

<b>WHO</b>	Community Partner Workgroup	<b>DATE</b>	Thursday August 18, 2022 3-5pm	
<b>FACILITATOR</b>	Michael Anderson-Nathe Sarah Dobra	<b>NOTE-TAKER</b>	Jeremiah Keisling	
<b>WORKGROUP ATTENDEES</b>	<input type="checkbox"/> Beth Englander x Elizabeth Fox <input type="checkbox"/> Natalia Anand x Sheila Anders	x Thomas Browne x Tara Gray x Jackie Leung x Stephanie Castano	x Erin Fair Taylor <input type="checkbox"/> Lavinia Goto x Rosetta Minthorn <input type="checkbox"/> Gladys Boutwell	x Lourdes Alcala <input type="checkbox"/> Anji Djubenski x Nashoba Temperly
<b>OHA &amp; ODHS ATTENDEES</b>	X Maria Castro <input type="checkbox"/> Jillian Johnson x Judson Forman x Cameryn Mccoy-Blake	x Sarah Dobra x Jeremiah Keisling x Heather Burkus X Jessica Mcgraw	x Megan Auclair x Christy Sinatra x Michael Mcdaid x Amy Coven	<input type="checkbox"/> Chiqui Flowers X Yer Vui-Xiong X Laune Thomas <input type="checkbox"/>
<b>Guests</b>	Christy Sinatra, Jess McGraw, Jud Forman			

**Meeting Goals:**

1. Receive CPWG member recommendations on how to best leverage the COVID-19 Public Health Emergency Partner Toolkit
2. Continue to solicit recommendations on priority populations and redetermination sequencing and outreach considerations

**Agenda**

TOPIC	TIME	LEAD	PURPOSE
1. <b>Welcome and Introductions</b>	10 mins	Michael	<ul style="list-style-type: none"> <li>Name, pronouns, and any access needs they have to fully participate</li> </ul>
2. <b>Updates and follow up</b>	10 mins	Sarah	<ul style="list-style-type: none"> <li>Follow up on any items from previous meetings</li> </ul>
3. <b>CPWG member open space</b>	15 mins	Megan	<ul style="list-style-type: none"> <li>Provide time on the agenda at each meeting for members to raise topics, provide relevant updates, identify discussions they want to have, etc.</li> </ul>
4. <b>Communications and Outreach: Partner Toolkit Review</b>	30 mins	Christy S. Jess M. Jud F.	<ul style="list-style-type: none"> <li>Review and discuss purpose, ways to use, and how we'll share the COVID-19 Public Health Emergency Partner Toolkit</li> </ul>
5. <b>STRETCH BREAK</b>	5 mins		
6. <b>Continued conversation on priority populations and redetermination sequencing</b>	45 mins	Sarah	<ul style="list-style-type: none"> <li>Discuss the sequencing of redeterminations for priority populations and considerations for outreach and communications</li> </ul>
7. <b>Meeting close and next steps</b>	5 mins	Michael	<ul style="list-style-type: none"> <li>Discuss future meetings and agendas</li> </ul>

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## Notes

### Welcome and Introductions

- This meeting was designed to create longer CPWG discussion times with the goal of making recommendations regarding the Public Health Emergency Partner Toolkit and the redetermination sequencing of priority populations, so we jumped into introductions and did not include an opening question. CPWG members introduced themselves first with their name, pronouns, and any access needs, followed by staff.
- Sarah reiterated that the high number of staff present was due to wanting to have key staff present to hear feedback, recommendations, and input directly from CPWG members to increase the ability for them to act on CPWG recommendations quickly and efficiently.

### Updates and Follow Up

- CPWG members should have received an email from Jeremiah asking them to review their bio pulled together from their initial CPWG member application, and to confirm we have their permission to share the bio with other CPWG members and to place it on the CPWG website.
  - ACTION REQUESTED: CPWG members, please respond to emails from Jeremiah to confirm bios.
- We also brought a recommendation to the CPWG to return to twice a month meeting starting in September to create enough time to have meaningful engagement with CPWG on all the topics that need to be addressed for the redetermination process through the unwinding of the Public Health Emergency.
- We also informed the CPWG about a series of national webinars through the Department of Health and Human Services (HHS) and the Centers for Medicare & Medicaid Services (CMS) in the monthly partner education series on Medicaid and CHIP Continuous Enrollment Unwinding. The recordings, transcripts, and slide decks from the previous webinars can be found on the [CMS National Stakeholders Call Webpage](#).
- are available to attend and that we would continue to send these notices to CPWG members as they arise. The next one is scheduled for Wednesday, August 24<sup>th</sup>. One CPWG member reported that they have been attending these and that they have found the information relevant and helpful.

### CPWG Member Open Space

- During our Open Space the following questions were asked to solicit input:
  - What topics would you like to explore in the future?
    - Further discussion on the strategies to support redetermination for those experiencing homelessness or housing instability
      - HOP – Healthier Oregon (expanded eligibility to individuals who all non-citizens who do not meet non-citizen requirements for full OHP Plus. They could also be Legal Permanent Residents who have not yet hit the 5-year US residency requirement. This population became eligible for full Oregon Health Plan on July 1<sup>st</sup> of this year.)

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- Dual eligible populations (individuals who are eligible for both Medicaid and Medicare) members are very worried about losing coverage
- There was a suggestion to dedicate an entire meeting to some of these key populations and this idea was supported by several other CPWG members
- Are there additional populations that you want to focus on?
  - Members with Language Barrier
  - Members that are new to the state including immigrants and refugees

## **Communications and Outreach: Partner Toolkit Review**

- Christy Sinatra, Jess McGraw, and Jud Forman presented the COVID-19 Public Health Emergency Partner Toolkit to the CPWG. Here are some highlights from the presentation (see Slide Deck for more information)
  - This toolkit was created to provide standardized and consistent messaging and tools to communicate about the Unwinding of the Public Health Emergency and redeterminations and can be used by community partners.
  - It was designed based on research and samples from CMS and other states but tailored to Oregon to be inclusive of other state benefits beyond OHP.
  - It is currently going through a thorough accessibility review and will then be translated into the 12 top languages in Oregon and then be ready for distribution
  - Once ready, OHA will promote this toolkit through various channels including:
    - Current communication channels
    - Community outreach and engagement staff
    - Through a Partner Webinar series
    - Community partners and stakeholders (like CPWG members)
  - The toolkit is organized by key messages and communication tools by redetermination phase and designed to highlight actions needed over lengthy explanation of why
  - The toolkit includes social media prompts, emails, letters, fliers with QR codes, and more
- The toolkit was reviewed with CPWG members, and they were asked:
  - What do you think will be the most useful for you?
    - Social Media
    - Newsletters and Newspapers
    - QR Codes
- Toolkit will be available after translations are complete.
- We will advertise the toolkit wherever we have available as well as asking CCOs to help distribute.
- Any ideas to improve the toolkit or help with distribution are very welcome!

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## Continued conversation on priority populations and redetermination sequencing

- This section started with a review of the Priority Populations and Redetermination Sequencing timeline, goal, and approach
  - Goal: Review identified redetermination approach and make CPWG recommendations around approach
    - The process used to achieve this goal was to review the key populations, discuss the proposed approach, and then determine if CPWG members agreed with it. If not, then the workgroup would focus on developing other recommendations.
  - Redeterminations will be a 14-month process with all redeterminations needing to be initiated within the first 10 months and all completed by 14 months.
  - There are three primary approaches:
    - Front-load: for groups likely to remain eligible and need fewer interventions and verifications to maintain eligibility
    - Back-load: for groups that we want to provide maximum protections after the Public Health Emergency ends and people likely eligible for the new temporary Medicaid program
    - Spread throughout the redetermination process: for groups that may need more support, either to remain enrolled in OHP or move to a different type of coverage
- We then reviewed and received CPWG consensus on the recommended approach for three of the 16 Population Groups:
  - OHP Plus and Long-Term Care Services 1
    - Plan approach: Spread-Throughout
    - **Group agrees Spread-Throughout is the best option.**
  - OHP Plus and Long-Term Care Services 2
    - Plan approach: Spread-Throughout
    - **Group agrees Spread-Throughout is the best option.**
  - Pregnancy and Newborn
    - Plan approach: Back-load
    - Protected for 12 months
    - **Group agrees Back-load is the best option.**
- Recognizing we were running out of time we agreed to tackle these in future meetings.
- CPWG requested estimated total number of individuals in each population group to help understand sequencing and inform workgroup recommendations.

## Next Steps

- We revisited the recommendation to return to twice a month meeting moving forward starting in September and all the CPWG members present agreed to this approach. Future CPWG Meetings will be:
  - September 15<sup>th</sup>
  - September 29<sup>th</sup>
  - October 13<sup>th</sup>

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- October 27<sup>th</sup>
- November 10<sup>th</sup>