



ABC House

PO Box 68
Albany, OR 97321
Phone: 541-926-2203
Fax: 541-926-1378
www.abchouse.org

*ABC House is the
Child Abuse
Intervention Center
serving Benton and
Linn Counties.*



NATIONAL
CHILDREN'S
ALLIANCE®
ACCREDITED MEMBER

March 21, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

As a general pediatrician and a child abuse pediatrician, I have greatly appreciated IHN-CCO's dedication to the children in our community. Children are one of our most vulnerable populations and live in an often complex social and family context. Through the dedication of IHN-CCO we are able to thoroughly assess children, connect them with mental health, dental health and other needed resources.

Over the past 5 years, I have had the opportunity to see transformations in the healthcare delivery system in our area and look forward to more innovative changes in the years to come. IHN-CCO and its community partners have already begun work in the priority areas of the CCO 2.0. Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I am looking forward to the improvements in care coordination, population health and patient experiences, all contributing to lower health care costs in the long run.

Sincerely,

Carissa Cousins, M.D., MPH
ABC House, the Child Abuse Intervention Center of Linn and Benton Counties
Samaritan MidValley Children's Clinic

March 21, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Advantage Dental from DentaQuest, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



Kevin Boie
Chief Operating Officer
Advantage Dental from DentaQuest



Neighbors Creating Neighborhoods, Stability, and Hope

2078 6th Ave SE, Albany, OR 97321
Telephone: (541) 926-5451
Fax: (541) 926-5472
www.albanypartnership.org

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Albany Partnership for Housing and Community Service (APHCD), I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

APHCD has worked over the past four years to develop and expand our partnership with IHN-CCO through participation in the Delivery Systems Transformation Team, participation in workgroups, and facilitating communication between residents and IHN-CCO. APHCD is also participating in the work that IHN-CCO has taken on to implement the Unite Us platform for referrals in the community.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink, appearing to read "Sharon Konopa".

Sharon Konopa
President, APHCD Board of Directors

Board of Directors

Anne Catlin • Hector Cordova • Sharon Konopa • Bill Hansen • Ryan Haan





March 21, 2019

Administration and Business Office

PO Box 579
530 NW 27th St
Corvallis, OR 97339
541-766-6715
541-766-6352 fax
bentonlinnhealthcenters.org

Clinic Sites

Benton Health Center
530 NW 27th St.
Corvallis, Oregon 97330
541-766-6835
541-766-6186 fax

Alsea Rural Health Care
435 E Alder St.
Alsea, OR 97324
541-487-7116
541-487-4076 fax

East Linn Health Center
100 Mullins Dr. Suite A-1
Lebanon, OR 97355
541-451-6920
541-451-6924 fax

Johnson Dental Clinic
Boys & Girls Club of Corvallis
1112 NW Circle Blvd.
Corvallis, OR 97330
541-257-2006
541-257-2007 fax

Lincoln Health Center
121 SE Viewmont Ave.
Corvallis, OR 97333
541-766-3546
541-766-6143 fax

Monroe Health Center
610 Dragon Dr.
Monroe, OR 97456
541-847-5143
541-847-5144 fax

Sweet Home Health Center
799 Long St.
Sweet Home, OR 97386
541-367-3888
541-367-2407 fax

To Whom It May Concern;

On behalf of the Community Health Centers of Benton and Linn Counties and the Benton County Health Department, we strongly support the Coordinated Care Organization model and its next phase as CCO 2.0. InterCommunity Health Network Coordinated Care Organization (IHN-CCO), Linn, Benton, and Lincoln counties have partnered together successfully and are prepared to continue our shared work improving access, quality, cost, and equity in the promotion of health and delivery of healthcare in our region.

The Health Center and Health Department have been actively involved in the development, operations, and transformational aspects of the IHN-CCO along with dental care organizations, the local hospitals, providers, government representatives, and the Early Learning Hub.

The commitment to our community and to Oregon's most vulnerable populations is unwavering, and as a Federally Qualified Health Center and local Health Department, we are committed to participating as a critical partner in serving all ages across all types of care.

The opportunity to maintain our partnerships and work to improve health through a continuation of the IHN-CCO will provide for better client experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

On behalf of the Community Health Centers of Benton and Linn Counties and the Benton County Health Department, we support this important work with IHN-CCO and encourage you awarding a CCO 2.0 contract to them.

Sincerely,

A handwritten signature in blue ink that reads "Sherlyn Dahl".

Sherlyn Dahl
Health Center Director

A handwritten signature in black ink that reads "Mitch Anderson".

Mitch Anderson
Health Director

March 26, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Ms. Hurst:

As the Chair of the Community Advisory Council (CAC) for InterCommunity Health Network Coordinated Care Organization (IHN-CCO), I would like to express on behalf of the CAC our strong support for the work delivered by IHN-CCO for the Medicaid population in Benton, Lincoln, and Linn counties. They have made great strides toward the goal of achieving the triple aim of better health, better care, and better costs through the Coordinated Care Organization model in our region, and we look forward to continuing that partnership into the next CCO contract.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three county governments, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving and advocating for all ages, backgrounds, identities, and geographies across all types of care.

In the past five years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. IHN-CCO's approach to the priority areas of the CCO 2.0 Request for Application will lead for better member experiences, more coordinated care, and better health through education and care management with a goal of lower costs over time. Over the last five years IHN-CCO has taken care to cultivate a strong and trusting relationship with its Community Advisory Council and has been responsive to the needs of IHN-CCO members and concerns expressed by its CAC.

As the Chair of the IHN-CCO Community Advisory Council, I look forward the continued collaboration of the next transformational efforts in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in blue ink that reads "Tyra Jansson". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Tyra Jansson, MPH
IHN-CCO Community Advisory Council Chair

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Capitol Dental Care, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



Mark Shalvarjian
President
Capitol Dental Care, Inc.

C.H.A.N.C.E.

Community Helping Addicts Negotiate Change Effectively

March 12, 2019

To whom it may concern;

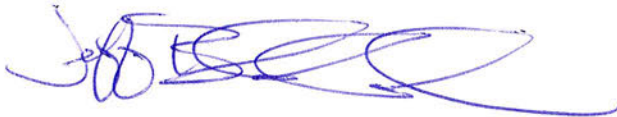
On behalf of C.H.A.N.C.E. (Communities Helping Addicts Negotiate Change Effectively), the staff and board of directors strongly supports the triple aim delivered through the Coordinated Care Originations model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) in Linn, Benton and Lincoln Counties.

The IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three county hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering, and as a peer ran, community partner, we are committed to providing continued support and to add capacity to address the health needs of all our peers who are members of the IHN-CCO.

5 years ago, IHN-CCO invited us to the table along with other service providers and partners, they gave us a task to address health disparities and to change the way we look at health care. Everyone at the table is treated and respected as equals and has support from the very top of the CCO to the smallest of social service agencies in our community. IHN-CCO has made access to care easier and is transforming the way we look at one's health. The transformations of the CCO were ahead of CCO 2.0 and they continue to make strides to help those who are members across the region. IHN-CCO is a leader in transforming the lives and the livability of its region.

On Behalf of C.H.A.N.C.E. of Linn, Benton and Lincoln Counties, we look forward to working with IHN-CCO and participating in the transformational effort.

Sincerely,



Jeff Blackford
Executive Director

C.H.A.N.C.E. Albany
238 3rd Ave SE
Albany, OR 97321
Phone: 541-791-3411
Fax: 541-791-3423

C.H.A.N.C.E. Newport
137 NE First Street
Newport, OR 97365
Phone: 541-272-3740
Fax: 541-272-3740

C.H.A.N.C.E. Lebanon
365 S Main Street
Lebanon, OR 97355
Phone: 541-248-2750
Fax: 541-248-2750

www.chancerecovery.org

March 21, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Community Services Consortium, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



Martha Lyon
Executive Director
Community Services Consortium

April 1, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of the Corvallis School District, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink that reads "N. McFarland". The signature is fluid and cursive, with a large initial "N" and a stylized "McFarland".

Nikki McFarland
Secondary Schools Coordinator
Corvallis School District

Governing Board Members

Claire Hall, Co-Chair
Lincoln County Commissioner

Julie Manning, Co-Chair
Samaritan Health Services

DeAnn Brown
Confederated Tribes of Siletz
Indians

Sandy Chase
Department of Human Services

Rebecca Cohen
Newport Public Library-retired

Jeff Davis
Linn-Benton Community
College

Sarah Dorgan
Citizens Bank

Tonja Everest
Linn Benton Lincoln
Education Service District

Laura Farmer
Parent

Jennifer Gere
Parent

Glenna Hughes
Linn County Public Health

Stephany Koehne
Kids & Company of Linn County

Kelly Locey
Benton County Health
Department

Todd Miller
Santiam Canyon School District

Lorena Reynolds
The Reynolds Law Firm, PC

Bettina Schempf
Old Mill Center

Lauren Sigman
Lincoln County School District

Paul Smith
Strengthening Rural families

Marc Thielman
Alesa School District

Rich Waller
Samaritan Health Services



March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of the Early Learning Hub of Linn, Benton & Lincoln Counties, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink that reads "Kristi Collins". The signature is written in a cursive, flowing style.

Kristi Collins
Director
Early Learning Hub of Linn, Benton & Lincoln Counties



family tree
relief nursery

Keeping Children Safe and Families Together Since 2004

March 29, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Family Tree Relief Nursery, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Renee Smith
Executive Director
Tree Relief Nursery

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Heart of the Valley Birth and Beyond: Community Doula Program, we write in support of the Request for Application (RFA) of our local InterCommunity Health Network Coordinated Care Organization (IHN-CCO) as part of the CCO 2.0 process. The work of IHN-CCO for Medicaid populations in Benton, Lincoln, and Linn counties is focused on the triple aim and deeply rooted in our community. As a community partner, we are honored to be part of their impact.

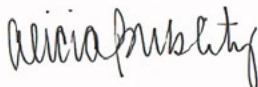
IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, local hospitals and health systems, and grassroots community organizations in these three counties. As a small local organization, we are thrilled to collaborate with IHN-CCO in developing community-led models that contribute to positive health outcomes. Their commitment to, and support of, evidence-based programming to address health disparities and social determinants of health show a broad understanding of the complexities of health and the delivery of healthcare—particularly in rural areas.

In the past five years, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. We are impressed by the objectives and priority areas of the CCO 2.0 RFA and its potential to lead to better member experiences, coordinated care, and health through education and care management. In addition, such work can result reduce healthcare costs over time. We feel that IHN-CCO has been an integral part of initiating this process in our region and as a community partner, we look forward to continued collaboration in this transformational effort in the 2020-2024 CCO contract.

Sincerely,



Melissa Cheyney, Ph.D., CPM, LDM
Associate Professor
Oregon State University, Department of Anthropology



Alicia Bublitz
Program Administrator: Community Doula Program
Chair: Heart of the Valley Birth and Beyond
alicia@valleybirthandbeyond.org



Holly Horan
Program Manager: Community Doula Program
programs@valleybirthandbeyond.org



March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Albany InReach Services, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner and health equity workgroup member, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink that reads "Miao Zhao".

Miao Zhao
PMG Clinic Manager
Albany InReach Services
Connect, Respect, Serve

LINN
BENTON



Health Equity Alliance

Working together to create healthy opportunities for everyone

April 2, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Ms Tammy Hurst,

The Linn Benton Health Equity Alliance (LBHEA) is pleased to support InterCommunity Health Network Coordinated Care Organization (IHN-CCO) in delivering the triple aim model for the Medicaid population in Benton, Lincoln, and Linn counties.

LBHEA is a coalition of organizations and individuals working to address the social determinants of health, including access to decent housing, education, health care, and wellness. We are one of four Regional Health Equity Coalitions in the state of Oregon, and we work to ensure that health equity is included in efforts for policy, system, and environmental changes in our region. For the last three years, we have been active participants in the Delivery System Transformation committee and the Health Equity workgroup with IHN-CCO. This cross-sector partnership has helped ensure that we can integrate health equity into improved access to health care with the ultimate goal that our Medicaid population can have increased opportunities for healthy living. We know that healthy lives begin where we live, learn, work, and play, and we understand the key role that community organizations have in determining these key conditions.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. Their commitment to Linn, Benton, and Lincoln counties' most vulnerable populations is unwavering, and our coalition is invested in participating as essential community partner in IHN-CCO's efforts to better serve the health needs of this population. Over the past 5 years, IHN-CCO has worked with community partners like us to transform healthcare through community partnerships, integrated care, and innovative strategies. We believe that the focus and priority areas of the CCO 2.0 Request for Application will allow IHN-CCO to continue to work on providing better member experiences regardless of a member's background.

As a part of IHN-CCO as community partners, our coalition looks forward to the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink, appearing to read 'Clarice Amorim Freitas'. The signature is fluid and cursive, written over a light blue background.

Clarice Amorim Freitas
Linn Benton Health Equity Alliance Coordinator



March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Linn Benton Lincoln Education Service District, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.


In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink that reads "Tonja Everest". The signature is fluid and cursive, written over the printed name.

Name: Tonja Everest
Title: Superintendent
Organization: Linn Benton Lincoln Education Service District

Name: Don Dorman 
Title: Assistant Superintendent
Organization: Linn Benton Lincoln Education Service District

April 1, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

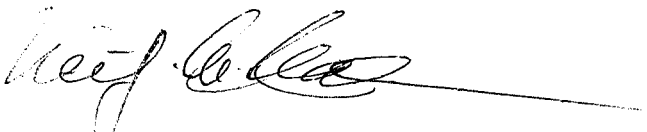
On behalf of Albany Regional Office of Legal Aid Services of Oregon, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is committed to Oregon's most vulnerable populations and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead to better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward to the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



Mitzi M. Naucner
Regional Director



Lincoln County Health & Human Services

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Lincoln County Health & Human Services, we strongly support the goal of the triple aim delivered through the Coordinated Care Organization model by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and a local hospital system. The commitment to Oregon's most vulnerable populations and to address the health inequities that exist across our region compel Lincoln County HHS to partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. It is our hope that CCO 2.0 will further this work across the region delivering even better outcomes for OHP members in coordinated care, health education and care management with a goal of lower costs over time. Rural areas are particularly fraught with health disparities and minimal resources creating space for innovative activities.

We look forward to continuing our partnership with IHN-CCO and together create opportunities that address rural areas and their specific needs over this next round of CCO contracts.

Sincerely,

A handwritten signature in black ink, appearing to read "Rebecca C Austen".

Rebecca C Austen, RN, MSN
Lincoln County HHS Health Dept. Director

A handwritten signature in black ink, appearing to read "Rebecca McBee-Wilson".

Rebecca McBee-Wilson, LCSW
Lincoln County HHS Health Center Director



Linn County Department of Health Services

PO Box 100, Albany, OR 97321

Toll Free (800) 304-7468 | TTY/Oregon (800) 735-2900

www.co.linn.or.us/health

"Working together to promote the health and well-being of all Linn County residents"

March 29, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Linn County Health Services, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties. We have had a wonderful relationship of collaboration and look forward to our continued partnership.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Todd Noble
Health Administrator
Linn County Health Services Department

<i>Administration</i>	<i>Alcohol & Drug Treatment</i>	<i>Developmental Disabilities</i>	<i>Environmental Health</i>	<i>Mental Health</i>	<i>Public Health</i>
M(541) 967-3888	M(541) 967-3819	M(541) 967-3890	M(547) 967-3821	M(541) 967-3866	M(541) 967-3888
F(541) 924-6904	F(541) 967-7259	F(541) 924-6905	F(541) 926-2060	F(541) 928-3020	F(541) 926-2102
Tnoble@co.linn.or.us	thowell@co.linn.or.us	jsneddon@co.linn.or.us	rpartipilo@co.linn.or.us	Tthompson@co.linn.or.us	ghughes@co.linn.or.us



morrison
child & family services

Foster Care

11035 NE Sandy Blvd
Portland, OR 97220

Phone: 503.736.6500
Fax: 503.256.9601
morrisonkids.org

March 25, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Morrison Child and Family Services, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

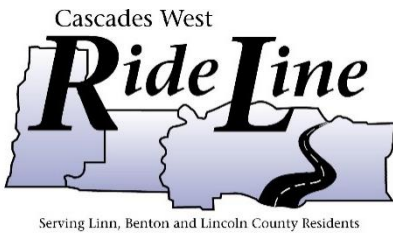
IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Melissa Jackson, M.S.
Planned & Crisis Respite Program
Morrison Child and Family Services
Program Manager



April 3, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Oregon West Cascades Council of Governments, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,
Danny Magaña
Ride Line Operations Supervisor





March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of ODS Community Dental, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink that reads "Teri Barichello". The signature is fluid and cursive, with a long horizontal stroke at the end.

Teri Barichello
Vice President, Chief Dental Officer



Olalla Center

for Children and Families

March 13, 2019

To Whom it May Concern,

This letter is written in support of the application for IHN-CCO to continue to serve the Linn Benton Lincoln tri-county area. We are writing from the perspective of direct service providers of behavioral health services, but also from the perspectives of consumers of IHN-CCO services, as we employ many IHN-CCO members. We are a non-profit that targets our services towards children and families in poverty with high mental, social, emotional, physical and basic needs. This means that over 75% of our clients are IHN-CCO members.

We have have seen many changes to the healthcare system over the years. IHN-CCO has made the most significant positive impact on our work, our clients and our community in the last 40 years. The first year of operation was rough, as any major change is, but the overall change has been instrumental in transforming healthcare. From organizational, programmatic and individual perspectives, IHN-CCO has consistently proven their dedication, support, effectiveness and ethics.

Organization:

The first year of transitioning to IHN-CCO was challenging. We were seriously struggling financially before the transition and came very close to shutting our doors. IHN-CCO employees went above and beyond to help prevent our closure. They recognized the lack of services in our rural area and supported us through easy contract negotiations. They acknowledged the challenges we were having with a specialized service and were able to give us a one year stabilization contract that kept our doors open. They thought creatively, worked together, listened to our feedback and implemented it where they could. They recognized the importance of our services to our community and saved us by thinking outside of the proverbial box.

Programs:

IHN-CCO focuses on transforming healthcare by listening and supporting direct service providers through their transformation pilot program. This program offers unique grants that are unavailable anywhere else. The way IHN-CCO has set up these grants allow us to provide innovative, high quality treatment locally to children and families in poverty that would otherwise

never have access to these types of treatment. The flexibility, support and guidance offered by the transformation team allow us to try something new, to give time for sustainability to be developed and to be creative in service delivery, which has had a direct and significant impact on our outcomes. By supporting things like nature connection therapy for teenagers, IHN-CCO is ensuring equity in healthcare options. Prior to this program, it would cost thousands of dollars to send a child to a nature program, which makes this incredibly effective treatment unavailable for people in poverty. By supporting child abuse prevention, IHN-CCO is supporting not just the therapy but also the social determinants of health that have such a significant impact on our client's lives. Grants to do these kinds of programs, to pilot innovative, transformative care did not exist for us prior to IHN-CCO.

Individual:

One quick story of many, we had a teen client in a life or death crisis. The normal system was failing him and no one would help. We called IHN-CCO, explained the situation and offered to stay with the client until the system could do what it is supposed to do. IHN-CCO approved the crisis work, reimbursed us for the hotel stay, the overtime, ect but they went beyond that. IHN-CCO used their power to gather the system players and force the system to work for this client. They held people accountable, ensured communication was happening, problem solved things that were out of our hands and supported the family throughout. They were amazing and the child is safe with all their health needs being met.

Due to the work we do, we talk with other providers across the state, we work with clients coming into our area who have had experiences with other CCOs and we can honestly say we are so very grateful to have IHN-CCO. We have heard many stories of CCOs sacrificing treatment for profit, making money off the backs of the poorest, neediest and most vulnerable populations. It is shameful, disgusting and not what Oregonians intended when voting for healthcare transformation.

IHN-CCO is a non-profit that has ethics and values at the core of the organization. They speak, but more importantly act, like they care about the health of their members. The result of that caring is that our communities feel like they are getting healthier. IHN-CCO is committed to the idea of transforming healthcare and they inspire us to continue to work toward that goal every day.

Sincerely,

A handwritten signature in black ink, appearing to read 'Maygen Blessman', followed by a long horizontal line that extends across the page. To the right of the line, the letters 'CSWA' are handwritten.

Maygen Blessman, Olalla Center Board of Directors and Olalla Center Staff
Executive Director
maygenb@olallacenter.org
541-336-2254
FAX 541-336-1803
PO Box 893 Toledo, OR 97391



1650 SW 45th Place
Corvallis, OR 97333
(541) 757-8068
www.oldmillcenter.org

March 22, 2019

Board of Directors

George Cuniff, Chair
Quiltwork Patches

**Tatiana Dierwechter, Vice
Chair**
Benton County

Jim Starker, Treasurer
Investments

Yazmin Brambila
Casa Latinos Unidos

Katie Chambers
Stahlbush Island Farms

Jerry Duerksen
Duerksen & Associates

Bronwyn Evans
Edward Jones Investments

Cyrel Gable
LBCC (Retired)

Nick Hurley
Corvallis Police Department

Lindsay Malachowski
Smith, Davison & Brasier, PC

Tammy Morrison
Town & Country Realty

Maddie Thompson
East Fork Corporation

In memoriam:
Sid Lasswell
CH2MHill (Retired) – Feb 2019

Dale Ramsay
Construction (Retired) – Sept
2018

Bettina Schempf
Executive Director

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Old Mill Center for Children & Families, Inc. I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, our three counties, and the local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving members across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the local healthcare delivery system through community partnerships, integrated care, and innovative strategies and we have been pleased to partner in the areas like health equity, early childhood health and behavioral health.

The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a community partner of IHN-CCO, I look forward to the collaboration and next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Bettina Schempf
Executive Director

February 28, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Samaritan Health Services, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, the three county health departments, and the local hospitals and physician groups. The commitment to Oregon's most vulnerable populations is unwavering, and as the local health system we are committed to participating as a critical partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

IHN-CCO has made vast improvements in the care of our members and I look forward to collaborating, supporting, and working with IHN-CCO in this next transformational effort.

Sincerely,



Doug Boysen
President and Chief Executive Officer
Samaritan Health Services



Confederated Tribes of Siletz Indians

Siletz Community Health Clinic

P.O. Box 320 • 200 Gwee-Shut Rd • Siletz, Oregon 97380
Medical Records FAX: (541) 444-9695 Business FAX: (541) 444-9678
(541) 444-1030 1-800-648-0449

March 25, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Siletz Community Health Clinic, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

In the past 5 years as a CCO, IHN-CCO had demonstrated a willingness to work with the Siletz tribe in providing a quality service to tribal members and willingness to work with our tribal clinic as a healthcare partner.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Marci Muschamp
Health Director
Siletz Community Health Clinic
Confederated Tribes of Siletz Indians

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Signs of Victory, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



George Matland
Senior Pastor
Signs of Victory



Benton County Health Department

530 NW 27th Street
P.O. Box 579
Corvallis, OR 97339-0579

Main Line: 541-766-6835 • Administration FAX: 541-766-6142 • Medical Records FAX: 541-766-6186
Developmental Disabilities: 541-766-6847 • Environmental Health: 541-766-6841
Telecommunications Relay Service: TTY 1-800-735-2900 • Website: www.co.benton.or.us/health

Person-Centered Behavioral & Physical Health Care Public Health & Prevention Regulatory and Population Health Health Management Services

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of the Traditional Health Worker Hub and the Benton County Health Navigation Team, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, and better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward to the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Kelly Volkmann

Kelly Volkmann, MPH
Health Navigation Program Manager
Benton County Health Services



March 22, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Trillium Family Services, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Vandergon", is written over a horizontal line.

Jamie Vandergon
President
Trillium Family Services

www.trilliumfamily.org



○ **Portland Metro Region**

3415 SE Powell Boulevard
Portland, Oregon 97202
T 503-234-9591 F 503-205-0188

○ **Mid-Willamette Valley Region**

4455 NE Highway 20
Corvallis, Oregon 97330
T 541-757-1852 F 541-750-1120

April 5, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Willamette Dental Group, PC, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



On Behalf of:
Matthew Sinnott
Director of Government Programs and Contracts
Willamette Dental Group, PC

MS/ds

March 20, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Tammy,

On behalf of Willamette Nutrition Source, LLC, I strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,



Therese S. Waterhous PhD, CEDRD-S, FAED
Owner, Willamette Nutrition Source, LLC



Creating affordable housing and healthy communities

March 27, 2019

Tammy L. Hurst, Contract Specialist
Office of Contracts and Procurement
Oregon Health Authority

RE: IHN-CCO Application: RFA 4690-19

Dear Ms. Hurst,

On behalf of Willamette Neighborhood Housing Services (WNHS), we strongly support the goal of the triple aim delivered through the Coordinated Care Organization model in Oregon by InterCommunity Health Network Coordinated Care Organization (IHN-CCO) for the Medicaid population in Benton, Lincoln, and Linn counties.

Safe, healthy, and affordable housing is essential for health and well-being for all. Willamette Neighborhood Housing Services has a successful history of connecting residents with stable housing and supportive services. WNHS delivers coordination/health navigation for residents of our affordable housing properties to help stabilize residents. In order to better assist households at risk of homelessness, we know affordable housing needs to be combined with adequate care coordination/case management and wrap around services. WNHS understands the importance of working in partnership with community organizations.

IHN-CCO is a partnership between a fully capitated health plan, mental health organizations, dental care organizations, three counties, and local hospitals and health systems. The commitment to Oregon's most vulnerable populations is unwavering and we are committed to participating as a critical community partner in serving all ages across all types of care.

In the past 5 years as a CCO, IHN-CCO has transformed the healthcare delivery system through community partnerships, integrated care, and innovative strategies. The focus and priority areas of the CCO 2.0 Request for Application will lead for better member experiences, coordinated care, better health through education and care management with a goal of lower costs over time.

As a part of IHN-CCO as a community partner, I look forward to the collaboration of the next transformational effort in the 2020-2024 CCO contract.

Sincerely,

Brigetta Olson
Chief Operating Officer
Willamette Neighborhood Housing Services

