



PUBLIC HEALTH DIVISION, Center for Health Protection
Health Care Regulation and Quality Improvement Section
Health Facility Licensing and Certification Program
Kate Brown, Governor



Facilities Planning and Safety Unit

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Process Improvement Committee Meeting Agenda

Date: October 21, 2020

Time: 1:30 PM – 4:00 PM

Location: <https://www.zoomgov.com/j/1617227587?pwd=am15emUrdm1XazAxUndqRIRYaWxldz09>

Meeting ID: 161 722 7587

Participant Code: 308887

Note for virtual meetings: OHA will open the Zoom meeting 15 minutes prior to the meeting's official start time. You may be required to wait in the Zoom waiting room or receive a message that the meeting has not yet started if you attempt to join the meeting before this time. If you are unable to join the meeting after this time, please contact the meeting host at the email or phone number provided below.

Time	Agenda Item	Materials Provided	Presenter
1:30 PM – 1:40 PM	Item 1 – Review the Committee agenda and summary from October 7 meeting	<ul style="list-style-type: none">• Agenda review• October 7 summary• Brief recap and goals for the final meeting	Matt Gilman
1:40 PM – 2:10 PM	Item 2 – Review complaint investigation options. Provide recommendations.		Kimberly Voelker

2:10 PM – 3:20 PM	Item 3 – Discuss current process for revisit surveys and current challenges. Provide recommendations.	<ul style="list-style-type: none"> • Power point summary 	Anna Davis
3:20 PM – 3:55 PM	Item 4 – Review committee’s accomplishments and finalize recommendations to the NSAB	<ul style="list-style-type: none"> • Power point summary 	Kimberly Voelker
3:55 PM – 4:00 PM	Item 5 – Summarize action items and discuss next steps		Matt Gilman & Kimberly Voelker
4:00 PM	Item 6 – Meeting adjourned		

Upcoming Meetings

- *Nurse Staffing Advisory Board – October 28th, 2020 – 1:00 PM – 5:00 PM*

Everyone has a right to know about and use Oregon Health Authority (OHA) programs and services. OHA provides free help. Some examples of the free help OHA can provide are:

- Sign language and spoken language interpreters
- Written materials in other languages
- Braille
- Large print
- Audio and other formats

If you need help or have questions, please contact Kimberly Voelker at 971-803-0914, 711 TTY or kimberly.n.voelker@state.or.us at least 48 hours before the meeting.