

Oregon State Hospital Visitation Guidelines

To promote safety and to ensure a positive visitation experience all visitors must follow the visiting guidelines below. Violation of these guidelines, including infection prevention requirements, may result in the termination of your visit and a restriction of future visitation privileges. These guidelines apply to both in person and virtual visitors

Visit www.OSHFriends.com for more information about visitation.

Visitation

OSH has designated visitor areas in the hospital. For security reasons the number of visitors may be limited.

Children under 18 can visit with prior approval while accompanied by an approved adult visitor. Visits with minors will follow a different schedule as noted on the visitation schedule.

Smoking and tobacco products

Smoking and tobacco products, including marijuana, cigarettes, e-cigarettes, vaping products or paraphernalia, matches, or lighters are not allowed on hospital grounds. This includes the hospital, parking lots, and all associated OSH property.

Money and funds

Patients may not receive money directly from their visitor. During a visit you can leave money to be deposited into your loved one's trust account with Reception staff in the main lobby. You will be provided with a receipt.

Gifts and property

OSH is required to keep patients safe. One way we are doing this is to ensure all patient property is approved for use in our secure psychiatric environment. As a result, visitors may not bring items to give to their loved ones during a visit or send packages through the mail. During a visit, you can buy items on a patient's pre-approved order form from the OSH Market.

Physical greetings

Greeting and farewell embraces and brief kisses are permitted. Please refrain from other types of physical contact.

Food

Outside food and drink are not allowed.

Food and drink purchased at OSH may only be consumed during visitation. Patients may not take food or drink back to their unit. Any leftover food items must be removed by the visitor at the completion of the visit. The hospital may restrict access to food and drinks during visitation for infection prevention purposes.





Photographs

With prior authorization, photographs with patients are permitted. The hospital has cameras and staff can assist with taking photos of you and your loved one. Please contact your loved one's unit or OSH Family Services to make this request.

Guest behavior

Disruptive behavior, including, but not limited to arguing, shouting, using profanity, or appearing intoxicated may lead to your visit being terminated.

Health and wellness

To support the health of all OSH patients, staff, and visitors, please refrain from visiting if you are feeling unwell. We encourage all visitors to get an annual flu shot, use OSH hand hygiene stations in the lobbies, and cover coughs and sneezes. If OSH requires visitors to wear a face mask, the hospital will provide them.

Animals in vehicles

Per Oregon Revised Statute (ORS) 167.310 to ORS 167.350, animals may not be left in parked vehicles on OSH property.

Contraband and prohibited items

To provide a safe environment for patients, visitors, and staff, certain items are not allowed in the hospital.

Patients and visitors may not exchange items of any kind during visitation.

Contraband includes, but is not limited to; controlled substances, drug paraphernalia, escape devices, tobacco products, weapons, and all prohibited items listed on the OSH Patient Property/Item Access List. Passing contraband is a Class C Felony, pursuant to ORS 162.135 – 162.1851.

All persons, packages, purses, and vehicles entering OSH property are subject to search. For more information about patient property, contraband, and prohibited items visit www.OSHFriends.com.

Visitor attire

Please know that some patients may react to revealing clothing or images that promote the use of drugs, alcohol, or violence. For their well-being and safety, as well as for the security of staff and other visitors, we ask that you dress for the hospital environment.

Clothing should include a dress or a shirt with either skirt, pants or shorts and shoes or sandals. For more information, please visit www.OSHFriends.com.

You can get this document in other languages, large print, braille or a format you prefer. Contact Oregon State Hospital interpreter services at 503-756-7889 or email osh.interpreterservices@odhsoha.oregon.gov. We accept all relay calls or you can dial 711.