



Community Letters of Support

- **Community Based Organizations SDOH-HE**
 - Blue Zones Project
 - City of Klamath Falls Parks
 - Klamath Community College
 - Klamath County School District
 - Klamath Falls City Schools
 - Oregon Institute of Technology
- **DHS, Senior & Disabled Services**
 - Department of Human Services
 - Gospel Mission
- **Early Learning Hub**
 - Klamath Promise
 - South-Central Early Learning
- **Klamath County Public Health**
- **Mental Health, SUD, CMHP, LMHA**
 - Klamath Basin Behavioral Health
 - Lutheran Community Services
 - Transformation Wellness Center
- **OHP Consumers**
 - CHA Member
 - CHA Member and CAC Vice Chair
- **Oral Health Providers**
 - Shasta Family Dental
 - Oregon Tech Dental Clinic
 - Zooka
 - Tucker and Gailis Dental Group
- **Primary Care Providers, NPs, PAs, Specialists**
 - Sky Lakes
 - Sanford Children's
 - Raul A. Mirande, MD
 - Klamath Pulmonary & Critical Care Medicine; Klamath Sleep Medicine Center



May 6, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Blue Zones Project-Klamath Falls enthusiastically supports Cascade Health Alliance's (CHA) application for CCO 2.0. Blue Zones Project is a community-wide well-being improvement initiative that offers a unique opportunity to individuals, organizations, and communities to work together to make permanent changes to the environments where we live, work, and play; to make healthy choices easier for our community. CHA is a key community partner in creating a culture of health. They are the bedrock of our healthcare community and the clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in our region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA is a key community partner in the Blue Zones Project work. In fact, they are an integral part of almost every sector of what we do to improve the health outcomes of our community. CHA's leadership sits on our Steering and Leadership team to strategize and guide the implementation of our community work. Additionally, we partner together in tobacco prevention, most recently influencing our city to adopt tobacco-free city parks and introduce tobacco retail licensure. This past year, representatives from CHA joined our efforts to address food systems issues and improve access to local, nutritious food, especially for our underserved populations. We also work together to engage the community in a number of events like a community Give Back Day. On top of their deep involvement in our sector work, they are also a Blue Zones Project Approved workplace, which means they have implemented a series of best practices to create a healthier environment for their employees. They are striving to have their employee culture and morale reflect the changes they're instilling in the community.

One of the most visible ways CHA has invested in improving our community's health is with funding provided for the new separated bike lane. The bike lane is strategically located in a low-income neighborhood with high rates of chronic disease. By supporting active transportation in this neighborhood, we are striving to combat negative health outcomes. CHA has also made a commitment to funding a portion of Blue Zones Project – Klamath Falls. Together, we're supporting each other in instilling healthier habits, and furthering the work we're each doing for the longevity and prosperity of Klamath Falls. The mutual support between CHA and Blue



Zones Project is an important part to preventing poor health outcomes and tapping into the synergies that exist between our community organizations.

CHA values the voice of its members, respects the parameters in which it must operate, and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Sincerely,

A handwritten signature in black ink, appearing to read "Merritt Driscoll".

Merritt Driscoll, MPH
Executive Director
Blue Zones Project-Klamath Falls



CITY OF KLAMATH FALLS
PARKS & RECREATION
226 S. 5th St. – P.O. BOX 237
Sister City – Rotorua, New Zealand

PHONE (541)883-5391 – TDD (541)883-5324
FAX (541)883-5390

May 6, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

The City of Klamath Falls fully supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

As a major contributor to City of Klamath Falls efforts, CHA bridged a great void between life improving outdoor recreation opportunities for local residents, in our most distressed neighborhoods, and rising up to the challenge of provide fun and engaging activities that bridged that void. Major successes could not have been possible without the caring involvement by CHA employees and their generous investments.

Examples include building a large picnic and leisure area in Mills Neighborhood Park. Concrete surfacing furnished with ADA picnic tables, barbeques, food service tables, bicycle stands, benches, waste receptacles and a fresh drinking water source replaced an unused dry space. Multicultural residents of all ages socialize, share food and support one another here daily. A new playground system constructed last season now provides engaging activities designed to entice and promote fitness. Already we have seen an increased sense of security and pride in this neighborhood. With continued support, CHA and the City of Klamath Falls have plans to continue advancing the needle on health and security forward in the years ahead.

Please accept this letter as a formal display of our support.

Thank you for your time and thoughtful consideration,

A handwritten signature in blue ink that reads "John Bellon".

John Bellon
Parks Manager
City of Klamath Falls
226 South 5th St, Klamath Falls, Oregon, 97601



OFFICE OF THE PRESIDENT



DR. ROBERTO GUTIERREZ

May 2, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Klamath Community College supports Cascade Health Alliance’s (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

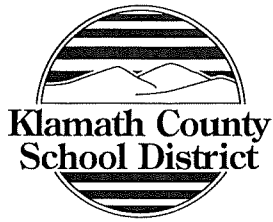
CHA is an important partner to KCC and through several initiatives has been a leader in promoting a healthy, and stronger, rural Oregon. In 2017 CHA made a \$50,000 donation to construction of the KCC Work Skills Technology Center, in which programs such as health information management and business technology are housed. In 2018, CHA participated as a \$500 sponsor for the College’s scholarship gala, and six employees attended the event. In addition, CHA CFO Dawna Oksen serves as the treasurer for the KCC Foundation board. CHA’s support and participation in KCC activities is vital for cementing a much-needed healthcare partnership that benefits the public, KCC students, and the local economy.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA’s mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal statement of our support.

Dr. Roberto Gutierrez
Klamath Community College, President





Curriculum

Inspiring Today's Students To Meet Tomorrow's Challenge
 2845 Greensprings Drive • Klamath Falls, OR 97601 • 541-883-5000 • FAX 541-885-3362

May 2, 2019

Office of Contracts and Procurement, Oregon Health Authority
 Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Klamath County School District supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

It was through CHA's financial support our district was able to complete two major projects focused on improving K-12 student health outcomes. The larger project remodeled an existing district building into a school-based health center on the Mazama high school campus. This center is available to all students in the Klamath County School District and open to adult clients by appointment. The second project was a renovation and consolidation of the district's teen parenting program with the district daycare facility. Now teen parents have a centralized location for both parenting skills classes and access and time with their infants. This was a great improvement for the program and our teen parents. In both cases, we know that improved health outcomes for students will also yield improved attendance and academic outcomes as well. We are thrilled with our Cascade Health Alliance partnership.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support. If you have any further questions about the CHA/KCSD partnerships, please call me at the number above.

Most Sincerely,

Jeff Bullock
 KCSD Curriculum Director



April 23, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

The Klamath Falls City School District supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. They have collaborated and strategized on ways to meet members where they are and broaden access to care.

Some collaborations with our school district include the following:

- Conger School's 'Get Active! Save Lives!' program for which CHA sponsored funding towards the purchase of equipment and registration in the programs database.
- 21st Century After School fourth and fifth grade sports program for which CHA sponsored the purchase of jerseys, coaching stipends, transportation, and equipment needs.
- Klamath Sensation event for which CHA provided scholarships. One of these scholarships helped a Klamath Union High School grad reduce the burden of tuition and fees at University of Oregon. Their scholarships can be used towards military costs, vocational institutions, community college, and 4-year universities.
- Our partnership with CHA has increased physical activity for our students. They have also reduced barriers in extracurricular participation and have give support to education for children in low income families.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time.

Sincerely,

Paul Hillyer, Superintendent

"Dedicated to helping all students do their best work and become their best selves."

¡Estamos dedicados a ayudar a todos los estudiantes a alcanzar sus potenciales en el rendimiento escolar y a aprovechar al máximo sus capacidades!

1336 Avalon Street | Klamath Falls, OR 97603 | (541) 883-4702 phone (541) 883-4725 fax | www.kfalls.k12.or.us



Oregon Institute of Technology

OFFICE OF THE PRESIDENT

3201 Campus Drive, Klamath Falls, OR 97601

president@oit.edu; (541)885-1103

May 3, 2019

To: Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance -- Applicant

Oregon Tech supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

In recent years CHA and Oregon Tech partnered together to work on a variety of projects that serve the needs of the Klamath Basin community and Oregon Tech students, including the Oregon Tech dental hygiene clinic and Oregon Tech's Behavioral Improvement Group Applied Behavior Analysis (BIG ABA) clinic. CHA provides access to dental care for many patients at the clinic who are treated by students and staff. This relationship benefits the health of the patients and the learning of our students. The collaboration of CHA and the Oregon Tech Behavioral Improvement Group (BIG) Applied Behavior Analysis (ABA) Clinic focuses on the treatment of children with autism or pervasive developmental disorder diagnosis and provides a training ground for Oregon Tech students working on bachelor's and master's degrees in the field of Applied Behavior Analysis.

CHA's generosity is found not only in its collaborations, but also in its contributions. Recently, CHA donated \$150,000 to the development of the Oregon Tech's dental hygiene clinic in order to improve patient care and access to the facility. Another \$150,000 was contributed to the BIG ABA clinic to expand its services and improve the reach of the clinic in order to serve many more people in southern Oregon. Currently, the BIG clinic provides much needed services not available within a 75 mile radius of Klamath Falls. Without their generosity, and foresight these programs could not make the difference they do for the citizens of our rural community.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Respectfully,

A handwritten signature in blue ink that reads "Nagi G. Naganathan".

Nagi G. Naganathan, Ph.D., ASME Fellow
President

Cc: File

Hands-on education for real-world achievement.



Oregon

Kate Brown, Governor

Department of Human Services

Child Welfare, Self Sufficiency
District 11, Klamath / Lake Counties
700 Klamath Ave
Klamath Falls, OR 97601-6177
Child Welfare: 541-883-5570
Fax: 541-883-5545
Self Sufficiency: 541-883-5511
Fax: 541-883-5587

April 24, 2019



To Whom It May Concern:

Department of Human Services supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Sincerely,

Jeremy Player M.S., District Manager
Department of Human Services
Klamath And Lake Counties
541-850-3658

"Assisting People to Become Independent, Healthy and Safe"
An Equal Opportunity Employer





April 22, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Klamath Falls Gospel Mission Recovery Center supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

We have many homeless and recovery clients stay at our facilities often needing health care. Many have long term issues and need continuing treatment. CHA's healthcare enables us to continue caring for the Recovery issues and getting them back on their feet in society.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time.


Kent Berry
Executive Director

KB/tj



May 1, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

On behalf of the Klamath Promise and its Executive Team, this letter expresses our strong support for Cascade Health Alliance's (CHA) application for CCO 2.0. CHA is an integral part of Klamath County's healthcare community and a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in our region.

CHA's 27-year history of investing in Klamath County's residents and communities has built a strong foundation for it to continue to leverage its connections with local organizations to tackle social determinants of health and improve its member population's health.

CHA is a valued partner in Klamath Promise's goal of success through education for all students in Klamath County. Since our goal is closely tied to the social determinant of health (SDOH) of education, including early childhood learning and high school graduation, we are very fortunate to have a strong and effective working relationship with CHA. Maggie Polson, Director of Government Relations and External Affairs, is a member of our Executive Team and Maria Ramirez, Community and Public Relations Specialist, recently joined our Steering Committee. They bring important voices to our broad-based community coalition.

Through their grant process, last year CHA contributed four \$2,500 scholarships for graduating senior members from a public or private high school in Klamath County with at least a 2.5 GPA who planned to attend a certificate, vocational, community college or four-year college or university program which were awarded at our 2018 Graduation Sensation. These were the largest scholarships in our pool and made quite a difference to the winners. CHA has committed to contribute three similar scholarships this year's Graduation Sensation on May 30, 2019.

CHA is a local healthcare organization that values feedback from its members, respects its operating parameters and creates a standard of excellence for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

1336 Avalon Street, Klamath Falls, OR 97603 • 541-363-6277 • anne@ahccon.com

Please accept this letter as a formal statement of our support.

Sincerely,

A handwritten signature in blue ink that reads "Anne Hiller Clark". The signature is written in a cursive style with a large initial 'A'.

Anne Hiller Clark, MS, MS LIS
Klamath Promise Coordinator



SOUTH-CENTRAL EARLY LEARNING HUB

SERVING DOUGLAS, KLAMATH & LAKE COUNTIES
1871 NE Stephens St, Roseburg, OR 97470
Phone: (541) 440-4774 • Fax: (541) 440-4771
Email: ehubinfo@douglasesd.k12.or.us

April 22, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

South Central Early Learning Hub (SCELH) supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

SCELH and CHA have been finding new and creative ways to collaborate; some examples of partnership include:

- Actively participates in SCELH Professional Advisory Committee, Regional Governance Council, Community UPLIFT meetings, and project planning meetings.
- Launched the Early Attendance for Life project, in partnership with the SCELH, which encourages families with children birth to five years old to regularly attend well-child visits.
- Collaborating on Community UPLIFT, a universal intake and referral process referring families with children 0-5 years old, who are at risk of "falling through the cracks," to services in the community.
- Co-hosted a Community Baby Shower with multiple community partners to celebrate new and expecting parents and provide information on services supporting prenatal, postpartum, and child care.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

Gillian Wesenberg, Director
South Central Early Learning Hub
(541) 440-4774
Gillian.wesenberg@douglasesd.k12.or.us

April 23, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant



To Whom It May Concern:

Klamath County Public Health fully supports Cascade Health Alliance's (CHA) application for CCO 2.0. CHA has been a strong leader in the healthcare community in Klamath County and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a long history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health.

CHA is one of the 'Core Four' partners in the Healthy Klamath Coalition and has truly demonstrated its commitment to health improvement. CHA has actively participated in the community health assessment process and uses the community health improvement plan (CHIP) in earnest to determine where to focus its community efforts. For example, half of the county's residents has a chronic disease and one of the strategies in the CHIP was to deliver the Living Well with Chronic Conditions chronic disease self-management program. CHA invested staff time and funding to allow for purchase of materials and to send two community members to become master trainers. Additionally, CHA has been a strong supporter of the Blue Zones Project and took the necessary steps to become a Blue Zones Project approved worksite. This means they practice what they preach by integrating health and wellness initiatives into their office culture.

CHA understands that health should be defined broadly. They have become involved in the Klamath Basin Oral Health Coalition that is organized by Klamath County Public Health. They have actively participated in free dental clinic days the coalition has hosted and are interested in integrating oral health work into their existing performance improvement projects. CHA has also invested in the built environment. Not only did CHA donate money to a park revitalization, their entire staff rolled up their sleeves and put in some sweat equity by planting trees, spreading mulch, installing benches, and meeting the members they serve.

CHA values the voice of its members and its community partners. They have built strong relationships in this community. They work diligently to achieve a high level of excellence that sets the bar for others to reach. CHA's mission to improve health outcomes, invest in the community and do business better makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Little", is written over a horizontal line.

Jennifer Little, Director



April 22, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Klamath Basin Behavioral Health (KBBH) supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. As the Community Mental Health Program and Local Mental Health Authority we know the importance of having a strong relationship with the local CCO in our community. KBBH and CHA work closely and collaborate on many projects for the betterment of our high-needs rural community.

CHA has been a one of the foundations of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and upholding its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care to all.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,



Stan Gilbert, CEO
Klamath Basin Behavioral Health



2545 North Eldorado, Klamath Falls, OR 97601 Ph: 541.883.3471 Fax: 541.883.3524 klamath@lcsnw.org

May 1, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Lutheran Community Services NW-Klamath supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

A handwritten signature in black ink, appearing to be "Bob Pickel", written over a circular stamp or seal.

Bob Pickel
Senior District Director



3647 Highway 39, Klamath Falls, OR 97603
Phone: 541-884-5244 Fax: 541-884-1105
www.transformwc.org

April 22, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Transformations Wellness Center (TWC) supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

TWC has subcontracted with CHA for over five years to provide long-term residential substance abuse treatment for Klamath County residents. Some highlights of our working relationship with CHA, is that they make accessing coverage easy for our residents, while at the same time showing diligence to the highest standard of care. They offer technical assistance when it is requested, and we always know exactly what to expect from them. In our opinion, these are the hallmarks of a great CCO.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support and feel free to contact me if you have any further questions.

Thank you for your time,

Barbara Heath, MA, BS, CADCI

CEO, Transformations Wellness Center

3647 Highway, 39 Klamath Falls, OR 97603


541-884-5244

May 02, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

I,  fully support the application of Cascade Health Alliance (CHA) for CCO 2.0. CHA has been a phenomenal resource for me. I can always count on them to be there when I need care. CHA customer service managers have always been friendly and informative. I not only feel that they care about my health and needs, but they help me feel like my health matters. From finding a doctor, assisting with questions, and learning how to live a healthier life, CHA has helped me through it all. I think CHA is a great member and leader in our community. Their involvement in is a primary reason Klamath Falls has come so far in the past five years. I wish for them to stay for many more years to come.

Sincerely,




April 25, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

I,  fully support the application of Cascade Health Alliance (CHA) for CCO 2.0. CHA has been a great resource for me. I can always count on them to be there when I need care. They are always available if I have questions. They also make me feel like my health matters. I have had several health urgencies arise and CHA Case Managers have exceeding expectations and helping navigate my care needs. CHA makes the process of finding a doctor and learning how to live a healthier life easy. I participate on the CAC and have always felt the power of my voice is valued, heard, and appreciated. CHA employees continually welcome my concerns and address all areas I need further information on.

I think CHA is a good member of the community and I would like for them to remain for many years to come.

Sincerely,





Shasta Family Dental
Caring for our Community

May 13, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Shasta Family Dental supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

2504 Shasta Way
Klamath Falls, OR 97601

(541) 884-5474
(541) 882-1461
shastafamilydental.com



May 01, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Oregon Tech Dental Clinic supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

Cascade Health Alliance has been instrumental in advocating for my patients and securing the care they need at the appropriate provider level. Their staff members are responsive to questions and provide help when needed concerning a variety of concerns – both contractual and in regards to individual patients. They even provided a liaison to help our clinic be in compliance and serve their members well. Cascade Health Alliance sincerely cares about their members, provides excellent guidance, and is easy to communicate with.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

A handwritten signature in black ink, appearing to read "Clint Guttman", is written over a light blue horizontal line.

Dr. Clint Guttman
Clinical Dentist, Oregon Tech Dental Clinic, OIT



May 6, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Zooka! Super Toothcare for Kids supports Cascade Health Alliance’s (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA in coordination with our office, has worked diligently to help protect the kids of Klamath county from dental cavities through our systematic screening and sealant program. Further, CHA has been very accommodating to ensure children who have special needs and dental phobia with the highest risk of dental caries have access to Sky Lakes Medical Center in order to complete their dental needs and treat their odontogenic infections.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA’s mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

Rex S. Gibson DDS



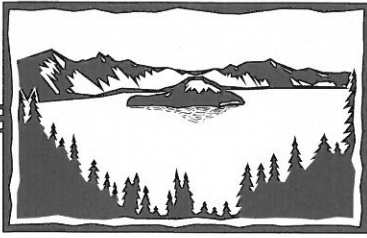
REX S. GIBSON, DDS
1245 SE THIRD ST., STE. A-1
BEND, OREGON 97702

SARA DAY, DDS
500 MAIN ST.
KLAMATH FALLS, OREGON 97601

BEND
P: 541.318.5688
F: 541.322.5581

REDMOND
P: 541.318.5688
F: 541.322.5581

KLAMATH FALLS
P: 541.884.1272
F: 541.851.9037



Theresa K. Tucker, DDS

May 13, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Tucker and Gailis Dental Group supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

A handwritten signature in black ink that reads "Theresa K. Tucker". The signature is written in a cursive, flowing style.

Theresa K Tucker DDS



LIFE : HEALING : PEACE™

2865 Daggett Avenue
Klamath Falls, OR 97601
Ph 541 882 6311

SkyLakes.org

Paul R. Stewart
President & CEO

May 6, 2019

Department of Human Services
Office of Contracts and Procurement
635 Capitol St NE Ste 350
Salem, OR 97301

Re: Cascade Health Alliance CCO 2.0 Application

To Whom It May Concern:

Please accept this letter in support of Cascade Health Alliance's (CHA) application for a coordinated care organization (CCO) 2.0 contract for 2020-2024. As the current CCO for the area, CHA provides an important service to the residents of Klamath County and has proven an excellent partner in efforts to improve the overall health of the community. As the sole provider of acute care in the region, we recognize the many efforts CHA has made to better coordinate physical, mental and dental health, to broaden the scope and nature of available services, as well as to target the social determinants that are often the drivers of need and outcome.

CHA has shown a willingness to partner in developing innovative solutions to address the many unique challenges we face as a rural healthcare provider and to better manage the health of the population we serve. From our Outpatient Care Management program, through which Sky Lakes provides access for at-risk patients to health navigators and transportation assistance, to our Wellness Program, which strives to target obesity and other chronic diseases before they create acute care needs, CHA's cooperation and financial support have made many improvements possible.

In addition to cooperative initiatives with local providers of care, CHA has worked to address social determinants and the underlying causes of health outcome disparities. From efforts to incentivize community development intended to improve health through private investment in public works, to education and outreach intended to better engage Oregon Health Plan members in their own care, CHA has made significant contributions to the ongoing work of making the Klamath Basin a healthier and happier place to live.

For these and many other reasons related to our optimism for the future of Klamath County which CHA embodies, we wholeheartedly endorse CHA's application and look forward to working with them for many years to come.

Sincerely,

Paul R. Stewart
President and CEO

Sanford Children's Clinic
3001 Daggett Street
Klamath Falls, OR 97601



May 4, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

I am writing in support of Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is the clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

I personally have had a professional relationship with CHA since 2002, and can attest first-hand to CHA's dedication to improving the health and quality of life for its members. In addition, I find the staff to be uniformly pleasant and easy to work with, and have enjoyed their assistance in the management of my complex patients for the past 17 years.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of my support.

Sincerely,

Tracy W. Graham, MD, FAAP
Sanford Children's Clinic of Klamath Falls

Our Mission:
Dedicated to the work of
health and healing

RAUL A. MIRANDE, M.D., FACS, P.C.

Surgeon

Practice Limited to General, Vascular and Thoracic Surgery

2664 Campus Dr.

Klamath Falls, Oregon 97601

Telephone (541) 880-2838

May 3, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

Raul Mirande MD,P.C. and the Cascade Vein Center supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

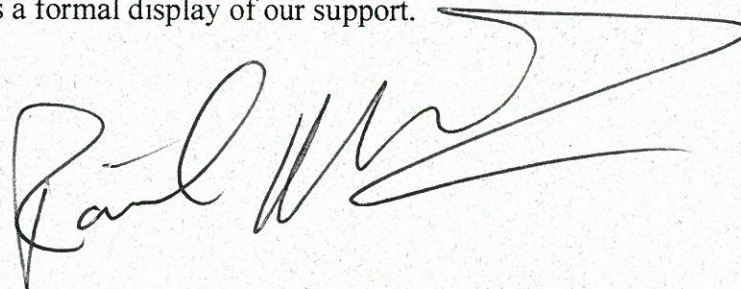
We have been able to efficiently and effectively meet the general and vascular surgical needs of our local members.

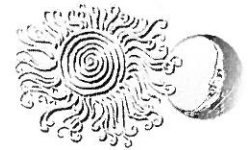
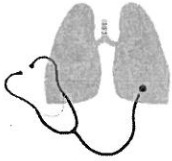
CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

Raul Mirande MD
Cascade Vein Center

A handwritten signature in black ink, appearing to read "Raul Mirande", with a large, sweeping flourish extending to the right.

*Klamath Pulmonary & Critical Care Medicine**Klamath Sleep Medicine Center**David Panossian, M.D.**Board Certified in Pulmonary, Critical Care,
Sleep Medicine**Linda Tesman, P.A.-C**2614 Almond Street, Klamath Falls, Oregon 97601**(541) 885-2201, FAX (541) 883-1400*

May 2, 2019

Office of Contracts and Procurement, Oregon Health Authority

Re: Cascade Health Alliance, Applicant

To Whom It May Concern:

David Panossian MD supports Cascade Health Alliance's (CHA) application for CCO 2.0 without reservation. CHA has been a bedrock of the Klamath County healthcare community and is a clear choice to lead the next phase of Coordinated Care Organizations (CCOs) in the region.

CHA has a 27-year history of investing in Klamath County residents and honoring its pledge to uplift the communities in which it operates. The company continues to leverage local organizations to tackle social determinants of health and improve its member population health. Together, we have collaborated and strategized on ways to meet members where they are and broaden access to care.

CHA provides the opportunity for physicians to collaborate in the management of patient's on the Oregon Health Plan. This allows us to further address social determinants of health.

CHA is a local healthcare organization that values the voice of its members, respects the parameters in which it must operate and brings to reality a standard of excellence that sets the bar for providing high-quality care. CHA's mission to improve health outcomes and investments in the community makes it an obvious choice for CCO 2.0.

Please accept this letter as a formal display of our support.

Thank you for your time,

A handwritten signature in black ink, appearing to read "Panossian". The signature is fluid and cursive, with a large loop at the beginning.

David Panossian MD