May 12, 2019

Dear Review Committee:

Josephine County Public Health Department is writing to offer strong support for AllCare CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Southern Douglas Counties. AllCare has demonstrated a commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners.

AllCare has been a leader in developing deep and meaningful relationships with its' clinical network and the Community Advisory Council which have resulted in the development of truly innovative and coordinated services. Care models resulting from these partnerships address both the physical, and behavioral health of the patient, in addition to the social determinants that can present barriers to good health outcomes. AllCare shares these models through the convening of other CCOs, clinical partners and community stakeholders who may benefit. Through a spirit of collaboration, AllCare continues to refine and improve in service to its members and the community at-large, as well as spread and embrace identified best practices learned through innovation.

Additionally, AllCare has been a key-leader and supporter of Community Health endeavors and initiatives, recognizing that improvement to the current and future health of the population will be accomplished through investing in the environment where people live, work, and play. Through their collaborative efforts, AllCare supports continuous improvement in care delivery and seeks to fill gaps and enhance delivery of services wherever the need may be identified.

AllCare has been an outstanding community partner, and Josephine County Public health looks forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities.

Sincerely,

Michael Weber  
Public Health Director  
Josephine County



Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

April 23, 2019

Dear Oregon Health Authority,

I am a member of the Josephine County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

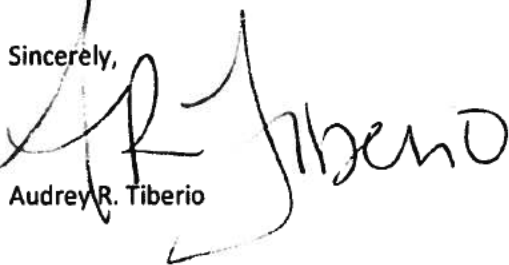
I have been with the AllCare CAC for one year and have been offered the following opportunities:

- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with the other regional CCO CACs

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, we feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,



Audrey R. Tiberio

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

May 12, 2019

Dear Oregon Health Authority,

I am a member of the Josephine County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for 1 year and have been offered the following opportunities:

- Provide feedback and advice for policies
- Provide my input and life/work experience with member issues
- Attend trainings, workshops, and conferences relating to Social Determinants of Health
- Engagement in the Regional and AllCare CHA/CHIP process through participation in listening sessions, workgroups, and CAC and community CHIP development meetings
- Collaboration with the other regional CCO CACs

AllCare Health has been leading the charge in embedding equity in every facet of its organization and the community has benefitted from the assertive role taken to educate the staff, board, CAC members, partners, and residents.

For these reasons, we feel valued and a part of the solution in the triple aim of better health, better care, and lower costs.

Sincerely,



Michael Weber



## **Josephine County Food Bank**

3658 Upper River Road  
PO Box 250  
Grants Pass, Oregon 97528  
Phone: (541) 479-5556  
Fax: (541) 476-6268

5/10/19

To: Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

The Josephine County Food Bank strongly endorses AllCare Health's application to continue as a coordinated care organization serving the residents of Josephine County. Our community is healthier and stronger because of the work AllCare does in Southern Oregon.

AllCare has clearly demonstrated its ongoing commitment to the health of our community and to the wellness of the people it serves. At the Josephine County Food Bank, we strongly believe that good nutrition is the foundation for good health. It seems obvious that a key component in reining in health care costs would be to encourage good nutrition.

Just like the Josephine County Food Bank, AllCare Health believes that good nutrition should be possible for everyone in our community, including low-income people who struggle to make ends meet. It should not be a privilege only for those who are fortunate enough to be thriving economically. I was privileged to be a guest speaker at AllCare's annual retreat last year, at which a significant and purposeful discussion was conducted about the role of proper nutrition in maintaining good health. Toward that end, AllCare has assisted us with grant funding in support of the Food Bank's Raptor Creek Farm, which produces tens of thousands of pounds of fresh vegetables and fruit every year for distribution at no cost to those in need in our county.

AllCare also understands the importance of educating young people about good nutrition, and has been the primary financial supporter of the Food Bank's Planting Seeds for the Future program, in which hundreds of children each spring and summer learn about gardening and the importance of fresh vegetables and fruit in their own diets. Many of these children over the past few years have gone home and persuaded their parents to join them for a return visit to the Food Bank.

On a personal note, my family's own primary care physician for more than 20 years is in the AllCare network. He has always emphasized preventive care and wellness, as he clearly understands that good health is more than merely the absence of disease. Our family greatly appreciates this.

Sincerely,

A handwritten signature in black ink that reads 'Kevin Widdison'. The signature is written in a cursive style.

Kevin Widdison  
Director  
Josephine County Food Bank

***"Because no one should be hungry!"***



# Josephine Community Library

May 8, 2019

Review Committee  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

RE: Letter of support

Dear Review Committee,

I am writing in enthusiastic support of AllCare Health's reapplication to be a state-certified Coordinated Care Organization. AllCare Health continues to demonstrate a commitment to health and wellbeing in Josephine County through innovative and collaborative partnerships in our community.

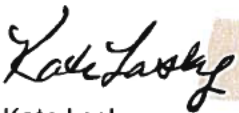
For the past five years, AllCare Health has partnered with the library through numerous programs which promote early literacy—a key indicator of health for the children in our community. One example is Dolly Parton's Imagination Library, a book gifting program which mails free books to children every month from birth to age five in participating communities. With AllCare Health's financial support, every child under the age of five in Josephine County has access to quality reading material regardless of economic status.

In addition, AllCare Health has provided financial support for library programs which provide community members critical access to computers and the Internet for lifelong learning and workforce development. Other supported programs include early literacy activities for the whole family and lifelong learning programs for all demographics in our community.

AllCare Health has developed strong relationships with leaders in the community and aligned organizations to leverage resources to better serve at-risk populations in Josephine County. The library looks forward to continuing this partnership with AllCare Health for many years to come.

If you have any questions or concerns, please do not hesitate to contact me.

Kind regards,



Kate Lasky  
Library director  
(541) 476-0571 ext. 110  
klasky@josephinelibrary.org

**200 NW C Street  
Grants Pass, OR  
97526**

**541-476-0571  
541-479-0685  
(fax)**

**info@josephinelibrary.org  
josephinelibrary.org**

**JOSEPHINE HOUSING & COMMUNITY  
DEVELOPMENT COUNCIL**  
1205 NE SEVENTH STREET  
GRANTS PASS, OR 97526

PHONE (541) 479-5529  
FAX (541) 476-6120  
TDD #1-800-735-2900

Oregon Health Authority  
500 Summer St NE  
Salem, OR 97301

Re: Letter of support for AllCare Health

April 24, 2019

Dear Oregon Health Authority,

I am a member of the Josephine County Community Advisory Council for AllCare Health and encourage you to award AllCare Health a contract as a Coordinated Care Organization.

I have been with the AllCare CAC for two years. Not only does AllCare offer training and opportunities for CAC members, it provides a needed service for the community and has stellar customer feedback.

I have been employed in the social service field in Josephine County since 1993. I have been on many boards during that time and seen how organizations operate. As my career is winding down, I am limiting my board participation and am focusing my energy where it can do the most good. This is the reason I choose to join the AllCare CAC and am proud to let anyone know that I am a member.

As the director of the local public housing authority, we see many of AllCare's clients. By attending the CAC meetings, I have learned so much about the services AllCare provides and have been able to inform my staff of these services as they relate to the Housing Council's clients.

Who would have thought there is more to health care than doctors and hospitals? Because housing is my focus, I can attest to the fact that AllCare staff have been proactive in looking for creative solutions to the housing crisis that is effecting our county. If this issue is to be tackled, we all need to be involved.

In the community, I hear only good things about AllCare. I am glad that they have been active in the complicated world of health care and have the community's best interests as their foremost mission. I could not imagine Josephine County without AllCare as one of its

CCO's. I believe in rewarding success. AllCare has the experience and motivation to continue to do the best for Josephine County. I wholeheartedly support AllCare be awarded a contract so they can remain a CCO for our area.

Sincerely,

A handwritten signature in black ink, appearing to read 'TS', with a long horizontal flourish extending to the right.

**Teresa Santucci**  
**Executive Director**

Tuesday, April 16, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare Health CCO Letter of Reference

To whom it may concern:

Until I recently retired, it was my unique privilege and honor to be a Family Practice Nurse Practitioner in Southern Oregon helping thousands of individuals and families live healthier lives. I had a less traditional practice where I took a more hands-on approach with my patients. I would personally bring them into the examination rooms and spend more time with them as needed. In our office, we kept a rack of free clothing for women in case they needed a new outfit for important events such as a job interview. I believe this extra time and non-medical support helped me build trust with my patients and, as a result, they had better health outcomes.

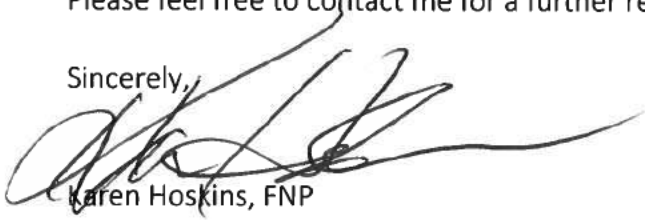
I became a contracted provider with AllCare CCO in 2012 when they became a CCO. AllCare was one of the key reasons I was able help my patients in this more holistic manner. AllCare was an early adopter of changing the way primary care providers were reimbursed. They focused on paying more for quality outcomes for patients and constantly worked with our small office to ensure we could be successful with these new funding systems. This focus on paying for quality allowed me to spend more time with my patients and do the non-medical health services that truly improved the overall health of my patients.

AllCare's commitment to the community often went way beyond patients. A few years ago our community was rocked with the sudden passing of a local primary care provider, Ray Millette. Our community was extremely saddened by his loss, but patients still needed to receive medical care. I stepped up to help by seeing many of Ray's patients and making sure that they were able to get necessary medical attention. AllCare also stepped-up by wrapping support around me to insure the tragedy of Ray's death didn't lead to more tragedies in our community as these transitions took place.

AllCare is a one-of-a-kind organization that has helped countless providers help tens of thousands of southern Oregonians live healthier lives. AllCare is an organization that Oregon should be proud to call their own.

Please feel free to contact me for a further reference at [REDACTED].

Sincerely,



Karen Hoskins, FNP  
(Retired)



May 14, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare Health Letter of Reference

To whom it may concern:

Kid Time is a Children's Discovery Museum and Preschool located in Medford Oregon. We serve 102 students in our preschool and over 90,000 visitors annually in hands on discovery museum.

In our effort to provide enhance school readiness and promote early learning for the 65% of children in our community who struggle to access quality early childhood educational opportunities, AllCare has been a valued partner.

The investments made by AllCare in our organization allowed us to expand our drop-in preschool programs dramatically. We went from serving dozens of children each day to hundreds. Today we offer 4,800 drop in programs a year and reach 1100+ children a month.

Our unique, high quality and efficiency is being featured in the June issue of Hand to Hand, a national publication. Children's Museums across the country are seeking our counsel to replicate Kid Time success with Preschool and its essential school readiness tools. We would not have had the resources to build our programs without the support from AllCare.

Investments in early childhood have up to a 13 to 1 return. Even more importantly, they have some of the greatest long-term impact on life-long health. As a community partner, AllCare understands this, and invests in both the immediate and future health of our region.

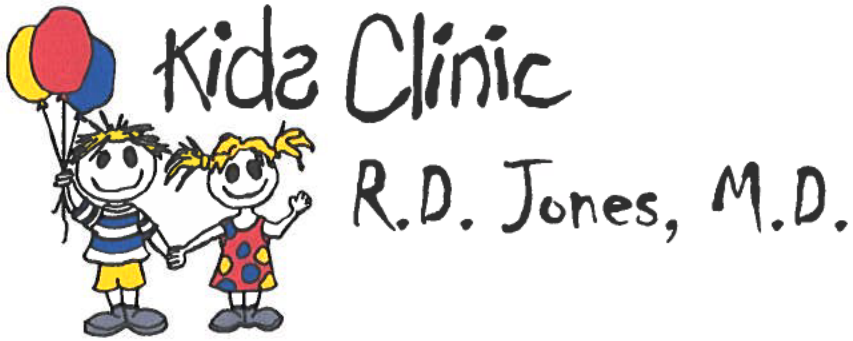
We appreciate AllCare's commitment to the community - please don't hesitate to call with any questions.

Sincerely,

A handwritten signature in black ink that reads "Sunny Spicer".

Sunny Spicer  
Executive Director





May 14, 2019

Oregon Health Authority  
500 Summer St. NE E-10  
Salem Oregon 97301

Dear Review Committee,

Please accept this letter of recommendation from Kids Clinic Pediatrics to support Allcare Health for a contract renewal. Kids Clinic is a long running pediatric practice here in the Rogue Valley, we currently have two full time providers and oversee a mix of private and state insurance. No matter our size, Allcare Health has been a strong ally and advocate of Kids Clinic. Allcare, and specifically their provider network advocates have made a sizeable difference in the overall success of our clinic.

Through our participation with PCPCH, and APM incentive programs we have been able to sustain our financial goals, provide better quality and more thorough care to our patients. As well as streamline our workflows. Allcare has provided Kids Clinic with training opportunities, support, resources and expertise throughout our relationship. Allcare also consistently provides support, and resources to their patient population. It is clear to see the mission and direction Allcare Health continues strive for, and this is one of making our entire community better.

Our clinic and patients have not received the same level of support and care from any other CCO as we do from Allcare Health. We are a better clinic because of Allcare Health and the support we receive. We are excited and hopeful to continue our partnership in the future.

Thank you for your consideration.

Best Regards,

A handwritten signature in black ink that reads 'Sarah Casey'. The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Sarah Casey  
Office Manager  
Kids Clinic



2160 NW Vine Street  
Grants Pass, OR 97526  
541-441-9031  
www.kzcf.org  
501(c)(3) EIN 20-5851639  
5/14/2019

**OHA Review Committee  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301**

**Dear OHA Review Committee:**

**In my role as president of the KidZone Community Foundation, whose mission is to promote physical activity for children, teens and their parents, I am enthusiastic to recommend AllCare Health Plan's application to continue as an Oregon Health Plan provider. Since its inception, AllCare has been the "Go To" organization for community good works in need of financial, technical and logistical support. They have been a primary sponsor for our Rx: Motion program since its inception. Rx: Motion provides 6 months of physical activity for their OHP-covered children with obesity and inactivity issues. AllCare has provided unwavering support for this program since 2014 and remains our partner as we look to build upon the success of the program. Additionally, AllCare has been the primary sponsor for our annual Kids Dash event, which draws approximately 300 children (and their families) to a day of running, jumping, throwing, bonding and exposure to more than a dozen local health-related local organizations who present health information and entertainment. AllCare also was the original financial supporter of our successful application to become a Blue Zones Demonstration Project city three years ago and has remained active in promoting this movement.**

**Sincerely,**

A handwritten signature in black ink that reads "Richard Cohen" with a stylized flourish at the end.

**Richard Cohen  
President, KidZone Community Foundation**



California Oregon Broadcasting, Inc.  
Established 1933



April 18, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

This is a letter of recommendation in support of AllCare Health for a new five-year contract with the Oregon Health Authority. AllCare Health has partnered with KOB-TV/NBC5 and many other Southern Oregon businesses to provide some of the best resources and/or connections to the community.

Always professional and always open to ideas regarding ways that we can combine efforts to make our community stronger tomorrow that we are today. AllCare Health is a proactive partner in helping provide health and wellbeing to Southern Oregon residents. AllCare partnered with KOB-TV/NBC5 in such efforts at H.O.P.E (Helping Others Persevere Everyday) where you can follow how we have combined to address the homeless issue in Southern Oregon.

Here is a link to the HOPE project: <https://kobi5.com/category/features/hope/>

Please do not hesitate to contact me should you have any questions you would like to discuss about our relationship with AllCare Health. We certainly hope that they continue the great work they are doing in our region.

All the best,

Bob Wise

Vice President/General Manager  
KOB-TV/NBC5 and KOTI-TV/NBC2



**KOB-TV**

P.O. Box 1489, 125 S. Fir Street  
Medford, OR 97501

(541) 779-5555 Office Fax (541) 779-5564 News Fax (541) 779-5018  
[kobi@kobi5.com](mailto:kobi@kobi5.com)



**KOTI-TV**

P.O. Box 2K, 222 S. 7<sup>th</sup> Street  
Klamath Falls, OR 97601

(541) 882-2222 Fax (541) 883-7664  
[koti@koti2.com](mailto:koti@koti2.com)



3617 S. Pacific Highway  
Medford, OR 97501  
www.lcdv.org

May 14, 2019

General 541-535-6239  
Scheduling 541-618-1300  
Fax 541-535-4377

Will Brake  
Chief Operating Officer  
AllCare Health  
1701 NE 7<sup>th</sup> St.  
Grants Pass, OR 97526

Dear Mr. Brake,

In recognition of the clinical and care coordination implications of serving the health needs for a population of patients with significant and persistent mental health diagnoses, acute and chronic addiction disorders, and medication assistance treatment, and in recognition of the current network challenges for a stable mental health and addictions support delivery system, AllCare Health has joined a collaboration of safety net providers to develop clinical supports and best practices to improve the timeliness and quality of care for the patients receiving services from La Clinica's Birch Grove Health Center.

This program invests in stimulating innovative and strategic efforts to transform the health care delivery system with a significantly marginalized population in Southern Oregon. The support and resources provided by AllCare Health and Jackson Care Connect are used to create sustainable efforts focused on systemic changes through care coordination and integration of services.

We recognize the significant challenges ahead in serving this very high risk, high needs population and that the challenge is more than any one organization can accomplish alone. We are fortunate that the Birch Grove Health Center serves as a catalyst to leverage the strengths of the following partners in order to fully address the complexity of needs in this community—AllCare Health, Jackson Care Connect, La Clinica, Addictions Recovery Center, OnTrack, Jackson County Health and Human Services and through affiliation, Options of Southern Oregon and Columbia Care.

If I may answer questions in support of this collaboration, please don't hesitate to let me know.

Sincerely,

Brenda Johnson, RN, MBA  
CEO

April 30, 2019

Review Committee – RFA-OHA-4690-19  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

This letter is in solid support of AllCare Health for a new five-year contract with the Oregon Health Authority. AllCare has demonstrated a strong commitment to the health and well-being of residents in Jackson, Josephine, and Curry Counties through data informed and innovative strategies, community engagement, and unprecedented community investments. AllCare integrates medical, behavioral and dental health services in our community, while incorporating innovative and thoughtful strategies to address social determinants of health and health equity.

Maslow Project, a local nonprofit working with homeless children and families, sees the direct correlation between social determinants and health outcomes of the clients we serve. In fact, children experiencing homelessness are 4x more likely to be sick, 7x more likely to commit suicide, and 75% will drop out of high school, and are then 6x more likely to become homeless adults. AllCare has been instrumental in helping us expand our core services to Josephine County and funding a creative program to ensure youth are offered critical mental health services in a low-barrier, milieu model that better appeals to system-weary youth. AllCare has also partnered with us to remove barriers to individual needs for healthcare, housing, and support services by remaining flexible and responsive to real-time situations that would have otherwise caused delays in care.

We have witnessed AllCare develop deep relationships with community and clinic leaders, convene inspired conversations and training opportunities across our region to improve health and well-being, equity and resilience, and participate in local collaboratives to prevent or address key service gaps such as transportation, housing, domestic violence, and food security. AllCare has been here for us and our community and we look forward to continuing to partner with them for the next five years to improve the health of our shared populations and our communities.

Sincerely,



Mary Ferrell  
Executive Director  
Maslow Project



March 18, 2019

Stick Crosby  
Network & Health Equity Manager  
Organization/Affiliation: AllCare Health  
Via Email: [Stick.crosby@allcarehealth.com](mailto:Stick.crosby@allcarehealth.com)

Dear Stick,

It is my pleasure to inform you that your nomination of AllCare Health has been awarded the Organizational Language Access Champion Award from the National Council on Interpreting in Health Care for 2019. We congratulate you and AllCare on this prestigious award.

We will pay expenses for one recipient to receive the award, which will take place during the Interpretini Reception at the Annual Membership Meeting from May 30-June 1, 2019 in Philadelphia at the Historical Society of Pennsylvania. You may send as many representatives as you would like. We will waive the registration fee for the person who will represent AllCare to receive the award as well as pay two nights in a hotel where we will make reservations.

Please send us the name exactly as you would like for it to appear on the Award itself, as well as the name of the person who will be accepting the award on behalf of AllCare as soon as you can. We also ask that you keep this information confidential until after the award ceremony, which will take place Friday, May 31, at 6:00 p.m. After that we will make an official announcement through our membership site as well as in social media and you can make any announcements as you like.

Congratulations. I look forward to meeting you and/or the AllCare Health recipient in person.

Wishing you all the best,

A handwritten signature in black ink, which appears to read "Enrica J. Ardemagni".

Enrica J. Ardemagni, PhD  
President, NCIHC Board



Thursday, April 11, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare Health Letter of Reference

To whom it may concern:

Oasis Shelter Home, inc. is an emergency shelter for adult and child victims of domestic violence and sexual assault. Oasis was founded as a result of a grass roots effort dedicated to establishing a haven for victims of family violence in Curry County, Oregon, population 22,000.

The shelter, which has been housing victims since 1995, has 15 beds, 2 full bathrooms, 2 laundry rooms and a playroom complete with toys and games and is the only emergency shelter between Coos Bay, Oregon and Crescent City, California, a 150 mile stretch. Oasis operates a toll free 'hot line' which is listed on the National Directory of Domestic Violence Shelters and receives crisis calls from across the U.S. Oasis also provides Outreach Services to victims and survivors.

Over the past five years Oasis has been able to successfully partner with AllCare CCOs to help maintain or expand our infrastructure to support families or individual experiencing domestic or sexual abuse. AllCare has helped us by partnering with the County Government and their Curry County Community Advisory Council to give funding to help Oasis expand much needed access to local housing. AllCare has also directly contracted with us to provide juvenile forensic interviewing services for their members.

We very much appreciate the partnership with AllCare Health and their assistance in helping us to fulfill our mission of "Through shelter, advocacy, and education, we empower victims of domestic violence, sexual assault, and resulting homelessness, to achieve a life free from abuse."

If you would like to discuss this further please feel free to contact me directly by email at [lea.s@oasisshelterhome.org](mailto:lea.s@oasisshelterhome.org) or 541-425-5238.

Sincerely,

Lea Sevey, MHS  
Executive Director  
Oasis Shelter Home, Inc.



## Oregon Coast Community Action

Feed • House • Warm • Educate

Review Committee-RFA  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97310

Dear Review Committee,

Oregon Coast Community Action (ORCCA) is the largest non-profit on the South Coast serving over 38,000 individuals each year. We are deeply committed to the welfare and well-being of our local residents. Our programs work to provide services and resources; helping people in need, fostering self-sufficiency, and empowering individuals, children and families. We do this through partnership, like the one we have with AllCare Health.

We strongly support AllCare Health and its contract with the Oregon Health Authority. AllCare is a committed partner as evidenced by their engagement. AllCare Health commits time, energy and resources to the South Coast.

AllCare Health's Health and Education Manager has been instrumental with the inception, development and growth of our South Coast Regional Early Learning Hub. Her board chair leadership is key to moving work forward for our region's most vulnerable young citizens.

AllCare has made investments in our Family Assistance and Support Team (FAST) program which is a coordinated, multi-professional intervention for children and families in crisis. This crisis support program partners with families to keep them intact, reducing the rates of child abuse and neglect and engaging families in intensive work that will lead them out of crisis and into stabilization.

AllCare Health's partnership is critical and very appreciated. We look forward to future partnerships that will improve the life and health of our shared communities.

Sincerely,

Sara Stephens  
Development Director  
Oregon Coast Community Action  
541-435-7774





**Oregon State**  
**University**

**Extension Service – Josephine County**  
Oregon State University  
215 Ringuette Street  
Grants Pass, Oregon, 97527

**P 541-476-6613 | F 541-955-9118**  
[extension.oregonstate.edu/josephine](http://extension.oregonstate.edu/josephine)

Review Committee –  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

May 14, 2019

Dear Review Committee:

Family and Community Health, OSU Extension, Jackson & Josephine County is offering strong support for AllCare CCO's application for a new five-year contract to continue the administration of the Oregon Health Plan benefit in Jackson, Josephine and Curry Counties. AllCare has demonstrated a commitment to the health and well-being of their members and the community through innovative primary prevention programs with numerous community-based partners.

AllCare has partnered with my Extension programs to address the social determinants that can present barriers to good health outcomes. Additionally, AllCare is an advocate for and refers clients to our adult educational programs aimed to increase vital skills in food resource management –addressing food insecurity in our region of the state.

Specifically AllCare has supported an OSU **Healthy School Celebrations** project in ten Title 1 elementary schools in Jackson & Josephine Counties. This program aims to change the context of celebrations at schools and in doing so move schools closer to implementing “best practices” in school wellness. As a result of our developing this intervention in southern Oregon other OSU Extension programs around the state have adopted the Healthy School Celebrations toolkit and teacher training. AllCare has also supported **Planting the Seeds for the Future** –a summer education partnership between OSU Extension, Josephine County Food Bank/Raptor Creek Farm, the Boys and Girls Club and YMCA that brings children to the farm for a garden-based educational experience.

AllCare is an outstanding community partner, and I look forward to continuing to work with them in the next five years to improve the health of our southern Oregon communities where people live, work and play.

Sincerely,

Cheryl Kirk, RDN

Oregon State University | College of Public Health & Human Sciences  
**Family & Community Health | Jackson & Josephine County Extension Service**  
215 Ringuette, Grants Pass, OR 97527  
P: 541-476-6613 [Cheryl.kirk@oregonstate.edu](mailto:Cheryl.kirk@oregonstate.edu)

Agricultural Sciences & Natural Resources, Family and Community Health, 4-H Youth, Forestry & Natural Resources, Extension Sea Grant, and Open Campus programs. Oregon State University, United States Department of Agriculture, and Oregon counties cooperating. The Extension Service offers its programs and materials equally to all people.

April 9, 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 summer Street NE, E-20  
Salem, Oregon 97301

Dear Director Allen,

Pathway Enterprises, Inc. gladly supports AllCare Health's application to continue as a Coordinated Care Organization, serving Jackson and Josephine County residents. AllCare has demonstrated inclusivity and true community commitment by ensuring residents in our valley receive positive and helpful guidance, information, and educational support.

An example of their commitment is the funds they provided Pathway to ensure residents who did not have money did not have a barrier to learning. They doubled our request so that Pathway could offer all residents the opportunity to take classes - not just AllCare recipients.

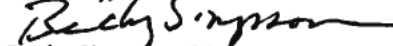
Pathway offers skill building classes for residents who are 18 and older, who are interested in enhancing their employability, self care, parenting, relationship building, communication, nutrition, and gardening. AllCare's investment in people who experience disabilities is outstanding. They partner with many agencies, including Pathway, to ensure the intent is to provide information and guidance toward a more healthy and active community.

The participants who utilized the grant were able to fully engage in an environment that was tailored to meet their learning style and pace. They helped grow and cook food from the community garden, they learned how to create healthy boundaries with their family and peers, as well as how to continue to make healthy life choices that will positively impact their lives.

Their ability to find and engage with community partners, and to communicate their Community Investment is invaluable.

Thank you for your support of their application and continued community engagement in Southern Oregon.

Sincerely,



Becky Simpson, CEO  
Pathway Enterprises, Inc.

Planned Parenthood of Southwestern Oregon

May 6, 2019

Oregon Health Authority  
500 Summer St, NE, E-20  
Salem, OR 97301-1097

Re: Allcare Health's CCO Application

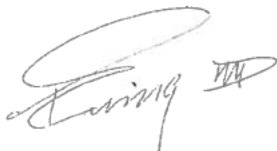
On behalf of Planned Parenthood of Southwestern Oregon, we are pleased to offer our support of Allcare Health's application as a Coordinated Care Organization (CCO) for RFA OHA-4690-19. Planned Parenthood of Southwestern Oregon provides health care services to over 20,000 patients annually throughout the region. Many of our patients qualify for funding that is managed through Allcare Health.

Throughout our partnership with Allcare Health, we have found them to be easy to work with given their willingness to serve OHP members and the greater community, receive constructive feedback, and actively engage in problem solving and process improvement. Allcare Health has demonstrated their commitment to identifying vulnerable members of the community that need better care coordination. Allcare Health has contributed to the overall health of our community by investing in expanded prevention services and evidence-based programs throughout the region.

Please accept this letter as our formal support of Allcare Health's application. We are confident Allcare Health will advance this region's capacity to achieve local health goals and fulfill the state's priorities. Planned Parenthood of Southwestern Oregon looks forward to our continued partnership with Allcare Health as they continue to improve the health of our community.

PPSO believes that continued stakeholder involvement and input will improve healthcare in our region. Our organization supports and will continue to support a CCO that works to ensure a continuum of services that are available to OHP members.

Sincerely,



Thomas N. Ewing MD  
Medical Director  
Planned Parenthood of Southwestern Oregon



April 16, 2019

To Whom It May Concern:

ReadyRide Services Inc. began working with the management at **AllCare Health CCO** in July 2014 to develop a non-emergency medical transportation (NEMT) program for the members of the health plan.

Services were initiated in September 2014, and a very effective partnership has emerged over these last five years in which we have jointly and consistently achieved service excellence for our members and healthcare facilities. These achievements are well-documented in recent State/OHA assessments.

ReadyRide attributes this success to AllCare's demonstrated commitment to investing in and creating successful community partnerships, to fostering standards of care that exceed ordinary expectations, and in implementing innovative solutions to overcome limitations that other organizations assume are fixed.

In order for ReadyRide to provide a successful CCO NEMT program the CCO partnership has to be a strong relationship. Transportation is a difficult task with many risks and financial variables and pitfalls aplenty. Ultimately it is the people in these organizations that bind the two together and the shared values that solidify our commitments and unify our objectives. ReadyRide has proven confidence in the people and values of AllCare.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Isabell", written in a cursive style.

Chris Isabell, CEO  
ReadyRide Services Inc.

**ReadyRide Services Inc.**  
1235 NE 6<sup>th</sup> Street  
Grants Pass, OR 97526  
(541) 479-7920  
[www.readyrideservice.com](http://www.readyrideservice.com)



PO Box 3157  
Central Point, OR 97502  
541-261-2037  
rbtrv.org

*Preventing falls, preserving homes, saving lives*

April 16, 2019

AllCare Health  
1701 NE 7<sup>th</sup> Street  
Grants Pass, OR 97526

Re: Letter of Recommendation

With the highest regard, we offer a letter of recommendation to AllCare Health in acknowledgement of its forward-thinking and innovative attention to meeting the health care challenges of low-income individuals and person with disabilities.

Rebuilding Together Rogue Valley, through its Grandma's Porch Program, has been privileged to partner with AllCare over the last several years in providing increased attention to in-home fall injury and address its impact on health care costs and quality of life for low-income older adults and their families.

Our "small but mighty" nonprofit organization, since its inception in 2014, has used the Johns Hopkins University CAPABLE (Community Aging in Place—Advancing Better Living for Elders) as a model. Grandma's Porch, using Certified Aging-in-Place Specialists (CAPS) and trained volunteers have completed over 500 in-home fall-risk assessments and safety modifications.

Teams of two individuals use a beta-tested assessment process and the Centers for Disease Control and Prevention (CDC) fall-risk checklist. The assessment looks at:

1. Accessibility: Can the individual get in and out of their home safely to attend doctor appointments, do grocery shopping or go to church?
2. Trip hazards: Is the householder educated on the dangers presented by unsecured rugs and pets and their toys?
3. Bathroom Safety: Are their grab bars and grab rails, toilet risers, shower chairs etc. customized to the needs of the health-compromised individual(s)?
4. Environmental Safety: Are there working smoke alarms, or a CO detector if needed? Are furnace filters clean and dryer vents unclogged?

Typically, within a week of the fall-risk assessment, a CAPS volunteer returns with a team of licensed, bonded handyman to perform recommended installations or repairs and offer continuing education about fall risk.

***Rebuilding Together Rogue Valley. is a 501(c)(3) tax exempt non-profit organization with a mission to assist older adults and persons with disabilities remain "safe at home" through fall prevention and in-home safety modifications.***

The average cost of an injury fall (CDC data 2015) is, at minimum, \$30,000. In partnership with AllCare Health and at an average cost of \$330/household (2018 data) we provide “safer at home” approaches that improve independence in activities of daily living (ADLs), decrease the likelihood of emergency room use and /or return to the hospital because of a fall.

In our first year, Grandma’s Porch had 60 referrals. Last year we had 213. In 2019, year to date, we already have over 100 referrals—many of them AllCare members. With the support of AllCare Health we will continue to demonstrate and document impact and return on investment.

We are consistently impressed with AllCare Health’s community-centric approaches. We are one of many providers that embrace and salute their presence in our southern Oregon community

Sincerely,

Sharon

Sharon Johnson M.S. CG, CAPS  
Executive Director  
Rebuilding Together Rogue Valley

***Rebuilding Together Rogue Valley. is a 501(c)(3) tax exempt non-profit organization with a mission to assist older adults and persons with disabilities remain “safe at home” through fall prevention and in-home safety modifications.***

Monday, April 15, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare Health Letter of Reference for CCO

To Whom It May Concern:

I was a solo board certified Family Practice physician for over 37 years in Grants Pass, Oregon. For over two decades I had the honor and privilege of working with AllCare Health and its founding organization, Mid Rogue Independent Physicians Association (MRIPA).

MRIPA was founded on a vision of community, with patients and providers sharing common bonds that transcended shorter-term barriers and challenges. That vision of community and mutual wellbeing has continued as a foundational value of AllCare Health as the organization has grown in complexity and scope. It has been a guiding principle in the evolution of the organizations response to the rapid and profound changes that have occurred in health care in general.

As a provider I can truthfully state if not for the existence of AllCare Health I would have retired a decade sooner. Their support in all aspects of patient care as experienced by a provider 'in the trenches' was both superb and critical. From enabling me to transition (almost) painlessly to EMR, to seeking 'outside of the box' care for patient needs, I could always count on AllCare to be responsive and appropriate. They provided support from the truly innovative to the mundane but critical daily challenges. They are an open, transparent, compassionate and 'yes' seeking organization.

As health care delivery has evolved they have proved to be superbly collaborative, partnering as champions of integration and tirelessly seeking productive, smart ways to deliver health care to our community. Over the years the patient satisfaction surveys have been consistently positive in the face of cost effective stewardship of the communities health care dollar resources.

In short, I strongly believe AllCare Health to be a shining star in the field of health care organizations and they have my full endorsement.

Please feel free to contact me anytime at [REDACTED].

Sincerely,



Dr. Robert Gentry, MD  
(Retired)



April 19, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

RE: AllCare CCO Application

Dear Review Committee:

We are honored to extend a letter of support for AllCare's consideration to be a CCO in Jackson, Josephine and Curry Counties. AllCare has been a wonderful organization to work with and their active concern for the community is refreshing.

We have experienced AllCare's commitment to the health and well-being of their clients through creative and innovative strategies. Our organization works closely with the homeless and working poor communities. Many times they are also struggling with addiction issues and mental health challenges. We have been so grateful for AllCare seeking ways to fund work addressing the social determinants of health. Their insight on moving "upstream" to find the cause of health issues and expenses demonstrates keen leadership and money management.

We have seen AllCare work well with the many organizations in the communities they serve. I personally have served on the board of various non-profits who have benefited from AllCare's work and caring. I can't recommend any organization more highly.

Thanks for your consideration for approving AllCare for the next five years. It takes many wonderful agencies and organizations to better and support our community needs and AllCare is one of the best.

Sincerely,

A handwritten signature in black ink, appearing to read "Chad McComas", written over a large, stylized flourish.

Chad McComas  
Executive Director  
541-499-0880 ext. 1010  
chad@rogueretreat.com



April 19, 2019

Douglas Flow, PHD, CEO  
AllCare CCO, Inc.  
1701 Ne 7<sup>th</sup> St.  
Grants Pass, OR 97526

Dear Mr. Flow,

In my capacity as Chair of the Deaf & Medical Providers Workgroup, I fully support the AllCare CCO, Inc. application for CCO 2.0.

This Workgroup was created from the Rogue Valley Council of Governments Disability Services Advisory Council's desire to address and resolve inequities which the Deaf in southern Oregon experience accessing medical care in their primary language, ASL. Stick Crosby of your staff has played a central role since it began and has been key to this group's effectiveness. The services provided by AllCare CCO, Inc. are integral to community health in Southern Oregon. We rely on AllCare CCO, Inc. which: educates the Deaf and Workgroup in the nuances and complexities of medical providers' practices; assists in facilitation and organization of meetings; and provides generous financial support for the Workgroup's educational events.

AllCare CCO has initiated programs to increase access for language and cultural groups. We are especially impressed with AllCare CCO's efforts to increase the number of interpreters who are medically qualified, including ASL interpreters. We feel AllCare CCO, Inc. provides a necessary service to the southern Oregon community.

The Deaf & Medical Providers Workgroup offers complete support and commitment to the AllCare CCO, Inc. request to continue its good work under CCO 2.0. The organization is vital to our community and surrounding areas and we look forward to working with them in the future.

Sincerely,  
John D. Curtis, Chair  
Deaf & Medical Providers Workgroup  
Rogue Valley Council of Governments  
Senior & Disability Services Advisory Councils  
155 N. 1<sup>st</sup> Street  
Central Point, OR 97502



## Administration Office

# Senior and Disability Services

(541) 664-6674 • FAX (541) 664-7927 • [www.rvcog.org](http://www.rvcog.org)

**Review Committee – RFA – OHA 46690-19**

Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

May 14, 2019

Dear Review Committee:

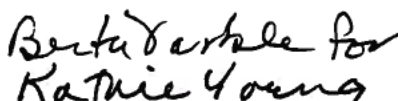
Aging and People with Disabilities (APD) and the Rogue Valley Council of Governments Area Agency on Aging (RVCOG AAA) are enthusiastically offering strong support for AllCare Health CCO's application for a renewal of their CCO five-year contract commencing in 2020 - to continue the administration of the Oregon Health Plan benefit in Jackson and Josephine Counties. AllCare Health CCO demonstrates intention, commitment, and implementation of service to both their members and to the greater community in our region, and we wish to endorse the continuance of their services.

AllCare Health has shown identifiable leadership in building strength and partnership with clinical medical providers, and has advocated for and provided member support in the behavioral health realm. Their actions and services demonstrate the importance of addressing the all-important issues of social determinants of health. The leadership and staff show creativity in developing coordinated innovations for their membership. Over recent years, RVCOG AAA has partnered with AllCare Health in a variety of ways, including co-funding a position that both facilitates the processing of member applications for Social Security Disability when appropriate, and facilitates the provision of education for their staff and membership about the many support programs provided by AAA Senior and Disability Services that address the needs of both seniors and adults with disabilities. This effective partnership assisted in supporting a significant number of individuals in working toward more successful and healthful lives.

AllCare and APD have a very successful and dynamic collaborative partnership that responds in the moment when issues arise for in-common consumers. AllCare is creative in their approach to solving social determinant factors to realistically assist their members and our consumers who live in poverty. Additionally, AllCare - in conjunction with APD's Disability Services Advisory Council - has taken the local deaf community's concerns to a much higher level of understanding within the medical community.

AllCare Health CCO actively engages in encouraging communication between the service providers in our two County area to comprehensively serve their membership in our community across the age and need spectrum. They provide thoughtful and appropriate support for progressive health services and education, building stronger community partnerships. Both District 8 APD and the RVCOG AAA look forward to continuing the momentum and work with them in the next five years to improve the health of our shared communities. Thank you for your consideration of this letter of support.

Sincerely,

  
Kathie Young, APD District 8 Manager

  
For Laura O'Bryon, RVCOG AAA Director



# Siskiyou Community Health Center

May 14, 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 Summer Street NE, E-20  
Salem, Oregon 97301

Dear Mr. Allen,

It is a joy to be writing you today in support of AllCare Health's continued work as a Coordinated Care Organization in Southern Oregon. My work with AllCare began long before the creation of CCOs and it has been remarkable to watch the ways in which this innovative contract has allowed them to more fully live what has been their mission from day one. AllCare is a regional leader in supporting Community Based Organizations that positively impact the Social Determinants of Health, Health Equity, and Education.

Being based within a Federally Qualified Health Center, our Outreach Programs have a unique connection to a common service population with AllCare. Through our administration of the Health Families of Southern Oregon and Project Baby Check Home Visiting programs we see the strengths and challenges of families in our region first hand. AllCare has committed staff, funding, and space to support not only these families, but also our staff—who determine the quality and impact of our programs.

In the past five years, AllCare has dedicated staff time to help with the oversight of our Healthy Families program and the expansion under MIECHV funding. They have provided space for our staff to gather, learn, and connect to best practices that have helped to renew their focus and hope. And they committed significant funding to help establish additional FTE within Project Baby Check which enabled higher levels of service in the Illinois Valley, Grants Pass, and Medford.

As we consider the continued progress of health care reform in Oregon and hold it alongside the significant investments in education recently approved under the Student Success Act, there are going to be numerous opportunities for continued service and systems improvement in the coming years. I very much hope that AllCare remains a partner at the table as leader in cross-sector integration and innovation.

Sincerely,

Jacquie Doney,  
Director Outreach Programs

*Mission Statement: Identify and provide care for primary health needs of our community in a professional and compassionate manner.*

[www.siskiyouhealthcenter.com](http://www.siskiyouhealthcenter.com)

### GRANTS PASS

1701 NW Hawthorne Avenue, Grants Pass, OR 97526  
Medical .....541.471.3455 Fax: 541.471.1439  
Dental .....541.479.6393 Fax: 541.479.6489  
Pharmacy ..... 541.472.4747 Fax: 541.472.4786  
Walk-In Clinic .....541.472.4771 Fax: 541.471.3665  
Healthy Families .....541.471.3455 Fax: 541.471.1439

### ADMINISTRATION

Phone: 541.955.6053 Fax: 541.471.9242

### MEDFORD

1380 Biddle Road, Ste D, Medford, OR 97504  
Healthy Families of Southern Oregon  
Phone: 541.500.8407 Fax: 541.500.8409

### CAVE JUNCTION

25647 Redwood Hwy, PO Box 1850, Cave Junction, OR 97523  
Medical .....541.592.1111 Fax: 541.592.3916  
Dental.....541.479.6393 Fax: 541.479.6489  
Pharmacy .....541.592.2010 Fax: 541.592.2011  
Healthy Families .....541.592.6444 Fax: 541.592.2547

Siskiyou Community Health Center is a private, not-for-profit, equal opportunity provider and employer.



April 8, 2019

Douglas Flow, PHD, CEO  
AllCare CCO, Inc.  
1701 Ne 7<sup>th</sup> St.  
Grants Pass, OR 97526

Dear Mr. Flow,

In my capacity of Coalition Coordinator, of SO Health-E, the Southern Oregon Health Equity Coalition, I fully support the AllCare CCO, Inc. application for CCO 2.0.

The services provided by AllCare CCO, Inc. are integral to community health in Jackson, Josephine, Curry, and Southern Douglas County. SO Health-E's mission is to advance policy, systems, and environmental changes that promote equity and address the social determinants of health. We prioritize health disparities for underrepresented populations, including racially and ethnically diverse communities, people with disabilities, gender and sexual minorities (GSM), and low-income individuals.

AllCare CCO, Inc. is an integral member of Southern Oregon Health Equity Coalition, and an important partner in local health equity work. Together we have worked to bring education to the community and raise awareness around health disparities, including most recently, two listening sessions with the LGBTQ+ community in Jackson and Josephine Counties. Today, leaders from AllCare CCO, Inc. provide leadership and collaboration on our Steering Committee, Equity Diversity and Inclusion Work Group, Reproductive and Sexual Health Equity Work Group, and the LGBTQ+ Health and Wellness Summit Planning Committee.

SO Health-E offers complete support and commitment to AllCare CCO, Inc. to receive continued support for CCO 2.0. The organization is vital to our community and surrounding areas we look forward to working with them in the future.

Sincerely,

Annie Valtierra-Sanchez  
Coalition Coordinator, SO Health-E



## South Coast Regional Early Learning Hub

Coastal Douglas, Coos, and Curry Counties  
Supporting children and families as they learn and grow through  
quality opportunities and community partnerships.

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May 14, 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 Summer Street NE, E-20  
Salem, Oregon 97301

Dear Mr. Allen,

It is an exciting time for children and families in Oregon. More than that, it is a time of renewal, hope, and improvement for the professionals in our state that work tirelessly each day to support them. Over the past five years, the South Coast Regional Early Learning (SCREL) Hub has worked with regional partners in Curry and Coos Counties to embrace the opportunities that have been made available and to innovate where resources have remained thin. Our region faces many unique challenges and progress toward ensure children are ready for school, families are attached and health, and our service delivery systems are aligned and family-center is built on relationships.

SCREL strongly supports AllCare Health's application to continue as a CCO serving Curry County precisely because of their investment in relationships—with providers, conveners, and policy makers. Time and again, AllCare has committed to showing up and working alongside the professionals and consumers in our region to collectively impact health, healthy equity, and education outcomes in a positive way.

AllCare has committed countless hours of staff time to help with the governance of our Hub. They have ensured that our staff and stakeholders have been a part of the development of their Community Health Assessment and the subsequent Community Health Improvement Plan. And we have worked together to collaboratively fund initiatives in parent education to strengthen families, housing to divert children from having to enter child welfare, and a comprehensive community education program to increase the awareness of Adverse Childhood Experiences (ACEs) and the power of resilience.

Looking to the future, we are excited to continue our partnership with AllCare. Their vision for the future of the health of the South Coast of Oregon is helping to drive system improvements that are leading to measurable change for the families that call this beautiful region home and the professionals that serve them each day.

Sincerely,

Heather Baumer, Director

---

1855 Thomas Ave  
Coos Bay, Oregon 97420  
(541) 435-7751



## Southern Oregon Child and Family Council Inc.

1001 Beall Lane · P.O. Box 3697 · Central Point, OR 97502 · (541) 734-5150 · Fax (541) 734-2279  
Josephine County Office: 939 SE 8th Street · Grants Pass, OR 97526 · (541) 472-4851 · Fax (541) 472-4855

May 14, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem, Oregon 97301

Dear Review Committee:

Southern Oregon Child and Family Council, Inc., (SOCFC) is an agency whose mission is to provide opportunities for children and families to be successful in school and throughout their lives. We have three different programs that serve children and families. We provide Head Start and Early Head Start services to over 1,200 young children and their families a year in Jackson and Josephine counties. The families have many barriers to health. Most families live below the poverty level, some are homeless, some are foster children, etc. Services include early learning education experiences such as preschool and child care, and also includes health and wellness, dental exams, mental health services, nutrition services, parent involvement and parenting education, and social service referrals.

Another program is the Listo program, which provides education and literacy for primary Spanish-speaking families. The entire family participates. There are classes for adults to learn English as a second language, and to gain basic education certification in their primary language from the Mexican government. Young children participate in early learning activities, and have bilingual and bi-cultural teachers who encourage children to gain skills in Spanish and English language. Grade school and middle school children get help with school work.

The Family Connection is the third program, and it is the parenting education hub for Jackson and Josephine counties. The program provides training for parent educators, and arranges and provides support for parenting education workshops for all families. There are a number of curricula that are being used to meet the various needs of families. There are curricula designed for parents of children with special needs, teen parents, parents of teens, and Spanish-speaking families.

I would like to express my support for AllCare's continuing presence in our community. They have provided support that has improved the health and wellness of many families. AllCare provided community health workers for Head Start and Early Head Start families, which helped families with chronic health problems. Due to AllCare, Listo was able to provide an eight-week wellness program for Spanish-speaking families. The parents learned about caring for their children and themselves. The parents reported they learned a lot, and would like to learn more. AllCare has also supported parenting education workshops, thereby increasing parents' skills and building stronger family bonds while creating better outcomes for children.

AllCare is working to improve our community by improving the health and well-being of individuals, and particularly those who have barriers to overcome. I hope you will approve their application, and we will be able to continue to work collaboratively to address some of the barriers in our community.

Sincerely,



Nancy S. Nordyke  
Executive Director



Southern Oregon Head Start/Oregon Pre-Kindergarten Program · Early Head Start · Preschool Promise  
Listo Family Literacy Program · The Family Connection

Serving Children and Families since 1967





# Southern Oregon Child and Family Council Inc.



1001 Beall Lane · P.O. Box 3697 · Central Point, OR 97502 ·  
(541) 734-5150 · Fax (541) 734-2279

Josephine County Office: 223 SE M Street, Coalition for Kids Bldg · Grants Pass, OR 97526 · (541) 472-4851 · Fax (541) 472-4855

4/9/2019

Review Committee – RFA  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

This letter is in strong support of AllCare Health for a new five-year contract with the Oregon Health Authority. AllCare Health has demonstrated a commitment to health and well-being through creative and innovative strategies and community engagement. The CCO has built strong and collaborative relationships with community partners that has supported to the growth in services for a number of communities.

AllCare is a primary fiscal supporter of The Family Connection (TFC) and has been instrumental in the program expansion of our services. The relationship between AllCare and TFC has provided families in our communities with the opportunity to attend high quality parenting education and family stability supports. AllCare's investment in the success of TFC is very evident in the way they have partnered and supported TFC as it has grown significantly in the last few years.

AllCare staff continue to be present and supportive partners that provide innovative ideas and partnership opportunities to the staff of TFC. The deep relationship developed has leveraged aligned resources, stronger communication among community partners, and a cohesive and collaborative community among various service providers.

AllCare has been here for us and we look forward to continuing to partner with them for the next five years to improve the health of our shared populations and our communities.

Sincerely,

Program Manager  
The Family Connection  
Southern Oregon's OPEC Parenting Hub





Southern Oregon  
Early Learning Services

Pam Thompson Arbogast  
EI/ECSE of Southern Oregon ESD

Hannah Ancel  
Jackson Care Connect

Scott Beveridge  
Southern Oregon Education Service District

Amy Buehler  
Jackson County Mental Health

Susan Fischer  
AllCare

Michelle Gallas  
Imagine that...Creative Children's Center

Martha Ibarra  
Hispanic Community Representative

Jennifer Johnston  
Primary Health of Josephine County

Melissa Wolff  
Department of Human Services, District 8

Karla McCafferty  
Options of Southern Oregon Inc.

Eileen Micke-Johnson  
Rogue Community College

Mary Hough, M.D.  
Southern Oregon Pediatrics

Nancy Nordyke  
Southern Oregon Head Start

Lisa O'Connor  
The Family Nurturing Center

Jeanne Grazioli  
Medford School District

Michelle Gury  
Parent: Jackson County

Mary Wolf  
Child Care Resource Network

Susan Zottola  
Grants Pass School District No. 7

René Brandon  
SOELS Hub Director

April 16, 2019

Review Committee – RFA-OHA-46690-19  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

Southern Oregon Early Learning Services (SOELS) Hub writes this letter of support for AllCare to continue to serve as a Coordinated Care Organization serving Southern Oregon.

SOELS works with local partners in the fields of K-12 education, early learning, health, social services, private sector businesses, and with parents to strengthen our region's partner collaboration within the early childhood system, and to improve services to children and families so they are healthy, stable and attached, and children reach kindergarten prepared to succeed.

AllCare has been an early learning stakeholder around our Hub's governance council and agency advisory council since the inception of the Hub in our region. It has been very gratifying to see engagement from several partners representing AllCare, including leadership on our teen parent workgroup, community baby shower event, OPEC parenting education hub, local 211info advisory board, and perinatal taskforce; membership on our agency advisory council; offering presentations on Social Determinants of Health to other collaborative groups in our region, just to name a few regional investments.

AllCare is a very active partner in our collaborative CCO-Hub Planning efforts as well. We have co-created a behavioral health resource in response to sector partner requests for more navigation tools for the families they serve, and we are currently working together to identify the best ways to get more protective factor promoting resources into the hands of primary care providers during prenatal and well child visits.

Southern Oregon Early Learning Services Hub is fortunate to have high caliber CCO partners to work with as we strive to address system challenges and improve outcomes for our youngest children and their families.

Sincerely,

René Brandon, Director  
Southern Oregon Early Learning Services



May 14, 2019

Mr. Patrick Allen  
Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

Dear Director Allen:

This letter is to express our strong support for AllCare Health's new five-year contract with the Oregon Health Authority. AllCare Health has proven to be a convener of vital community partners and resources for our most vulnerable citizens.

Through a generous gift, AllCare Health invested in Southern Oregon Goodwill® as we extended supports and programs for working parents. These wrap-around services included classes and mentors to help parents remain employed while dealing with family events. Our goal was to serve more than 164 families through our Nurturing Parenting classes, one-on-one parent coaching and Family Strengthening program from 2017 – current.

Additionally, vital funding from AllCare Health supported the structural space and equipment for a Goodwill Learning Lab in our Josephine County Employment and Training office, equipped with 10 student computers and an instructor computer. The Learning Lab is a digital classroom where Goodwill instructors can teach GED exam preparatory classes, basic to advanced digital skills training and more to our employees, participants and the community dramatically increasing their skills sets in efforts to increase their earning potential.

And finally, the funding is in part responsible for the family-friendly room Goodwill built for teaching parenting classes and one-on-one parenting coaching. This space is safe and comfortable — perfect for families to learn healthy parenting skills and includes a television, computer, comfortable seating, age-appropriate toys, books, and educational activities for families.

We very much appreciate our partnership with AllCare Health and their support in helping us reach our mission of “enabling employment by providing opportunities for personal and professional growth” in Josephine County and to our region in Southern Oregon.

Sincerely,



Shae Johns, President/CEO  
Southern Oregon Goodwill® Industries



April 22, 2019

Review Committee – RFA-OHA-4690-19  
Oregon Health Authority  
500 Summer Street NE  
Salem, OR 97301

Dear Review Committee:

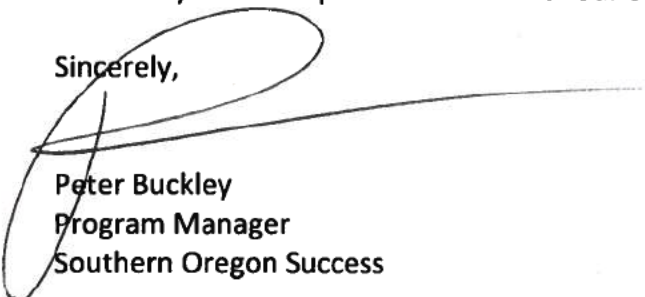
This letter is in strong support of AllCare for a new five-year contract with the Oregon Health Authority. AllCare has demonstrated a commitment to the health and well-being of residents in Jackson and Josephine Counties through creative and innovative strategies and community engagement. The CCO integrates medical, behavioral and dental health services in our community, while incorporating innovative and thoughtful strategies to address social determinants of health and health equity.

We are fortunate to have the great partnership of AllCare, as well as our other local CCOs, Jackson Care Connect and PrimaryHealth, in our regional collective impact initiative, Southern Oregon Success. Their support of our efforts to raise awareness on ACEs (Adverse Childhood Experiences) and resilience has led to our ability to offer over 350 training sessions to over 12,000 participants in our region.

With their support, we are implementing trauma-informed practices in all levels of education, as well as across health care, mental health care, human services, public safety and workforce development. AllCare is always at the table and fully engaged in the work.

AllCare has been here for us and we look forward to continuing to partner with them for the next five years to improve the health of our communities.

Sincerely,



Peter Buckley  
Program Manager  
Southern Oregon Success



# SOUTHWESTERN

AN OREGON COMMUNITY COLLEGE

May 14, 2019

Mr. Patrick Allen, Director  
Oregon Health Authority  
500 Summer Street NE, E-20  
Salem, Oregon 97301

Dear Mr. Allen,

It is my pleasure to send forward this letter of support to accompany AllCare Health's application for contract renewal as a Coordinated Care Organization. Over the past contract period, AllCare has proven themselves, time and time again, to be a partner that holds local wisdom as essential to effective community change. Having committed partners from the health care sector is transforming the capacity of our early care and education system in Curry and Coos Counties.

My role at Southwestern Oregon Community College places me at a unique vantage point. I oversee the administration of our regional Child Care Resource & Referral program, Healthy Families home visiting services, and our Oregon Parenting Education Collaborative Hub (Pathways to Positive Parenting). AllCare has made significant contributions—both through their Community Health Improvement Team and their Community Advisory Council—in programming within our region. This has allowed for an increase in the number of classes and playgroups provided to parents with young children. In addition, they have supported several professional development opportunities for our workforce. We see AllCare as a primary partner in the work that we do, critical to the success of our programs over the last several years.

Beyond investments in our community through financial contributions, staff from AllCare have been integral in the governance of our community's Early Learning Hub, which has direct impacts on our programming. They are a partner that we can count on to help us think through opportunities—such as the new Baby Promise Pilot—to help ensure that programs rollout and scale up successfully.

The South Coast region is fortunate to have such comprehensive support provided by AllCare and we are excited about what the next few years will bring.

Sincerely,

Taya Noland  
Childhood Education Director  
Southwestern Oregon Community College



# Three Rivers School District

*Quality Education Runs Deep*

8550 New Hope Rd ● PO Box 160 ● Murphy, OR 97533 ● 541-862-3111 x5222

*Dave Valenzuela - Superintendent*

May 15, 2019

To whom it may concern:

We are writing this letter of support for AllCare Health, a local coordinated care organization here in Grants Pass, Oregon. Three Rivers School District and AllCare formed a strong relationship four years ago and the support we have received from the CCO is unprecedented. The assistance from AllCare began with a grant from their Community Advisory Council (CAC) to provide supplies and needed items to students who were either homeless or in need. We used this grant money to buy clothes, sport equipment, and food for those families who would otherwise not be able to provide the items for their children. The outpouring of gratitude and appreciation from parents and students was overwhelming. Over the course of the next three years, AllCare has provided funds to support Trauma Informed training at all 16 school sites in the district. AllCare has funded PAX Good Behavior Game training and implementation kits for over 50 elementary school teachers. Finally, because of AllCare support we were able to launch a graduation coach at one of our high schools, sustaining the position with money from Measure 98.

Three Rivers School District is able to provide quality instruction to students and professional development to our staff with the generous support from community partners like AllCare. We look forward to developing a data system to allow for better information exchange on the families we both serve. The possibilities are endless for the ways Three Rivers and AllCare can enrich the lives of those we both serve.

Sincerely,

Dave Valenzuela  
Superintendent  
Three Rivers School District

Jessica Durrant  
Director of Elementary Curriculum, Federal Programs  
Three Rivers School District



May 13, 2019

Oregon Health Authority  
500 Summer Street NE  
Salem Or 97301

RE: Letter of Support to AllCare Health

Dear Review Committee,

United Community Action Network (UCAN) is writing to offer strong support for AllCare Health's application for a new five-year contract with the Oregon Health Authority. UCAN is the federally designated Community Action Agency (CAA) focused on alleviating poverty and addressing the barriers that impede independent living, self-sufficiency and healthy, thriving households. Together, and as a part of a community collective, our organizations have found an ability to accomplish more on behalf of those we mutually serve, more efficiently and this partnership continues to thrive. Shared values for equity, diversity, inclusion and addressing stigma in services related to those living in poverty have unified our organization's often, for without addressing economic disparities households are challenged in pursuing healthier lives.

AllCare Health has demonstrated an ongoing commitment to the health and well-being of their members, the broader residents, and the community through engagement of both clinical and community-based partners. AllCare Health is an engaged collaborator and champion convener of discussion to action - from direct member/client services to policy review, from encouraging staff creativity in member crisis intervention to being a catalyst for positive community change - all of these elements together have provided a benefit to UCAN's consumers, staff and community culture.

UCAN enjoys a rich partnership focused on achieving the right results with intentional data points, engaging diverse groups in order to have a fuller perspective of what we are doing and where we can take things to scale. AllCare participates in mobilizing the data to communicate quantitative and qualitative results to inspire innovation. The investments made in our communities by AllCare have been highly productive. This has helped advance healthier initiatives, drawn attention to best practices and created sustainable linkages.

UCAN serves rural communities suffering from generational poverty, and in order to interrupt this cycle, UCAN relies on continued collaboration with partners like AllCare health and request your commitment to their continued efforts by approving this application.

In the Spirit of Service,

Kelly Diana Wessels, Chief Operating Officer

**"Creating Solutions to Poverty - Improving Lives in Our Community"**

[www.ucanap.org](http://www.ucanap.org)

180 Kenneth Ford Drive, Roseburg, OR, 97470 (541) 672-3421 / PO Box 2380, Grants Pass OR, 97528 · (541) 956-4050

E.O.E.





April 5, 2019

Mr. Patrick Allen  
Director  
Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

Dear Director Allen:

United Way of Jackson County proudly supports AllCare Health's application to continue as a coordinated care organization serving Jackson County residents. We are a healthier community thanks to their presence, investment and interest in our residents. And not just physically, but socially, emotionally, and all around quality of life factors are improving with and because of their investments and participation.

We can provide some very specific examples of the benefits. United Way has a project called The Big Idea – 100% High School Completion for the Class of 2020. This project covers students in Medford, Eagle Point and the Illinois Valley. One of the projects, AllCare trusted the schools and the United Way on was a pilot project for a graduation coach. The pilot was to hire a person to work with students failing one or more classes and to work with those students for the last 9 weeks of the school year. Not only did we meet and exceed our goal of 50% of the students passing before school ended, in fact, 100% of the students improved their grades! The remarkable success of the grad coaches worked so well that two districts went on to hire permanent employees for their districts based on the success of the project! These investment change kids' lives, family structure, neighborhood and community.

AllCare Health also stepped up to help United Way create a "Shatter the Silence" suicide prevention campaign because our county's rate is triple the national average and sadly increasing. This campaign was a bold move to talk about suicide and say that we must be direct and ask people of all ages if they are considering suicide and get them resources. These are the investments AllCare is willing to make to improve our community. We need them in Southern Oregon not just today but tomorrow and the next day and the many days to come after that.

Thank you for your support of their application to continue their great work in our community.

Regards,

Dee Anne Everson  
CEO/Executive Director



First In Proactive Dental Care

6950 NE Campus Way, Hillsboro, OR 97124  
Tel 1.855.4DENTAL  
[www.willamettedental.com](http://www.willamettedental.com)

**Date:** 5/9/2019

**RE:** Community Letter of Support

Dear Oregon Health Authority,

On behalf of Willamette Dental Group (WDG), we are pleased to offer support of AllCare CCO and their application for a Coordinated Care Organization (CCO) contract in the Southern Oregon (Jackson, Josephine, Curry, and Southern Douglas counties) region.

AllCare CCO has a long history of serving Oregon Health Plan (OHP) members as well as a demonstrated commitment to transforming the way care is delivered. In doing so, AllCare CCO has emphasized community collaboration and prioritized coordination of community based healthcare. Moreover, AllCare CCO has embraced the coordinated care model and, in doing so, ensures input from a variety of stakeholders including providers, OHP members and their advocates, community members, and system partners is substantially used to develop innovative service delivery strategies.

As a dental subcontractor to AllCare CCO since 2013-14, we have found them to be a capable and worthy partner: committed to the community; accountable to the contractual work; considerate of their network partners; and inclusive of oral/dental health in their pursuits of health care transformation through the coordinated care model.

Importantly, WDG believes that, especially with regards to oral/dental care, continued stakeholder involvement and input will improve overall, whole-person healthcare in AllCare's Southern Oregon service area. Therefore, our organization supports and will continue to support CCOs that, inclusive of oral/dental care, work to ensure a continuum of services and solutions are available to OHP members. To this end, we have appreciated AllCare's inclusive tact in striving to improve the health of the community, and believe ample untapped potential exists that continued partnering could bring to realization.

We look forward to continued collaboration with AllCare as we collectively forge ahead during the next phase of health system transformation.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Sinnott', with a large, sweeping flourish extending to the right.

Matthew Sinnott  
Senior Director of Government Affairs and Contracts  
Willamette Dental Group





**Curry County  
Board of Commissioners**

*Julie A. Schmelzer  
Director of Operations*

RECEIVED

MAY 20 2019

Director's Office  
Oregon Health Authority

94235 Moore Street/Suite #122  
Gold Beach, OR 97444  
541-247-3287, 541-247-2718 Fax  
www.co.curry.or.us  
schmelzerj@co.curry.or.us

May, 14, 2019

Mr. Patrick Allen, Director  
Oregon Healthy Authority  
500 Summer St., NE E-20  
Salem, OR 97301

Re: AllCare's Application for the 2020-2024 CCO Contract

Dear Mr. Allen:

I can't imagine Southwest Oregon without the services of AllCare Health. This coordinated care organization has made such a positive impact on the community, and the spirits of those fighting for change. AllCare gives the community hope that things can, and do, get better.

AllCare has helped us with some of our housing needs, homelessness issues, and housing strategies. From technical assistance, to financial aid, to moral support, AllCare has been recognized as a trustworthy community partner.

My experience with AllCare staff stems from my work with them in both Josephine and Curry counties. They work with the residents together as a team to help address matters of concern. They are responsive, and despite distances or geography, they always make sure they call back or meet with me within 24 hours. AllCare has become our 'go to' organization in Southern Oregon, especially on the Curry County Coast.

Please remember us 'little guys,' and who makes time for us; remember AllCare is a genuine coordinated care organization that sincerely is interested in the people they serve. Please, I urge you, to support their application to continue being the inspiration and community partner they are!

Sincerely,

Julie A. Schmelzer  
Director



ROGUE COMMUNITY COLLEGE  
**FOUNDATION**

3345 Redwood Highway  
Grants Pass, OR 97527-9298  
541-956-7327 Phone  
541-471-3591 Fax  
[www.RCCFoundation.org](http://www.RCCFoundation.org)



May 20, 2019

Mr. Patrick Allen  
Director, Oregon Health Authority  
500 Summer St. NE, E-20  
Salem, OR 97301

Dear Director Allen,

Rogue Community College, which services Josephine & Jackson Counties, enthusiastically endorses AllCare for a new contract with the Oregon Health Authority.

With enrollments of 4000 to 5000 full-time equivalent students each year, RCC has a very large presence in Southern Oregon. AllCare has consistently responded positively to a variety of needs at RCC, particularly those related to health care training and education.

It is worth noting AllCare is considered a terrific, engaging community partner to all of us in the business of educating and building a healthier society. AllCare is supportive, responsive and involved in virtually all areas of 'community well being' and is a reliable partner.

One program that AllCare embraced at RCC in the past couple of years was our award winning Concurrent Enrollment project, which allows students pursuing their GED to concurrently enroll in one or two college level classes at the same time. This program has succeeded beyond our hopes and resulted in dramatically increased enrollment at RCC from students originally just pursuing their GED's.

Please accept this letter of support for AllCare. It is truly a wonderful organization.

Very truly yours,

Judith E. Basker, JD  
Executive Director  
[jbasker@roguecc.edu](mailto:jbasker@roguecc.edu)  
(541)956-7291