

# LF SR 2012



## Oregon Licensed Facility Statistics Report

Oregon Health Authority  
Public Health Division  
Center for Health Protection  
800 NE Oregon St, Suite 640  
Portland, OR 97232

# LICENSED FACILITY STATISTICS REPORT 2012

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# INTRODUCTION

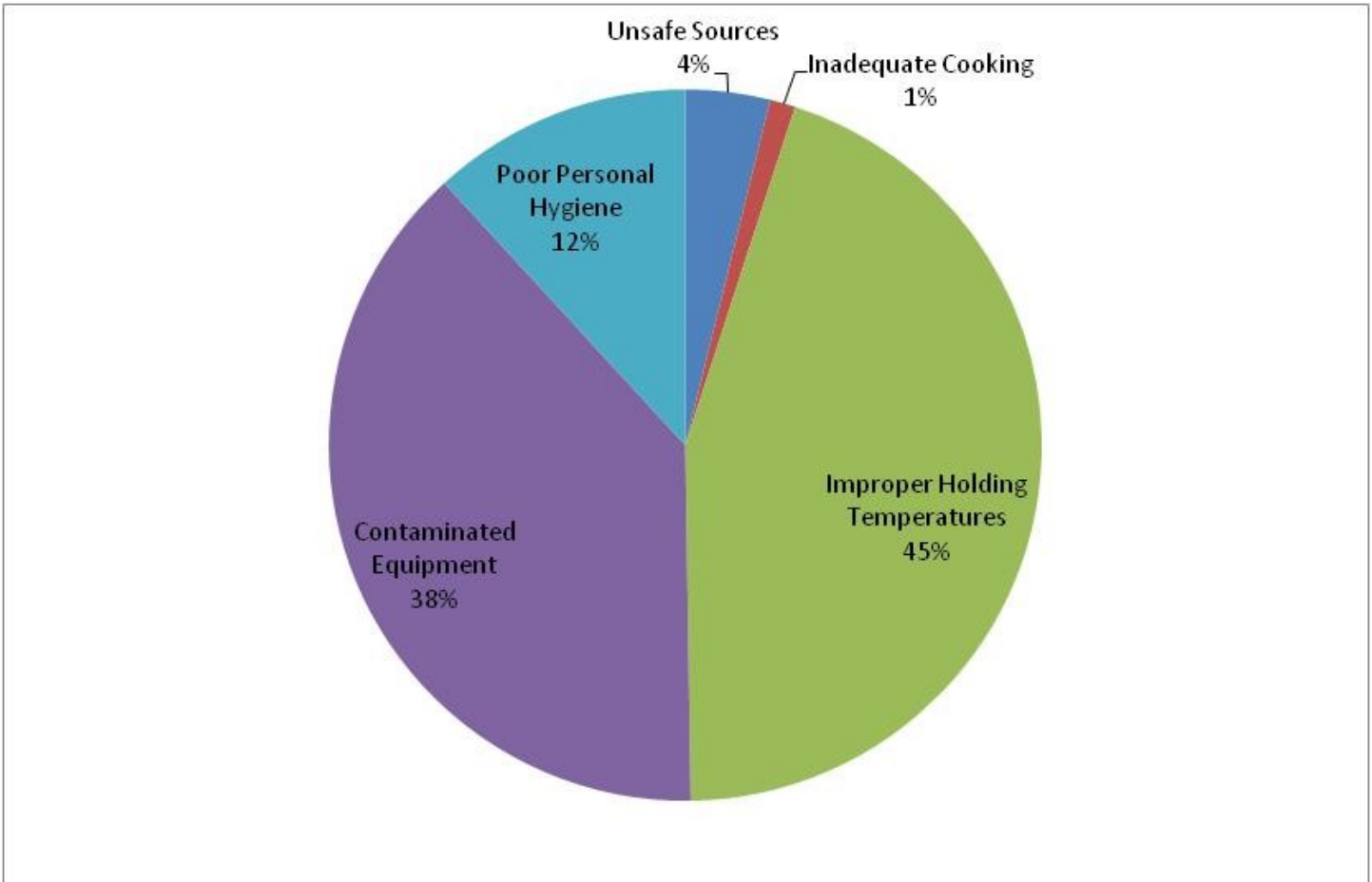
The 2012 Oregon Licensed Facilities Report provides statewide licensing and inspection information for all food service establishments, public pools, public spas and tourist accommodations. Each local public health authority provides their data annually to the Oregon Health Authority's (OHA) Food, Pool & Lodging Health and Safety Section for this report. Data not submitted is reflected with an asterisk (\*). Data that does not apply or is zero, is reflected with a dash (-). Public pool plan reviews conducted by OHA staff are noted by a triple-asterisk (\*\*\*)

This report is also available online at: [www.healthoregon.org/foodsafety](http://www.healthoregon.org/foodsafety). All graphs included in this report are informational and not designed to draw specific conclusions about the data represented.

**If you need this document in an alternate format, call 971-673-0451.**

# RISK FACTORS IN OREGON

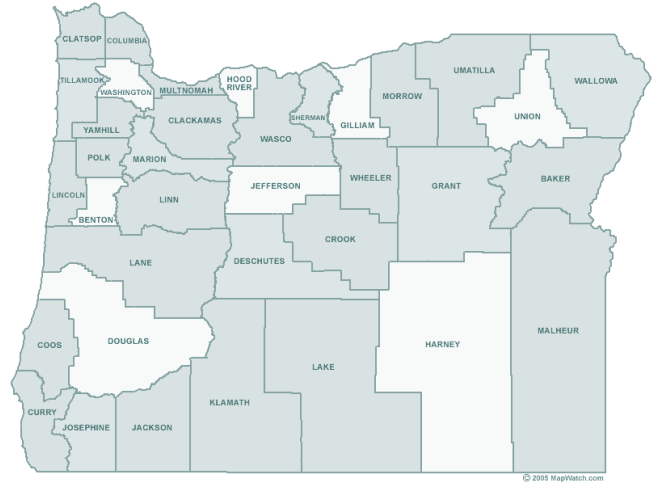
## CDC Risk Factor Violations in Oregon for 2012



The percentages shown are out of the total number of risk factor violations cited statewide. The Centers for Disease Control have developed five categories of foodborne illness risk factors. These are: Food from Unsafe Sources; Inadequate Cooking; Improper Holding Temperature; Contaminated Equipment; and Poor Personal Hygiene. The chart above shows the breakdown of 2012. The percentage shown is out of the total number of risk factor violations cited. These results remain consistent with the values shown in the 2007, 2008, 2009, 2010, 2011 and 2012 reports.

# OREGON'S LICENSED FACILITIES

Facility Type	Number	Inspections Completed
Restaurants	11,535	97%
Mobile Units	1,824	94%
Commissaries	201	95%
Warehouses	190	98%
Vending	53	96%
Pools/Spas	3,346	98%
Traveler's Accommodations	1,511	95%
Bed and Breakfasts	134	99%
Recreational Parks	675	100%
Organizational Camps	143	98%



**Total Facilities 19,612**

- Oregon Health Authority contracts annually with local county health departments to license all facilities listed above.
- Local county health departments license and inspect food service facilities that provide food for immediate consumption.
- Oregon Department of Agriculture licenses and inspects retail grocery stores, bakeries, meat markets, egg handlers, food processors, food storage warehouses, home kitchens, beverage processors and locker plants.



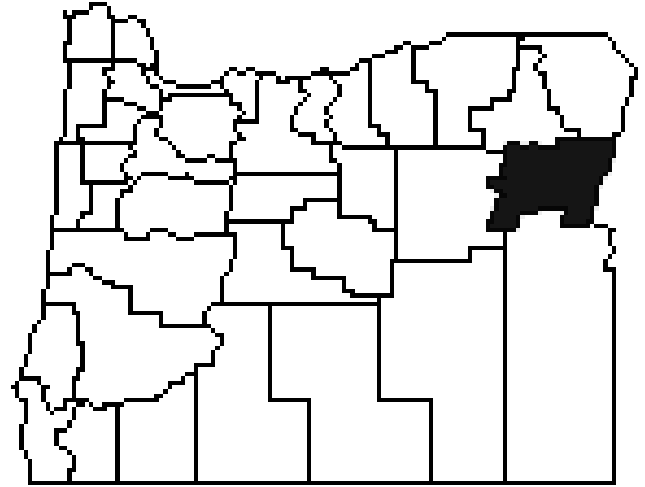
## Additional Statewide Totals:

Foodhandler Cards Issued*	175,093
Failure to Comply Notices*	32
Summary Closure Notices*	8
Voluntary Closures*	20
Temporary Restaurants*	8,433
State-Standardized Inspectors	48
FDA-Standardized Inspectors	3
County Staff with Current NSPF Pool Operator Certification	62
Field FTE*	75
EH Clerical FTE*	18
EH Supervisor FTE*	18

\* Based on data submitted. Foodhandler card data includes all OHA-approved providers.

# BAKER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	59	100%
Mobile Units	8	100%
Commissaries	0	—
Warehouses	1	100%
Vending	0	—
Pools/Spas	11	100%
Traveler's Accommodations	20	100%
Bed and Breakfasts	2	100%
Recreational Parks	11	100%
Organizational Camps	0	—
<b>Total Facilities</b>	<b>112</b>	



## Additional Program Information:

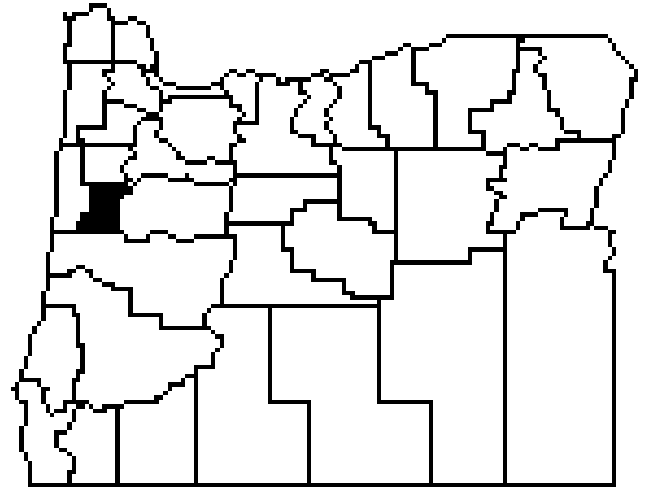
Foodhandler Cards Issued	271
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	64
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.96
EH Clerical FTE	0.03
EH Supervisor FTE	2.01

- Baker County is inspected under contract with Malheur County Environmental Health staff.



# BENTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	211	100%
Mobile Units	18	100%
Commissaries	2	100%
Warehouses	2	100%
Vending	3	100%
Pools/Spas	72	100%
Traveler's Accommodations	13	100%
Bed and Breakfasts	2	100%
Recreational Parks	4	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>329</b>	



## Additional Program Information:

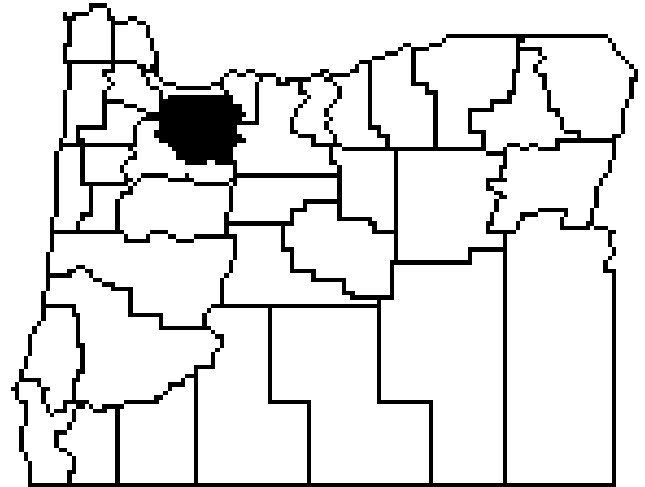
Foodhandler Cards Issued	2,051
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	24
Foodborne Illness Complaints	22
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	4
Temporary Restaurants	314
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.14
EH Clerical FTE	0.35
EH Supervisor FTE	0.19





# CLACKAMAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	879	100%
Mobile Units	82	100%
Commissaries	2	100%
Warehouses	5	100%
Vending	5	100%
Pools/Spas	386	96%
Traveler's Accommodations	41	100%
Bed and Breakfasts	3	100%
Recreational Parks	10	100%
Organizational Camps	23	100%
<b>Total Facilities</b>	<b>1,436</b>	



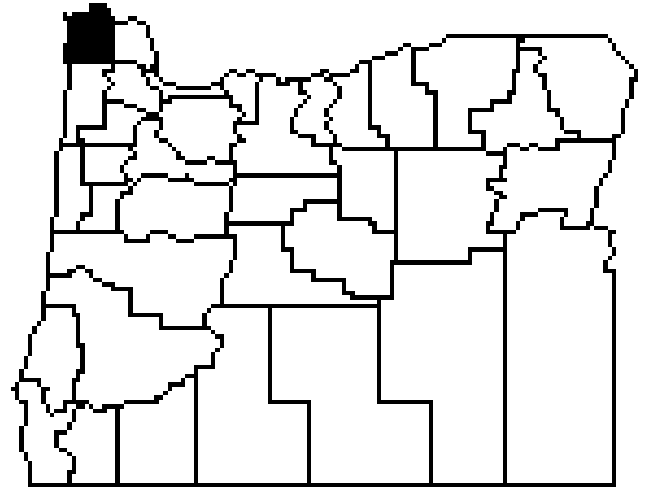
## Additional Program Information:

Foodhandler Cards Issued	6,327
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	5
Total Food Complaints	220
Foodborne Illness Complaints	180
Foodborne Illness Outbreaks Investigated	180
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	54
Temporary Restaurants	580
State-Standardized Inspectors	5
Staff with Current NSPF Pool Operator Certification	3
Field FTE	5.75
EH Clerical FTE	1
EH Supervisor FTE	0.75



# CLATSOP COUNTY

Facility Type	Number	Inspections Completed
Restaurants	268	99%
Mobile Units	21	100%
Commissaries	3	100%
Warehouses	0	—
Vending	0	—
Pools/Spas	84	98%
Traveler's Accommodations	117	85%
Bed and Breakfasts	8	100%
Recreational Parks	15	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>519</b>	



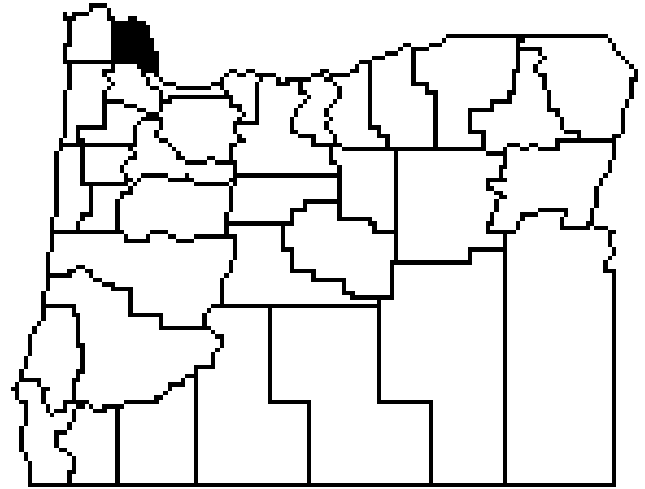
## Additional Program Information:

Foodhandler Cards Issued	1,117
Failure to Comply Notices	6
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	17
Foodborne Illness Complaints	3
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	197
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.42
EH Clerical FTE	0.35
EH Supervisor FTE	0.20



# COLUMBIA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	99	100%
Mobile Units	8	100%
Commissaries	1	100%
Warehouses	0	—
Vending	0	—
Pools/Spas	11	100%
Traveler's Accommodations	6	50%
Bed and Breakfasts	2	100%
Recreational Parks	6	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>135</b>	



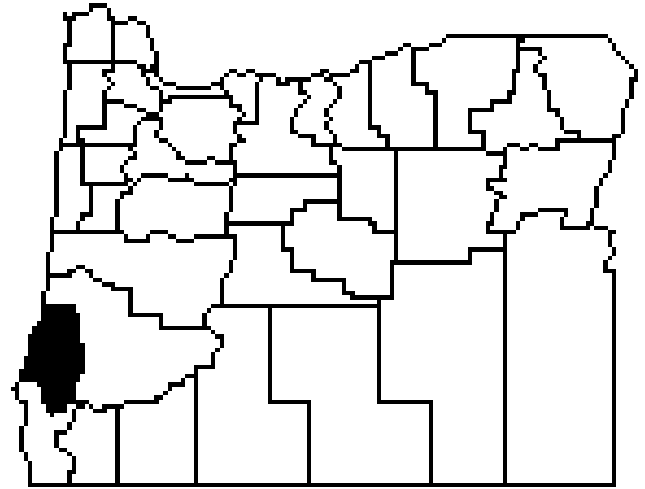
## Additional Program Information:

Foodhandler Cards Issued	910
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	5
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	4
Temporary Restaurants	176
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.90
EH Clerical FTE	0.05
EH Supervisor FTE	0.04



# COOS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	182	100%
Mobile Units	19	97%
Commissaries	3	50%
Warehouses	4	100%
Vending	1	100%
Pools/Spas	22	100%
Traveler's Accommodations	125	99%
Bed and Breakfasts	5	100%
Recreational Parks	42	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>406</b>	



## Additional Program Information:

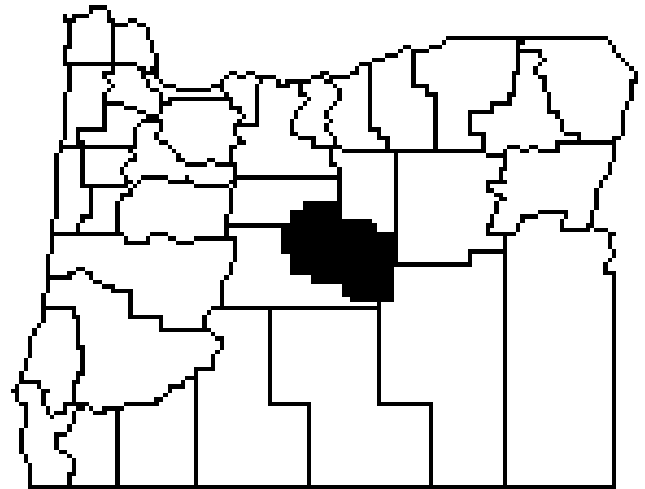
Foodhandler Cards Issued	1,243
Failure to Comply Notices	2
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	11
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	324
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	0
Field FTE	1.28
EH Clerical FTE	0.57
EH Supervisor FTE	0.45



# CROOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	50	100%
Mobile Units	12	100%
Commissaries	0	—
Warehouses	3	100%
Vending	2	100%
Pools/Spas	20	100%
Traveler's Accommodations	9	*
Bed and Breakfasts	0	—
Recreational Parks	12	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>111</b>	

\*Data not submitted



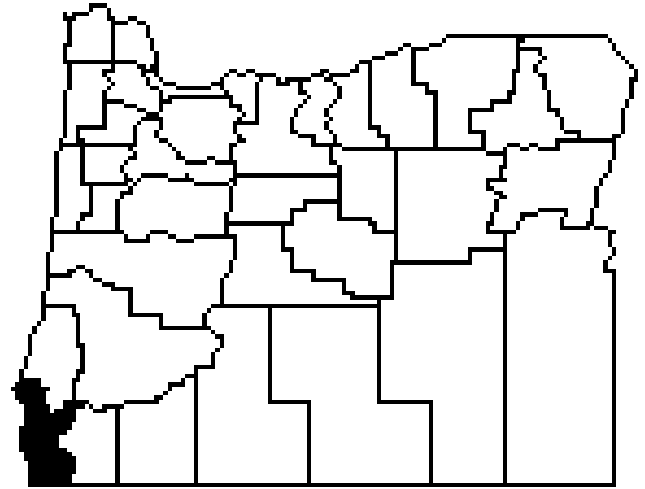
## Additional Program Information:

Foodhandler Cards Issued	370
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	10
Foodborne Illness Complaints	10
Foodborne Illness Outbreaks Investigated	4
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	72
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0
EH Clerical FTE	0.30
EH Supervisor FTE	1.00



# CURRY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	105	95%
Mobile Units	8	62%
Commissaries	2	50%
Warehouses	0	—
Vending	1	100%
Pools/Spas	23	81%
Traveler's Accommodations	42	88%
Bed and Breakfasts	2	25%
Recreational Parks	60	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>245</b>	



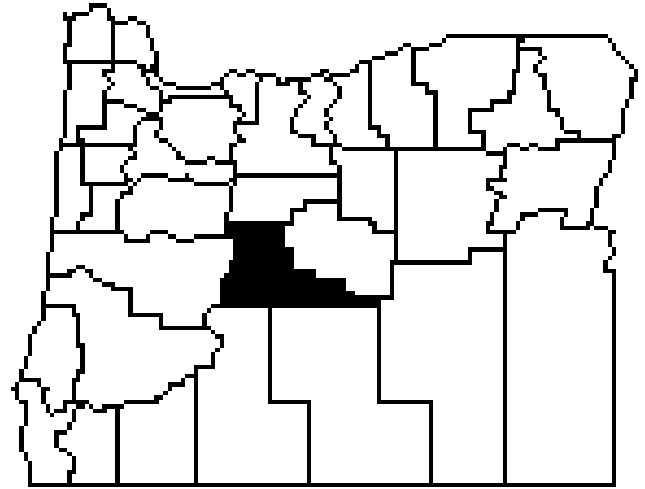
### Additional Program Information:

Foodhandler Cards Issued	421
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	73
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.60
EH Clerical FTE	0
EH Supervisor FTE	0.60



# DESCHUTES COUNTY

Facility Type	Number	Inspections Completed
Restaurants	564	97%
Mobile Units	105	97%
Commissaries	23	100%
Warehouses	14	96%
Vending	2	100%
Pools/Spas	246	98%
Traveler's Accommodations	75	100%
Bed and Breakfasts	3	100%
Recreational Parks	18	100%
Organizational Camps	0	—
<b>Total Facilities</b>	<b>1,050</b>	



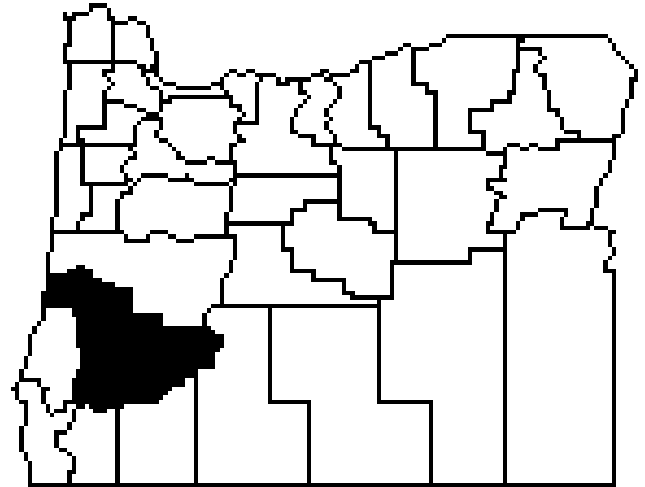
## Additional Program Information:

Foodhandler Cards Issued	3,811
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	80
Foodborne Illness Complaints	44
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	3
Temporary Restaurants	579
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	3.80
EH Clerical FTE	1.75
EH Supervisor FTE	0.75



# DOUGLAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	309	100%
Mobile Units	45	100%
Commissaries	6	83%
Warehouses	7	86%
Vending	2	100%
Pools/Spas	45	100%
Traveler's Accommodations	52	100%
Bed and Breakfasts	1	100%
Recreational Parks	59	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>531</b>	



### Additional Program Information:

Foodhandler Cards Issued	1,965
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	26
Foodborne Illness Complaints	9
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	423
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	4
Field FTE	3
EH Clerical FTE	0.60
EH Supervisor FTE	0.40

\*Data not submitted





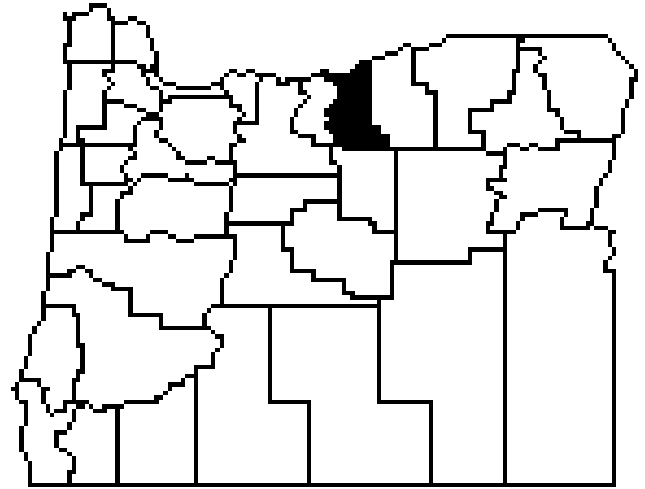
# GILLIAM COUNTY

Facility Type	Number	Inspections Completed
Restaurants	8	100%
Mobile Units	0	—
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	2	100%
Traveler's Accommodations	3	*
Bed and Breakfasts	0	—
Recreational Parks	0	—
Organizational Camps	0	—

**Total Facilities 13**

\* Data not submitted

- Gilliam County is inspected by North Central Public Health District staff.



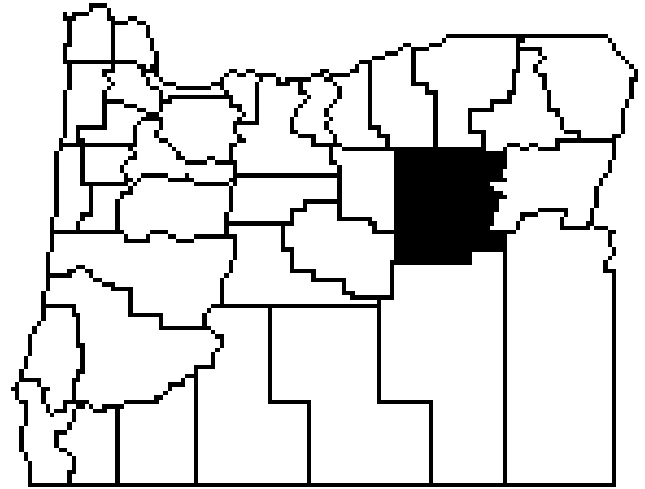
## Additional Program Information:

Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	4
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.40
EH Clerical FTE	0.07
EH Supervisor FTE	0.12



# GRANT COUNTY

Facility Type	Number	Inspections Completed
Restaurants	29	100%
Mobile Units	3	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	6	100%
Traveler's Accommodations	16	100%
Bed and Breakfasts	2	100%
Recreational Parks	8	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>65</b>	



## Additional Program Information:

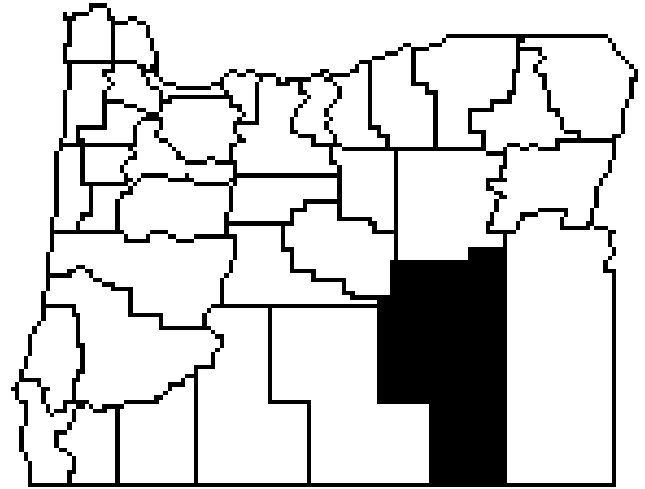
Foodhandler Cards Issued	3
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	15
State-Standardized Inspectors	0*
Staff with Current NSPF Pool Operator Certification	2
Field FTE	0.06
EH Clerical FTE	0
EH Supervisor FTE	0.30

\*Training plan submitted



# HARNEY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	33	100%
Mobile Units	7	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	10	100%
Traveler's Accommodations	17	100%
Bed and Breakfasts	2	100%
Recreational Parks	10	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>80</b>	



## Additional Program Information:

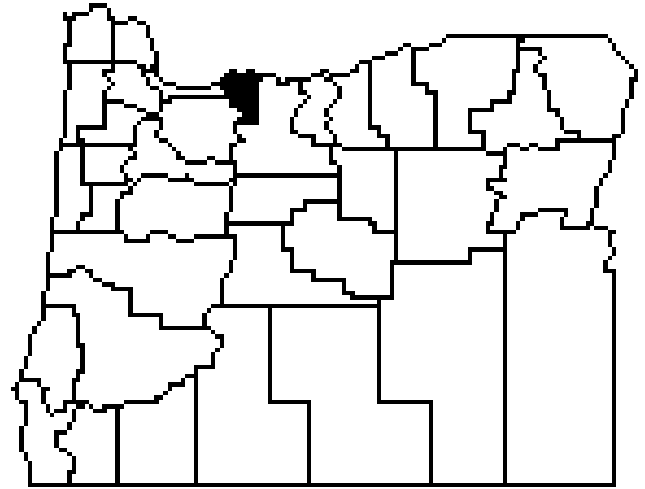
Foodhandler Cards Issued	21
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	18
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.06
EH Clerical FTE	0
EH Supervisor FTE	0.30

- Harney County is inspected under contract with Grant County Environmental Health staff.



# HOOD RIVER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	105	100%
Mobile Units	24	100%
Commissaries	1	50%
Warehouses	3	83%
Vending	1	100%
Pools/Spas	19	100%
Traveler's Accommodations	18	89%
Bed and Breakfasts	13	100%
Recreational Parks	3	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>187</b>	



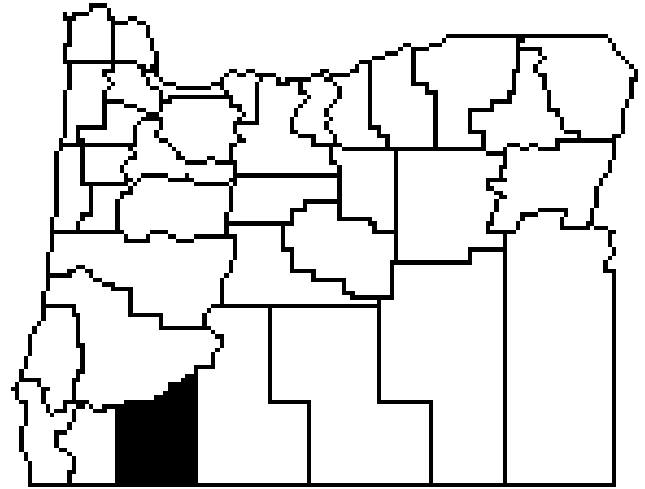
## Additional Program Information:

Foodhandler Cards Issued	755
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	53
Foodborne Illness Complaints	12
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	123
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	0.70
EH Clerical FTE	0.30
EH Supervisor FTE	0.15



# JACKSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	639	98%
Mobile Units	100	95%
Commissaries	18	97%
Warehouses	12	100%
Vending	1	100%
Pools/Spas	201	100%
Traveler's Accommodations	134	100%
Bed and Breakfasts	27	100%
Recreational Parks	31	100%
Organizational Camps	6	100%
<b>Total Facilities</b>	<b>1,169</b>	



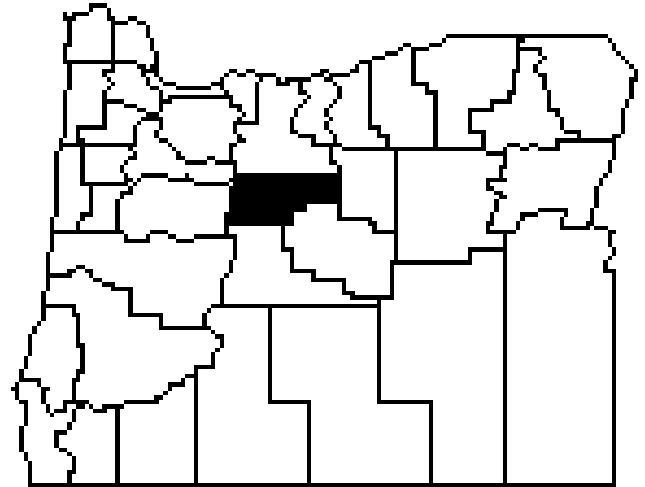
## Additional Program Information:

Foodhandler Cards Issued	5,403
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	4
Total Food Complaints	138
Foodborne Illness Complaints	44
Foodborne Illness Outbreaks Investigated	8
Foodborne Illness Outbreaks Confirmed	4
Number of Cases	33
Temporary Restaurants	327
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	1
Field FTE	3.95
EH Clerical FTE	0.80
EH Supervisor FTE	0.50



# JEFFERSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	52	100%
Mobile Units	10	93%
Commissaries	0	—
Warehouses	0	—
Vending	2	100%
Pools/Spas	15	100%
Traveler's Accommodations	20	84%
Bed and Breakfasts	0	—
Recreational Parks	15	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>117</b>	



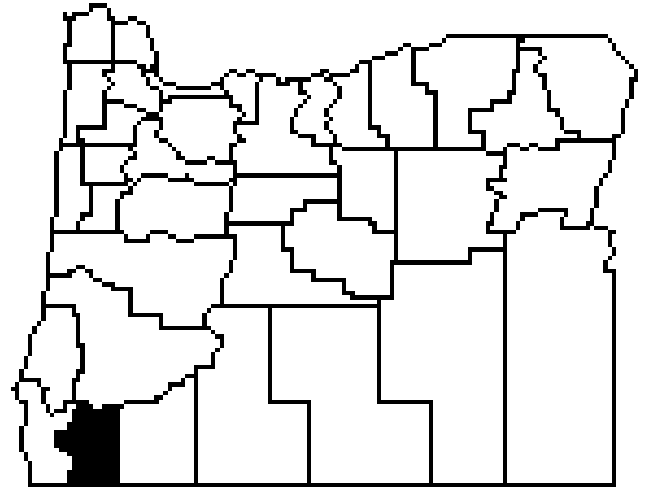
### Additional Program Information:

Foodhandler Cards Issued	330
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	2
Total Food Complaints	8
Foodborne Illness Complaints	6
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	61
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	0.80



# JOSEPHINE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	220	97%
Mobile Units	31	92%
Commissaries	5	70%
Warehouses	0	—
Vending	1	100%
Pools/Spas	39	100%
Traveler's Accommodations	33	100%
Bed and Breakfasts	6	100%
Recreational Parks	21	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>358</b>	



## Additional Program Information:

Foodhandler Cards Issued	1,672
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	41
Foodborne Illness Complaints	35
Foodborne Illness Outbreaks Investigated	7
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	305
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.45
EH Clerical FTE	0.85
EH Supervisor FTE	0

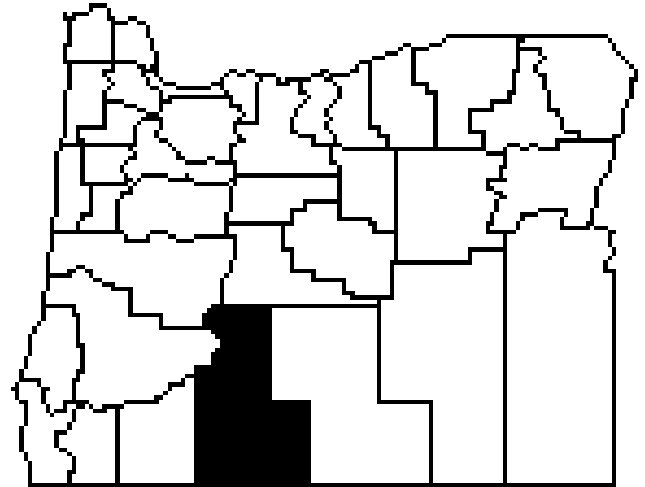


# KLAMATH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	190	99%
Mobile Units	32	98%
Commissaries	3	100%
Warehouses	10	89%
Vending	1	50%
Pools/Spas	51	100%
Traveler's Accommodations	53	*
Bed and Breakfasts	1	100%
Recreational Parks	46	*
Organizational Camps	6	100%

**Total Facilities 393**

\* Data not submitted



### Additional Program Information:

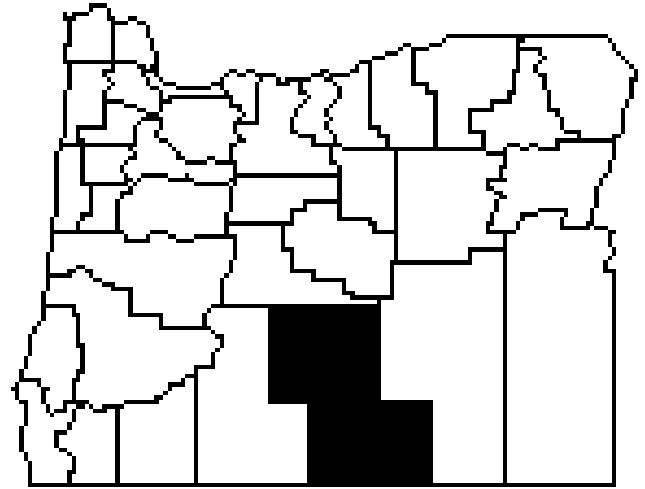
Foodhandler Cards Issued	1,233
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	26
Foodborne Illness Complaints	19
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	316
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.53
EH Clerical FTE	0.40
EH Supervisor FTE	0.20





# LAKE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	35	100%
Mobile Units	6	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	6	100%
Traveler's Accommodations	12	100%
Bed and Breakfasts	2	100%
Recreational Parks	16	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>79</b>	



## Additional Program Information:

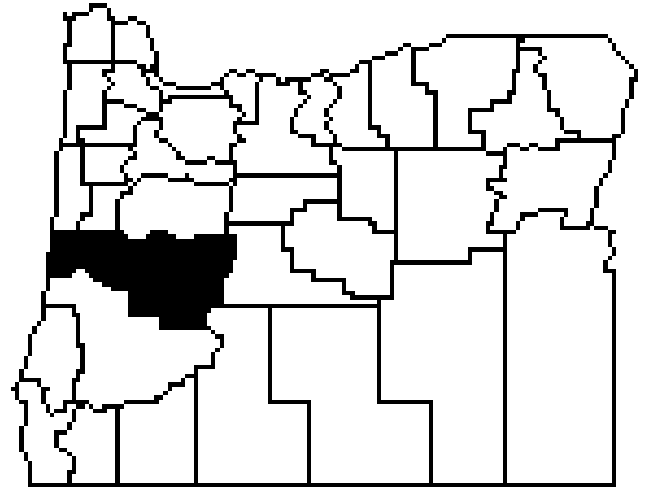
Foodhandler Cards Issued	34
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	4
Foodborne Illness Complaints	1
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	27
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.05
EH Clerical FTE	0.07
EH Supervisor FTE	0

- Lake County is inspected under contract with two Registered Environmental Health Specialists.



# LANE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	949	100%
Mobile Units	185	100%
Commissaries	17	100%
Warehouses	22	100%
Vending	4	100%
Pools/Spas	292	98%
Traveler's Accommodations	121	100%
Bed and Breakfasts	14	100%
Recreational Parks	76	100%
Organizational Camps	12	100%
<b>Total Facilities</b>	<b>1,692</b>	



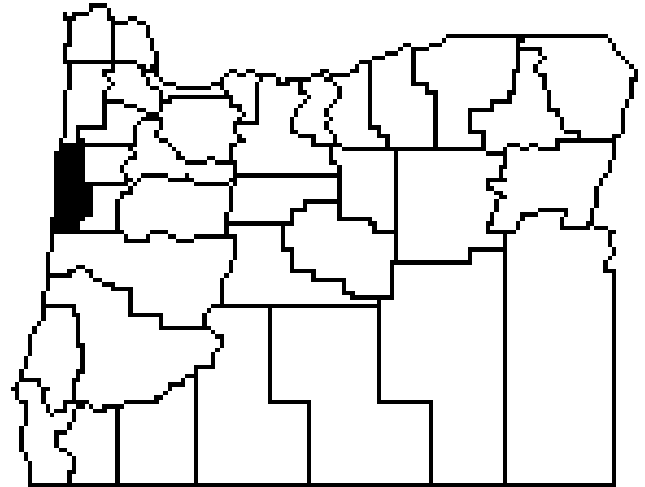
## Additional Program Information:

Foodhandler Cards Issued	75,582
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	100
Foodborne Illness Complaints	94
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	4
Temporary Restaurants	919
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	3
Field FTE	5.50
EH Clerical FTE	2.54
EH Supervisor FTE	0.80



# LINCOLN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	283	100%
Mobile Units	4	100%
Commissaries	1	100%
Warehouses	2	100%
Vending	0	—
Pools/Spas	131	100%
Traveler's Accommodations	122	96%
Bed and Breakfasts	7	86%
Recreational Parks	46	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>599</b>	



## Additional Program Information:

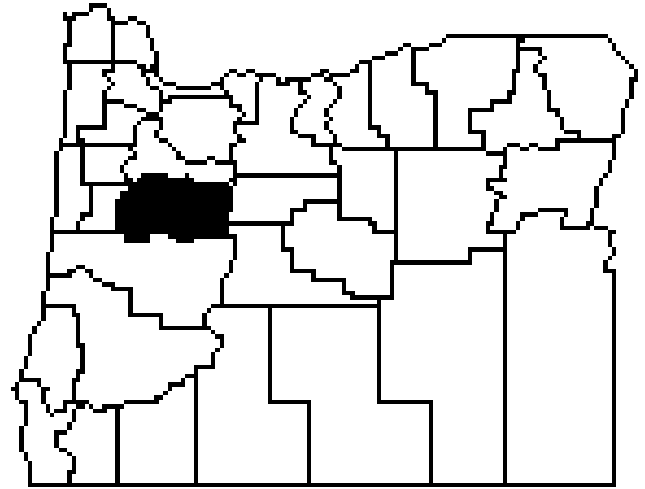
Foodhandler Cards Issued	1,385
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	20
Foodborne Illness Complaints	18
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	2
Temporary Restaurants	255
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	*
Field FTE	2.20
EH Clerical FTE	0.45
EH Supervisor FTE	0.60

\*Data not submitted



# LINN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	243	91%
Mobile Units	19	100%
Commissaries	1	0%
Warehouses	5	100%
Vending	3	83%
Pools/Spas	42	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	0	—
Recreational Parks	11	100%
Organizational Camps	6	67%
<b>Total Facilities</b>	<b>348</b>	



### Additional Program Information:

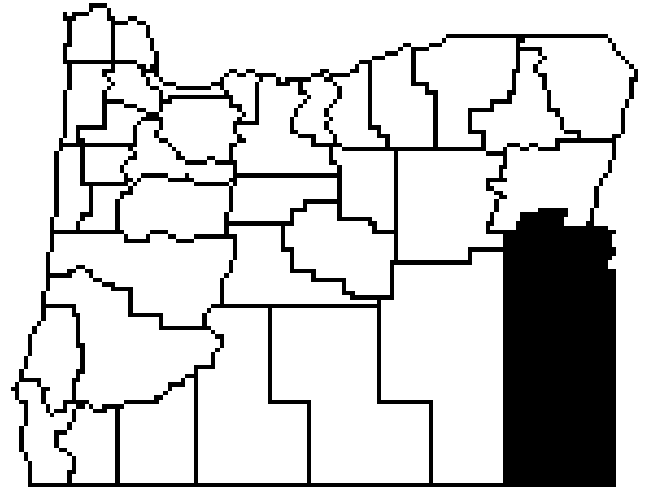
Foodhandler Cards Issued	1,949
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	*
Foodborne Illness Complaints	*
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	*
Number of Cases	*
Temporary Restaurants	203
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	2
Field FTE	*
EH Clerical FTE	*
EH Supervisor FTE	*

\*Data not submitted



# MALHEUR COUNTY

Facility Type	Number	Inspections Completed
Restaurants	92	100%
Mobile Units	13	91%
Commissaries	1	100%
Warehouses	1	50%
Vending	0	—
Pools/Spas	20	100%
Traveler's Accommodations	19	100%
Bed and Breakfasts	1	100%
Recreational Parks	11	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>158</b>	



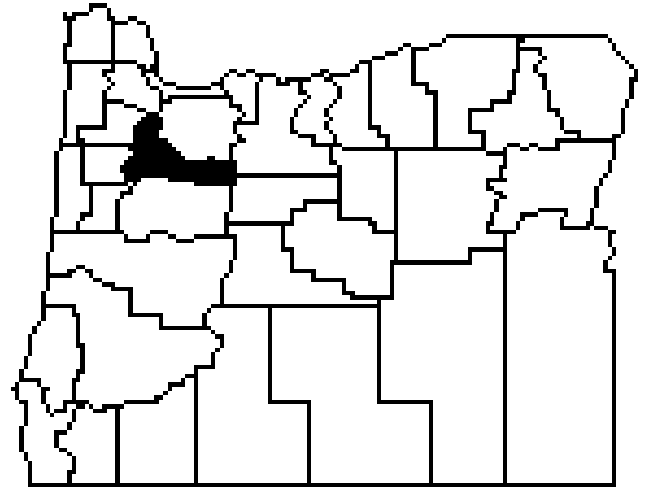
## Additional Program Information:

Foodhandler Cards Issued	416
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	5
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	86
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.94
EH Clerical FTE	0.03
EH Supervisor FTE	2.00



# MARION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	782	100%
Mobile Units	138	100%
Commissaries	18	100%
Warehouses	16	100%
Vending	4	100%
Pools/Spas	196	100%
Traveler's Accommodations	36	100%
Bed and Breakfasts	0	—
Recreational Parks	25	100%
Organizational Camps	13	100%
<b>Total Facilities</b>	<b>1,228</b>	



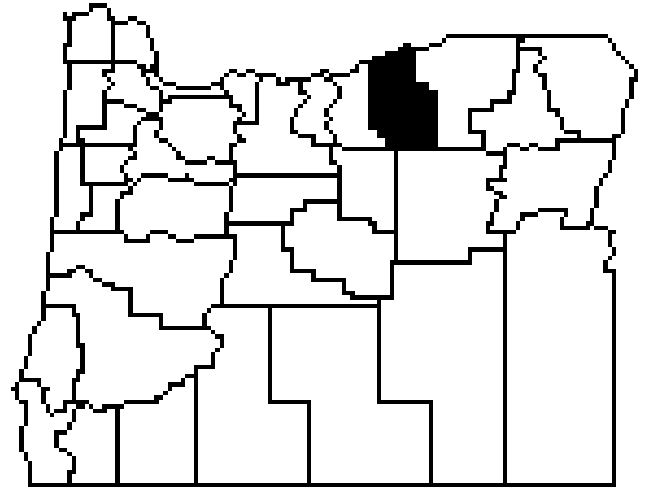
## Additional Program Information:

Foodhandler Cards Issued	5,745
Failure to Comply Notices	4
Summary Closure Notices	0
Voluntary Closures	3
Total Food Complaints	205
Foodborne Illness Complaints	94
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	767
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	4
Field FTE	5.40
EH Clerical FTE	0.50
EH Supervisor FTE	0.45



# MORROW COUNTY

Facility Type	Number	Inspections Completed
Restaurants	18	100%
Mobile Units	7	100%
Commissaries	1	100%
Warehouses	1	100%
Vending	2	100%
Pools/Spas	9	100%
Traveler's Accommodations	7	100%
Bed and Breakfasts	1	100%
Recreational Parks	5	100%
Organizational Camps	0	—
<b>Total Facilities</b>	<b>51</b>	



- Morrow County is inspected under contract with Umatilla County staff.

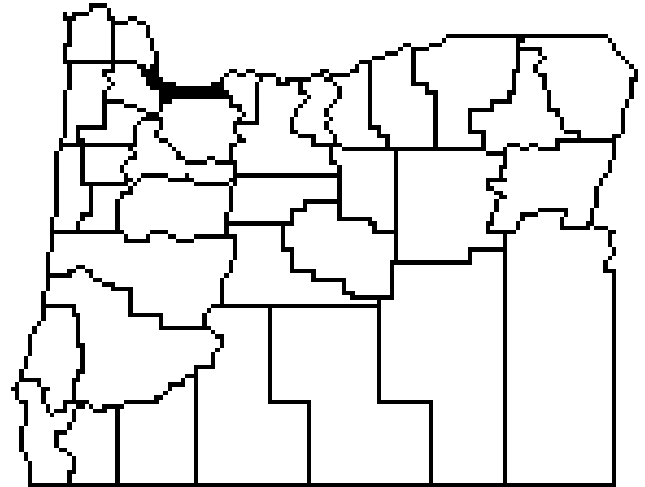


## Additional Program Information:

Foodhandler Cards Issued	168
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	3
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	22
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.15
EH Clerical FTE	0.10
EH Supervisor FTE	0.05

# MULTNOMAH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	3,088	92%
Mobile Units	697	89%
Commissaries	58	96%
Warehouses	58	100%
Vending	6	83%
Pools/Spas	561	97%
Traveler's Accommodations	168	96%
Bed and Breakfasts	7	100%
Recreational Parks	11	100%
Organizational Camps	8	100%
<b>Total Facilities</b>	<b>4,662</b>	



## Additional Program Information:

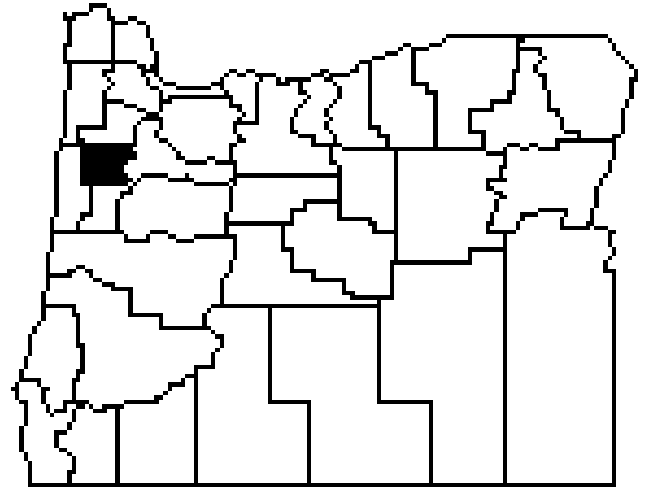
Foodhandler Cards Issued	11,893
Failure to Comply Notices	7
Summary Closure Notices	3
Voluntary Closures	2
Total Food Complaints	250
Foodborne Illness Complaints	139
Foodborne Illness Outbreaks Investigated	8
Foodborne Illness Outbreaks Confirmed	3
Number of Cases	12
Temporary Restaurants	641
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	6
Field FTE	19.70
EH Clerical FTE	3.80
EH Supervisor FTE	2.50





# POLK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	129	100%
Mobile Units	13	100%
Commissaries	0	—
Warehouses	0	—
Vending	1	100%
Pools/Spas	28	100%
Traveler's Accommodations	3	100%
Bed and Breakfasts	2	100%
Recreational Parks	9	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>188</b>	



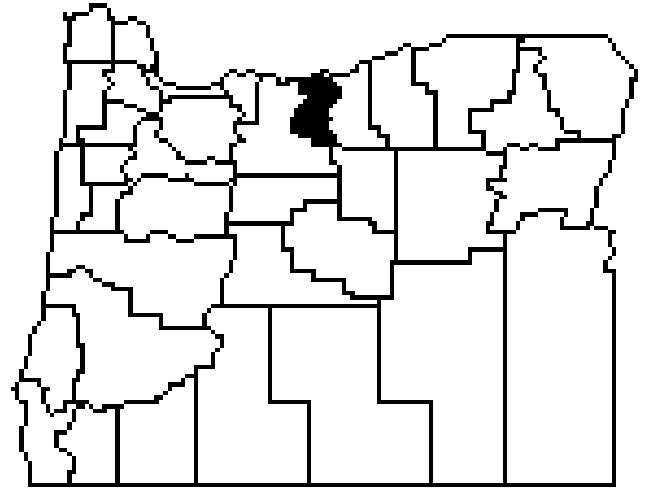
### Additional Program Information:

Foodhandler Cards Issued	1,140
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	10
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	162
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.65
EH Clerical FTE	0.19
EH Supervisor FTE	0.16



# SHERMAN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	9	100%
Mobile Units	2	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	0	—
Traveler's Accommodations	9	100%
Bed and Breakfasts	0	—
Recreational Parks	6	100%
Organizational Camps	0	—
<b>Total Facilities</b>	<b>26</b>	



### Additional Program Information:

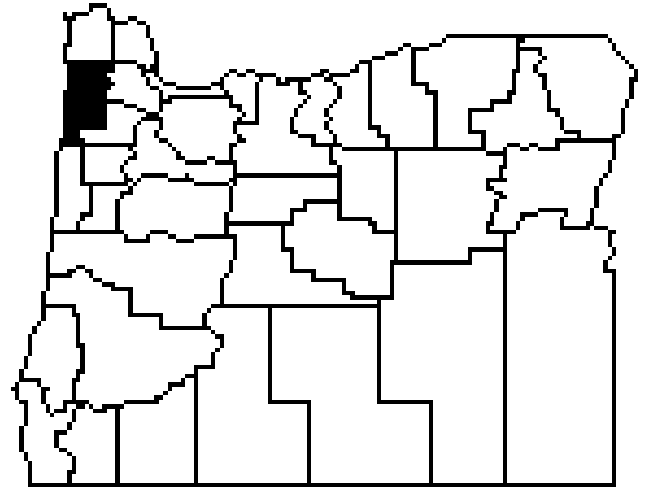
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	6
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.40
EH Clerical FTE	0.07
EH Supervisor FTE	0.12

- Sherman County is inspected by North Central Public Health District staff.



# TILLAMOOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	115	100%
Mobile Units	22	90%
Commissaries	2	75%
Warehouses	9	100%
Vending	0	—
Pools/Spas	29	100%
Traveler's Accommodations	50	100%
Bed and Breakfasts	1	100%
Recreational Parks	34	100%
Organizational Camps	7	100%
<b>Total Facilities</b>	<b>269</b>	



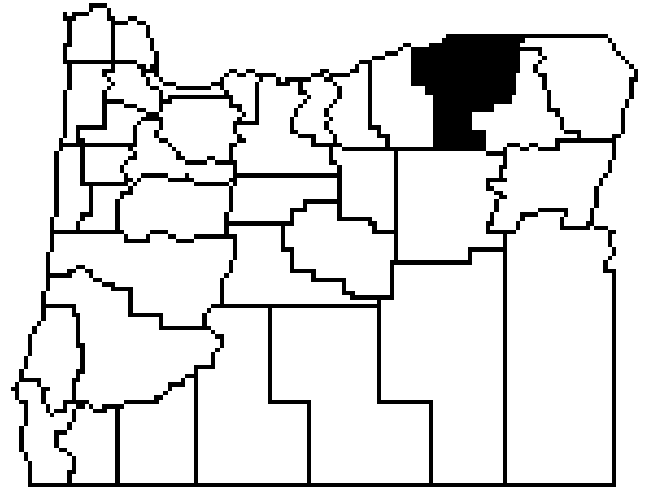
## Additional Program Information:

Foodhandler Cards Issued	649
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	4
Foodborne Illness Complaints	5
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	33
Temporary Restaurants	212
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.83
EH Clerical FTE	0.20
EH Supervisor FTE	0.35



# UMATILLA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	165	100%
Mobile Units	40	100%
Commissaries	1	100%
Warehouses	4	100%
Vending	3	100%
Pools/Spas	54	100%
Traveler's Accommodations	31	100%
Bed and Breakfasts	1	100%
Recreational Parks	22	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>326</b>	



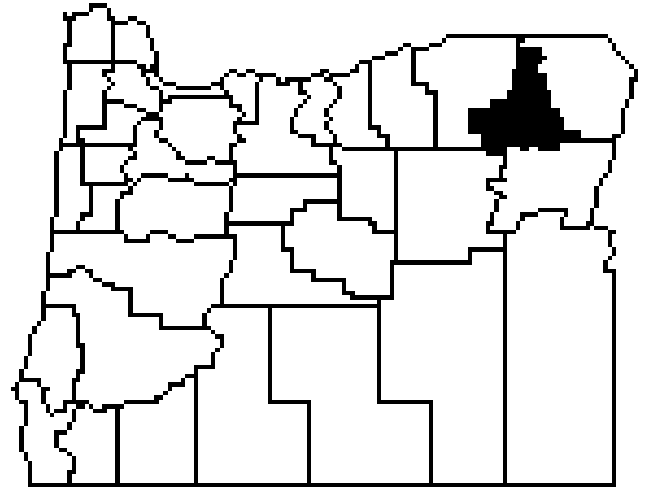
## Additional Program Information:

Foodhandler Cards Issued	1,166
Failure to Comply Notices	4
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	20
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	214
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.80
EH Clerical FTE	0.40
EH Supervisor FTE	0.20



# UNION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	80	100%
Mobile Units	7	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	24	95%
Traveler's Accommodations	15	93%
Bed and Breakfasts	0	—
Recreational Parks	4	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>135</b>	



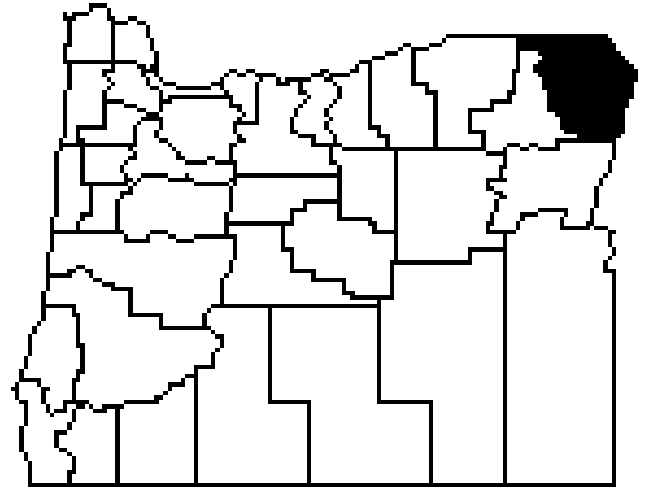
## Additional Program Information:

Foodhandler Cards Issued	30
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	5
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	76
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.57
EH Clerical FTE	0
EH Supervisor FTE	0



# WALLOWA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	55	100%
Mobile Units	5	14%
Commissaries	1	0%
Warehouses	0	—
Vending	0	—
Pools/Spas	8	11%
Traveler's Accommodations	21	10%
Bed and Breakfasts	3	100%
Recreational Parks	9	100%
Organizational Camps	2	0%
<b>Total Facilities</b>	<b>104</b>	



### Additional Program Information:

Foodhandler Cards Issued	2
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	24
State-Standardized Inspectors	*
Staff with Current NSPF Pool Operator Certification	*
Field FTE	0.75
EH Clerical FTE	0.032
EH Supervisor FTE	0.009

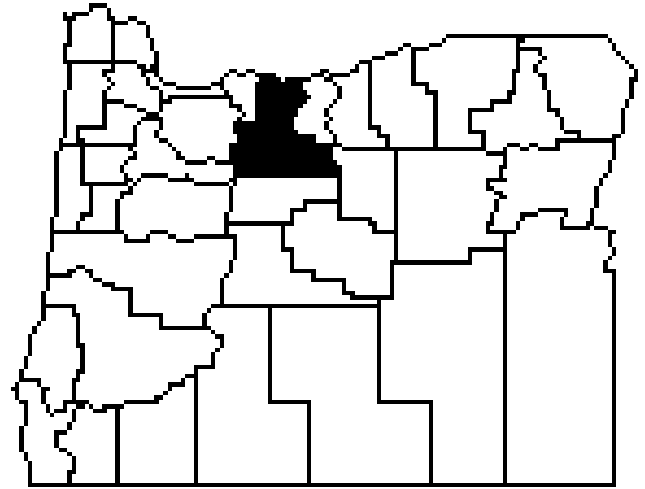
\* Data not submitted

- Wallowa County is inspected under contract with a Registered Environmental Health Specialist.



# WASCO COUNTY

Facility Type	Number	Inspections Completed
Restaurants	85	100%
Mobile Units	7	100%
Commissaries	0	—
Warehouses	3	100%
Vending	1	100%
Pools/Spas	25	100%
Traveler's Accommodations	14	—
Bed and Breakfasts	1	100%
Recreational Parks	4	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>143</b>	



## Additional Program Information:

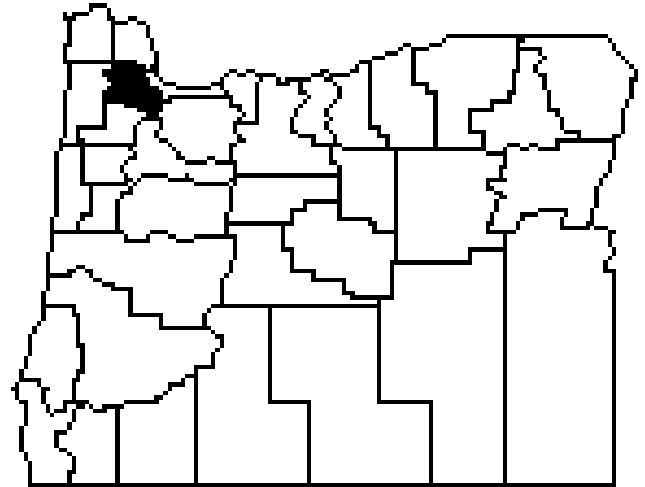
Foodhandler Cards Issued	533
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	113
State-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.10
EH Clerical FTE	0.40
EH Supervisor FTE	0.31

- Wasco County is inspected by North Central Public Health District staff.



# WASHINGTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	1,169	100%
Mobile Units	76	100%
Commissaries	28	100%
Warehouses	5	100%
Vending	6	100%
Pools/Spas	624	100%
Traveler's Accommodations	49	100%
Bed and Breakfasts	1	100%
Recreational Parks	6	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>2,069</b>	



## Additional Program Information:

Foodhandler Cards Issued	10,564
Failure to Comply Notices	4
Summary Closure Notices	5
Voluntary Closures	0
Total Food Complaints	195
Foodborne Illness Complaints	64
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	5
Temporary Restaurants	519
State-Standardized Inspectors	5
Staff with Current NSPF Pool Operator Certification	12
Field FTE	7.87
EH Clerical FTE	1.32
EH Supervisor FTE	1.71

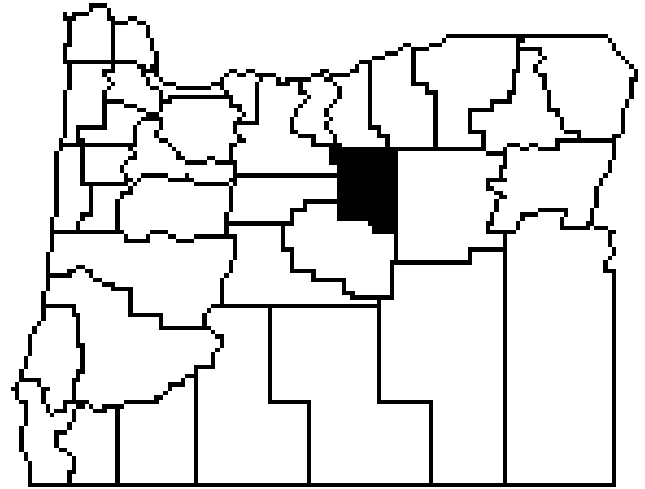
\* Data not submitted





# WHEELER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	7	100%
Mobile Units	4	100%
Commissaries	1	100%
Warehouses	0	—
Vending	0	—
Pools/Spas	0	—
Traveler's Accommodations	5	100%
Bed and Breakfasts	2	100%
Recreational Parks	3	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>24</b>	



## Additional Program Information:

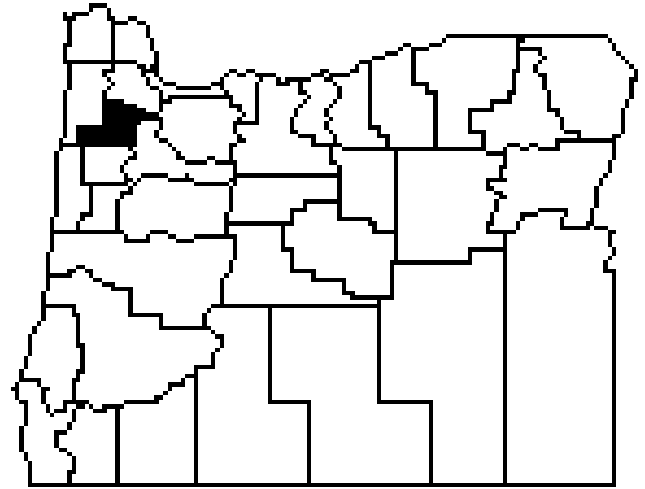
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	7
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	2
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	0.10

- Wheeler County is inspected under contract with Grant County Environmental Health staff.



# YAMHILL COUNTY

Facility Type	Number	Inspections Completed
Restaurants	229	100%
Mobile Units	46	86%
Commissaries	2	100%
Warehouses	3	100%
Vending	1	100%
Pools/Spas	34	100%
Traveler's Accommodations	17	100%
Bed and Breakfasts	13	100%
Recreational Parks	6	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>354</b>	



## Additional Program Information:

Foodhandler Cards Issued	1,686
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	11
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	2
Temporary Restaurants	209
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	*
EH Clerical FTE	*
EH Supervisor FTE	*

\* Data not submitted



# ANNEX A

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## Foodborne Illness Prevention Program Triennial Review Results 2012



This year, we reviewed 11 counties (Benton, Columbia, Crook, Douglas, Grant, Jackson, Jefferson, Marion, Morrow, Polk and Wallowa) and accompanied 3 inspectors during their routine food service inspections. If county staff are state-standardized, they are not required to complete the field part of the review, since the standardization process is so rigorous.

### Program Review Summary:

Category	In Compliance
Licensing and Fees	100%
Inspection Standards	93%
Staffing and Training	100%
Food Handler Training	100%
Record Keeping and Reporting	100%
Epidemiology and Accident Investigation and Reporting	100%
Enforcement Procedures	88%
Minimum Standards, Program Review and Penalties	97%

### Areas that still need improvement statewide are:

#### Inspection Standards:

- Inspection rates for **all** licensed facilities should be 100%
- Benevolent temporary restaurants must have an inspection or consultation prior to operation
- Problem and correction statements for violations noted on restaurant inspection reports must be clear and distinct
- OAR references for violations must be included on all hand-written inspection reports
- A light meter must be available for staff to use

#### Minimum Standards:

- All field staff must comply with minimum requirements of the Field Review protocol

**Field Review Summary:**

**Percent In Compliance**

<b>Category</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012*</b>
Introduced self to the operator prior to starting the inspection and provided business card	83%	100%	96%	100%	100%	100%	100%
Washed their hands at the beginning and as needed during the inspection	100%	100%	100%	100%	100%	100%	100%
Checked each hand sink for accessibility, hot & cold water, soap and paper towels	100%	100%	100%	100%	100%	100%	100%
Took temperatures on the cook line, hot holding units, and cold holding units	67%	100%	91%	100%	100%	88%	100%
Asked open-ended questions and listened to the operator	83%	100%	100%	100%	100%	100%	100%
Observed food handlers for handling of raw product, personal hygiene and hand washing	83%	100%	100%	100%	100%	100%	67%
Asked operators about the availability, use, calibration, and cleaning of probe thermometers	83%	95%	96%	86%	100%	94%	67%
Checked for refrigerator thermometers	83%	100%	100%	100%	100%	100%	100%
Checked wipe cloths for sanitizer residual	100%	100%	100%	100%	100%	100%	100%
Asked operators about their use of sanitizer test strips	83%	95%	100%	100%	100%	100%	100%
Asked about cleaning procedures of in-place equipment	83%	100%	100%	100%	100%	100%	67%
Asked how and where food is prepared	100%	100%	96%	100%	100%	100%	67%
Asked cooks how they know when an item is cooked to proper temperature	83%	95%	96%	100%	100%	94%	67%
Asked cooks how they cool food items prepared in advance and in large quantities	100%	95%	96%	86%	100%	100%	67%
Asked cooks about their procedures on how foods are reheated	100%	95%	96%	86%	100%	100%	100%
Asked operators about their hand washing and ill employee policies	67%	90%	100%	71%	93%	75%	67%
Asked about catering activities	67%	95%	87%	100%	93%	100%	67%
Asked about menu changes	100%	95%	100%	86%	93%	94%	67%
Verified that critical violations were corrected or an approved alternative was in place before leaving the facility	100%	100%	96%	100%	100%	100%	100%
Asked questions regarding food handler cards	67%	100%	96%	86%	100%	100%	100%

\*Because only three inspectors were evaluated during 2012, many percentages are lower than normal because of the small sample size.

**Specific areas for field staff improvement statewide are:**

- Asking the PIC if they have access to the Oregon Food Sanitation Rules
- Observing the foodhandlers and their handling of raw product and personal hygiene
- Asking about availability, use, calibration and cleaning of probe thermometers
- Asking about cleaning procedures of food contact surfaces
- Asking operators about raw vs. ready-to-eat wiping cloths
- Asking open-ended questions about cross-contamination, cooking, cooling and reheating practices
- Asking about double handwashing policy in facility
- Asking about catering activities in the facility and transport
- Asking about exotic meats, shellfish and parasite destruction in the facility
- Asking about advance prep of food items



# ANNEX B

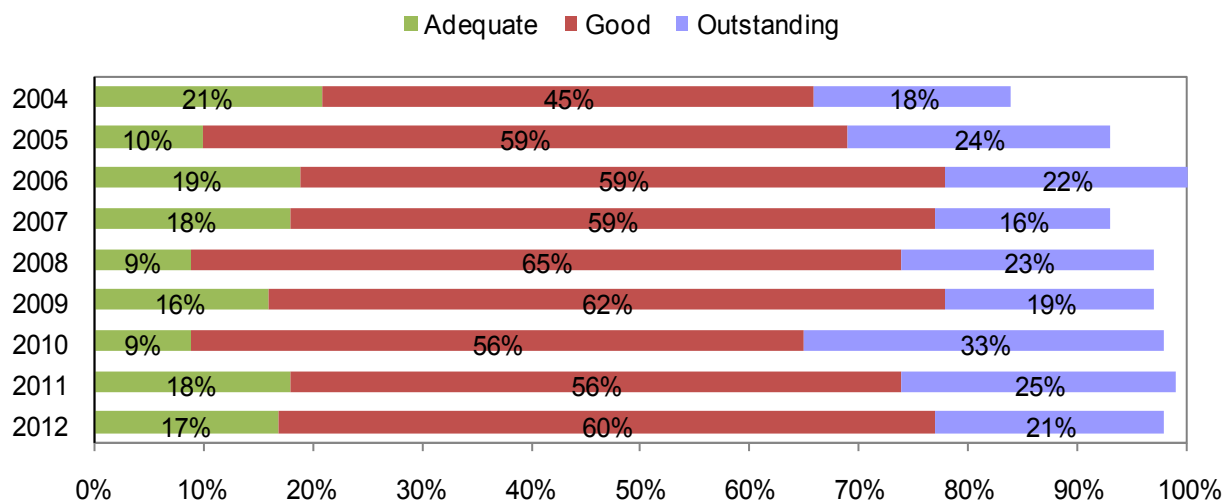
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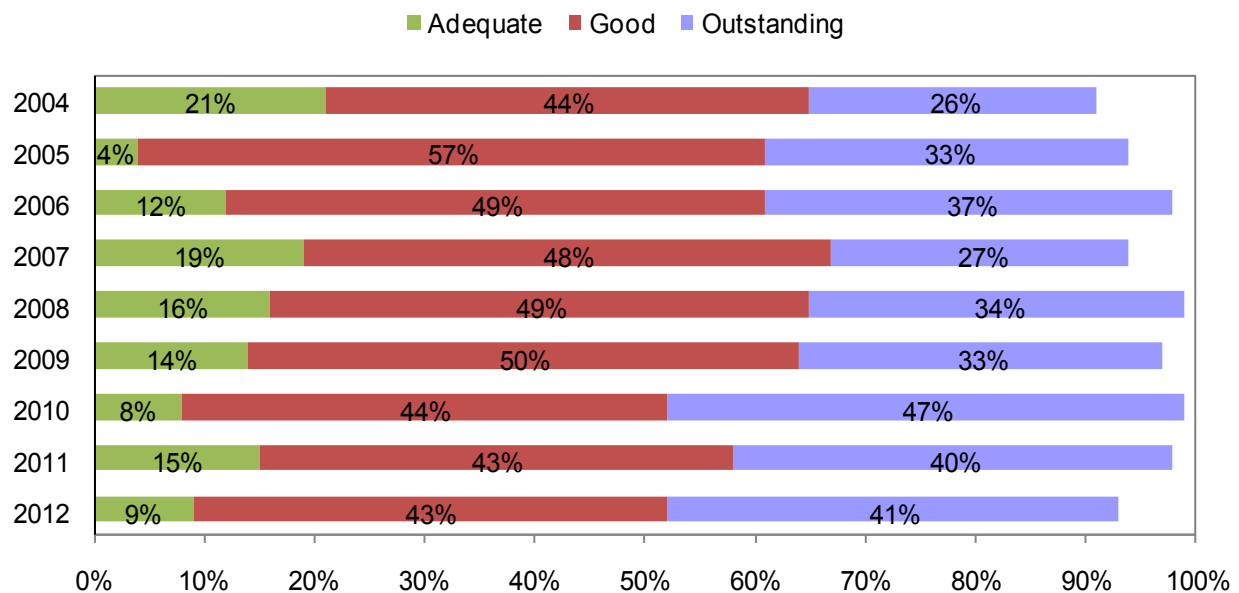
## Foodborne Illness Prevention Program Customer Satisfaction Survey 2012

In August 2012, a web-based satisfaction survey was sent out to County Health Administrators, Environmental Health Supervisors, and Environmental Health Specialists. This survey asked for feedback regarding the services provided by the Foodborne Illness Prevention and Swimming Pool and Tourist Accommodation Programs.

### 1. Please rate the overall performance of the Foodborne Illness Prevention Program consultation unit

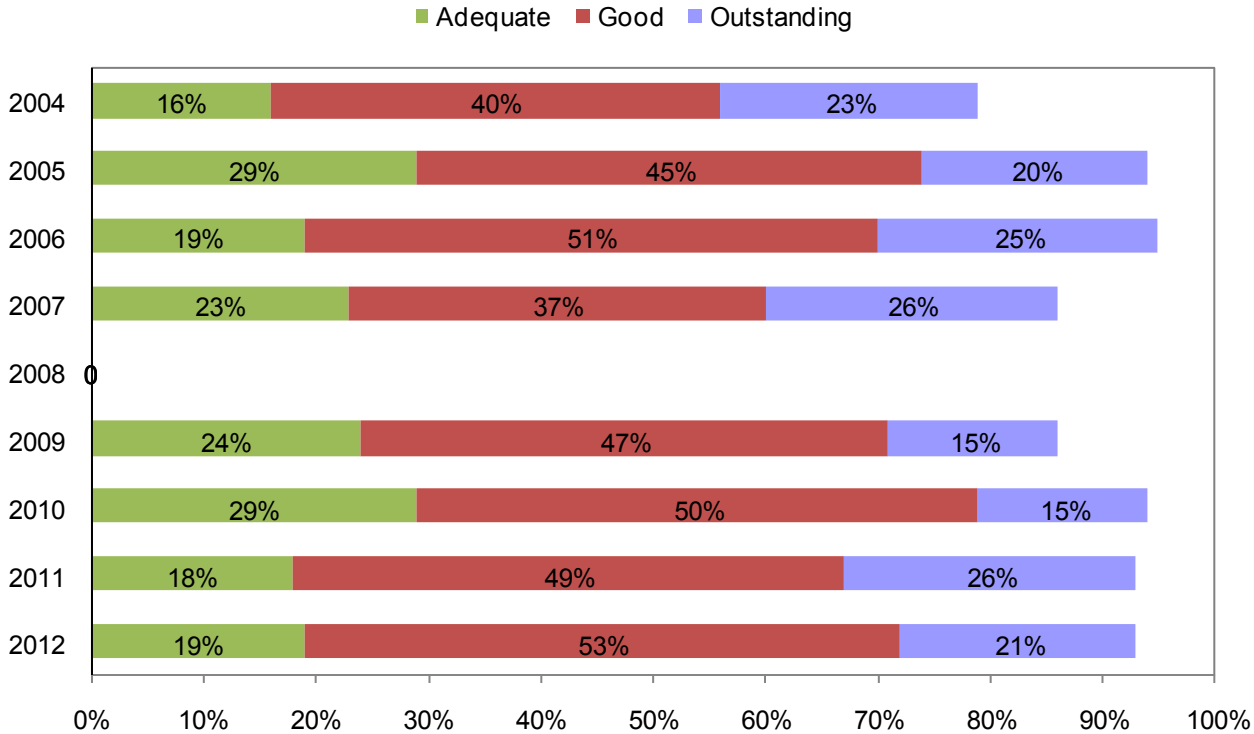


### 2. Please rate the quality of technical advice you receive from the food consultation unit





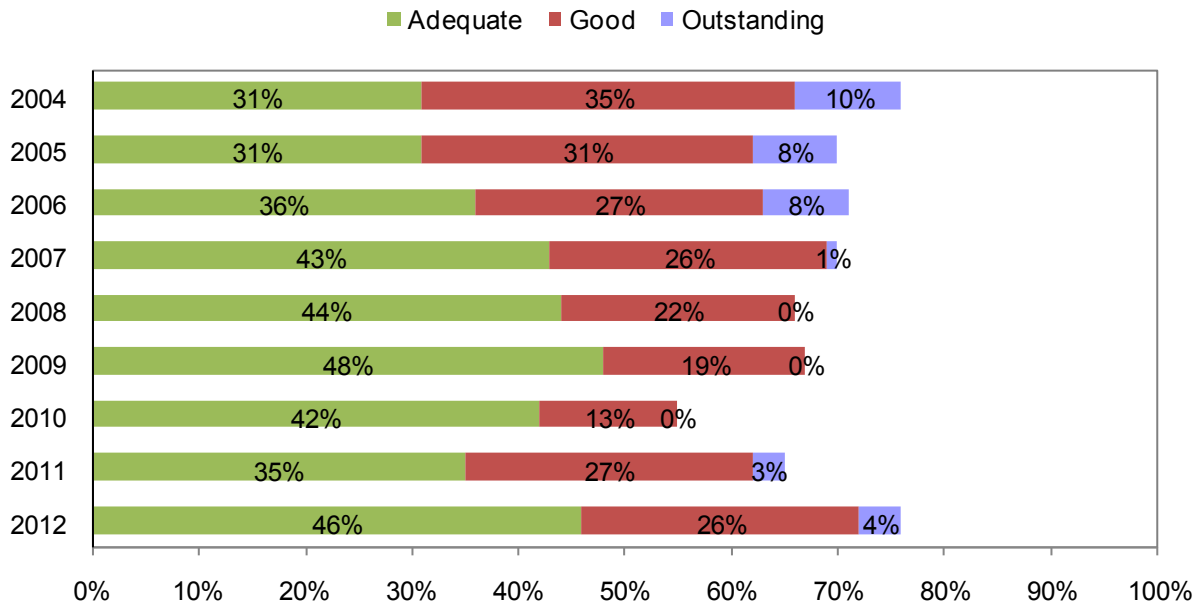
### 3. How do you rate the response time of the food consultation staff?



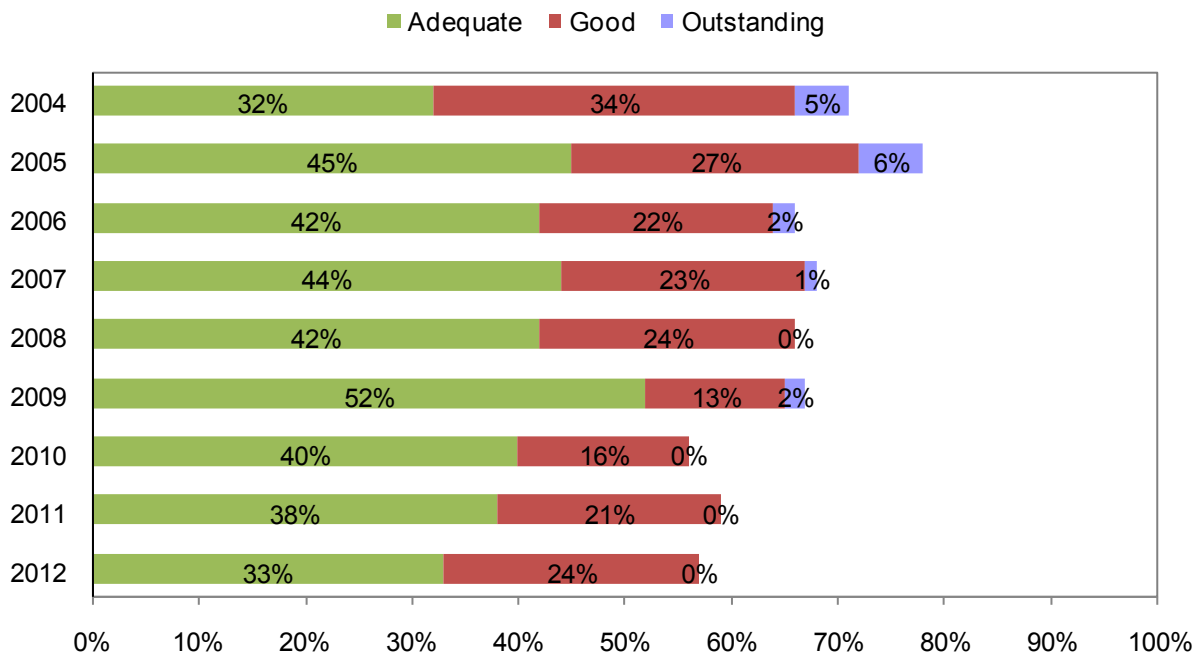
# Public Pool and Tourist Accommodation Program Customer Satisfaction Survey 2012



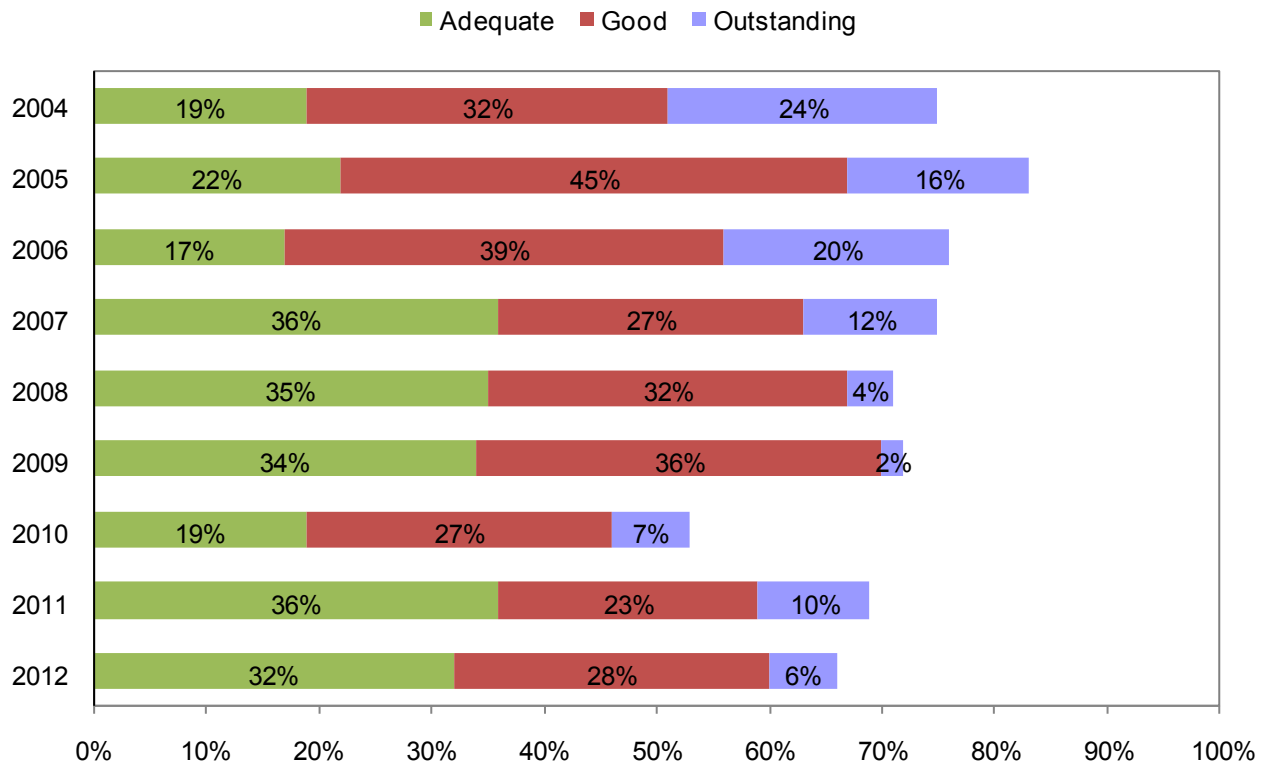
## 9. Please rate the overall performance of the swimming pool program consultation staff



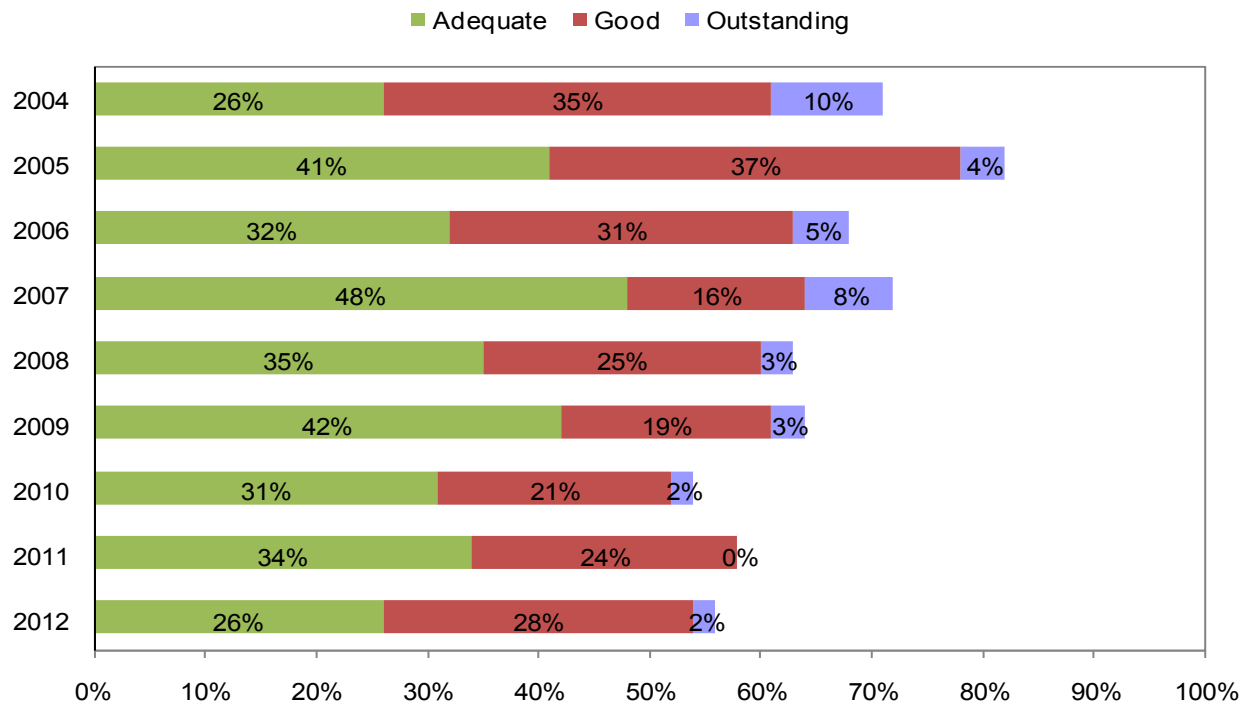
## 10. Please rate the overall performance of the tourist accommodation program consultation staff



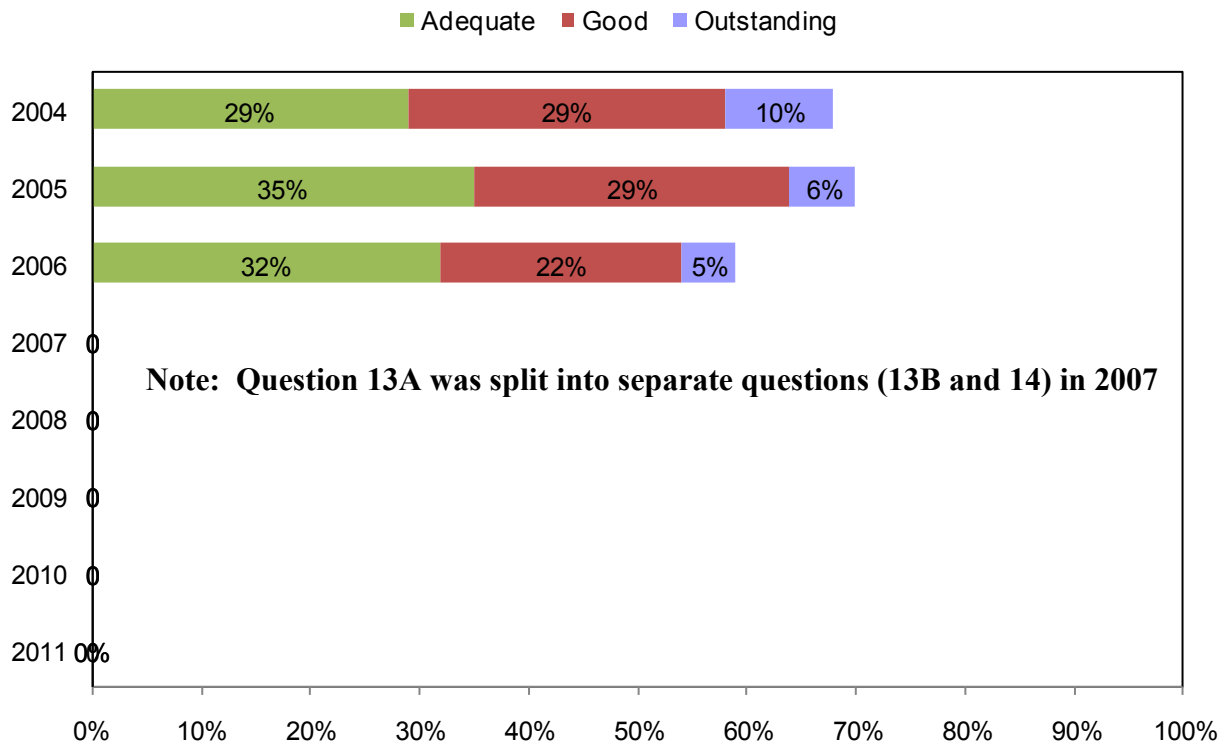
**11. How do you rate the quality of technical advice you receive from the swimming pool consultation staff?**



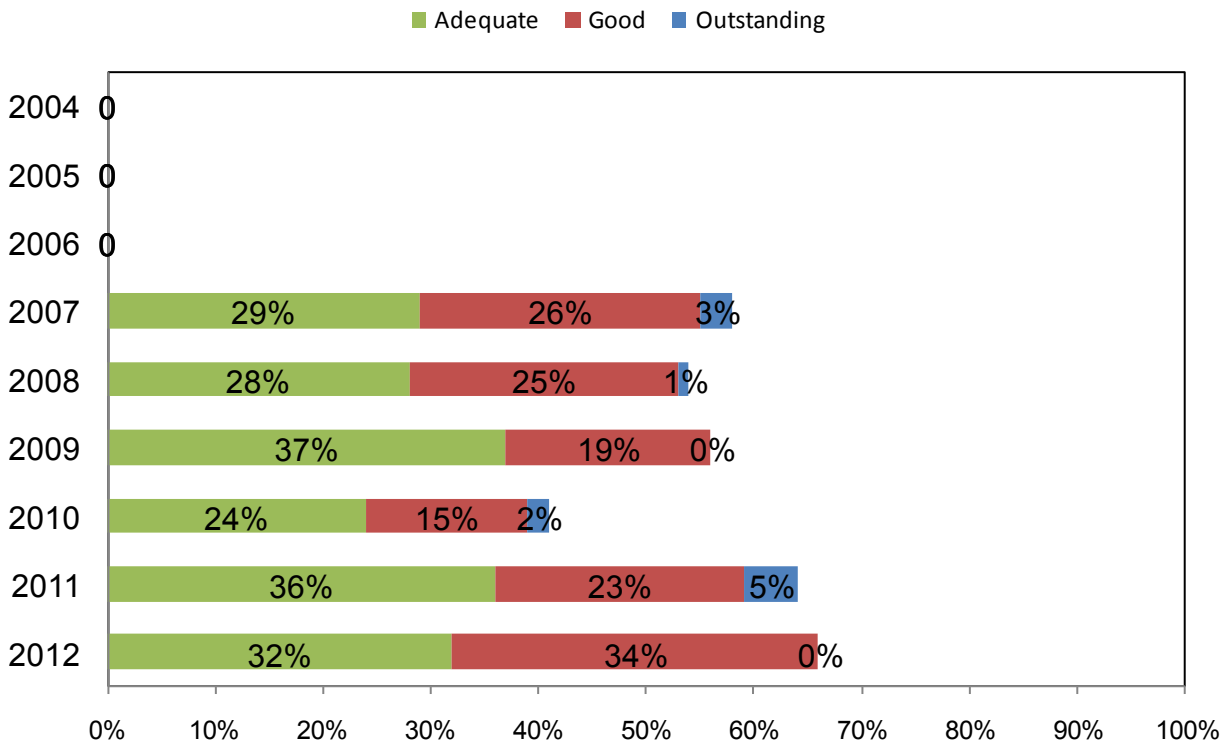
**12. How do you rate the quality of technical advice you receive from the tourist accommodation consultation staff?**



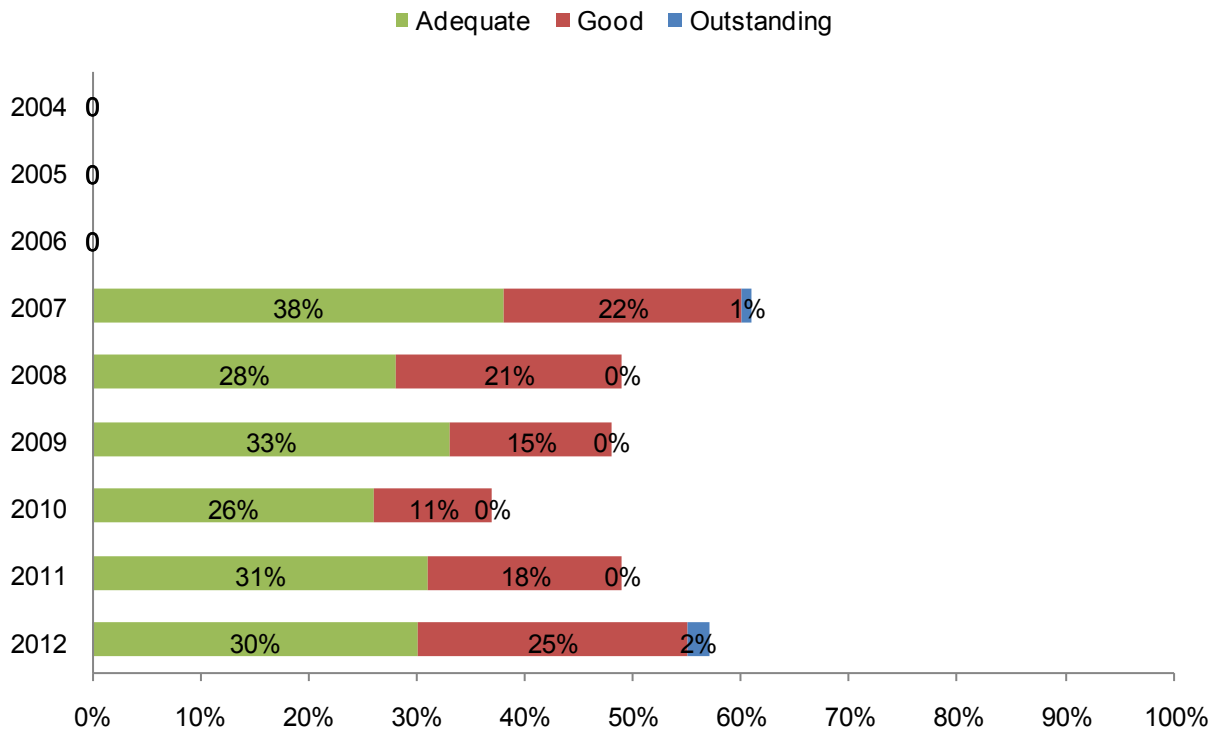
### 13.A How do you rate the response time from the swimming pool and tourist accommodation consultation staff?



### 13.B Please rate the response time from the public pool program staff to your requests



### 14. Please rate the response time from the tourist facility program staff to your requests



*Pictures provided by: <http://bluebook.state.or.us/default.htm>, Gary Halvorson, Oregon State Archives  
Components of Population Change for Oregon Counties provided by the Population Research Center, PSU, March 2012*