

Visiting Information

Oak Creek Youth Correctional Facility

Updated: January 2023



Visits are an important way for the youth in our custody to stay connected with family. This guide will help you know the rules so that you can visit safely, comfortably, and without disruption.

Request to be on your youth's OYA Approved Visitor List:

- 1 Turn in a Request to Visit form.** You can get this form from our staff or online at: oregon.gov/oya/oakcreek. Please turn in the form at least two weeks **before** you visit, so that we have time to process your request.
- 2 OYA uses the information on your form to do a criminal background check.** If you have an arrest or conviction, it does not always mean you cannot come into the facility — it depends on your situation. If you have an active warrant, we will not let you inside.
- 3 If you are approved, we will put you on your youth's OYA Approved Visitor List.** We cannot let anyone visit who is not on this list. Once you're approved, you can schedule a visit.

If you're already on your youth's OYA Approved Visitor List:

Once you are approved, you are ready to schedule a visit!

When is visiting time?

Wednesdays:
5-6:15 p.m. or 6:30-7:45 p.m.
Saturdays and Sundays:
9:30-11:30 a.m., 12-2 p.m.,
or 2:30-4:30 p.m.

Visits must be scheduled before you come, no more than 10 days in advance.

How to schedule a visit:
Call 541-791-5900 during business hours, Monday-Friday, 8 a.m.-5 p.m.

Who is allowed to visit?

- **Typically, family members and other supportive people** may visit once they are approved.
- **Children younger than 18** may visit with approval. They must be supervised at all times by a parent/guardian.
- **Youth may only have up to four visitors at a time.**
- **We usually limit youth to two visiting sessions per week,** so that everyone gets a chance for visits.

Are any youth not able to have visits?

- **If your youth is in medical isolation with COVID, they may not have visits.** They may also be restricted from visits if their living unit is having a COVID-19 outbreak.
- **Check with your youth's case coordinator** for more information.

What happens at visitation?

FIRST: Check in.

- 1 Check in at the visiting entrance.** Please arrive on time so that the start of your visit is not delayed.
- 2 Wash your hands, check for COVID symptoms, and take your temperature.** If you have symptoms of illness (cough, fever, muscle pain, shortness of breath, chills, sore throat, new loss of taste or smell), we cannot let you inside.
- 3 You will have to show a photo ID (for ages 13+) and clear a metal detector before going inside.** This is to make sure that you, your youth, and everyone inside is safe.

➔ **NOTE: You may be required to wear a face covering.** If face coverings are required on the day you visit, we will not be able to let you inside without one. This is to protect all youth living inside from getting COVID-19.

SECOND: Enjoy your visit!

Visits happen in Oak Creek's visiting conference room. Visitors and youth sit together at tables.

We have vending machines with snacks and drinks. You may purchase items from these machines for you and your youth to have during the visit. The machines only accept debit or credit cards. Youth may not handle money.

We have a small number of games for youth and their visitors to play.



Important things to remember:

Please review our clothing rules inside this brochure to make sure your clothing is appropriate before you arrive. This will save you time at check-in and allow you to start your visit quicker.

Be respectful to staff, youth, and other visitors. This includes following staff directions, using appropriate language, and not talking with other youth or families, other than a casual greeting. We work hard to create a positive, family-friendly environment at visitation. We want everyone to feel that they are safe, their privacy is respected, and they can enjoy their visit without disruptions.

Please limit physical contact with your youth to a short embrace at the beginning and end of the visit. Again, this is to make sure visiting is a positive, family-friendly experience for everyone.



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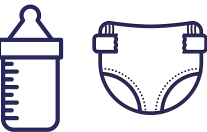
4400 Lochner Road SE
Albany, OR 97322

Phone: 541-791-5900

Online:
oregon.gov/oya/oakcreek


What to bring, what not to bring, and what to wear


You may bring these items inside our facility:

-  **Current photo ID** (required if you are 13 or older)
-  **Vehicle key and remote**
-  **Mask/face covering**
-  **Debit or credit card** (for the vending machines)
-  **Small amount of coins or dollar bills** (for the vending machines)
-  **Life-sustaining medicine for yourself, such as an inhaler** (must be in original container or box with prescription label)
-  **Basic items for an infant:** 2 diapers, wipes, 2 empty plastic baby bottles, small amount of formula or baby food, one baby seat
 ➤ Nursing mothers: talk with visiting staff about options.

You may NOT bring these items inside our facility: They can cause safety and security issues, and they can potentially harm a youth's treatment.

-  **Weapons or potential weapons**
-  **Cell phones or watch phones**
-  **Purses, briefcases or backpacks**
-  **Wallets**
-  **Cameras or audio/video recorders**
-  **Anything that connects to the internet**
-  **Tobacco, marijuana, and vaping products** (not allowed anywhere on the Oak Creek grounds)
-  **Prescription drugs, unless they are life-sustaining**
-  **Illegal drugs or paraphernalia**
-  **Food or drinks**

 **Packages or pictures:** These must be mailed or dropped off with staff outside the visiting area. They must be approved in advance by your youth's unit managers.

 **Money for youth:** This must be mailed or dropped in the deposit box outside our visiting area, using the envelopes we provide. You also may put stamps in the envelope.

Please do NOT wear these items: They can cause safety and security issues, and they can potentially harm a youth's treatment. If OYA staff think your clothing is disruptive or inappropriate, we will not let you into Oak Creek.

-  **Low-cut shirts or shirts that reveal your lower back or undergarments**
-  **Short shorts**
-  **Short skirts**
-  **Sleeveless shirts, spaghetti strap shirts, and tank tops**
-  **Clothing that is torn in inappropriate places**
-  **Bras with an underwire** (these may set off the metal detector)
-  **Sheer, transparent, or mesh fabric** (pantyhose are OK)
-  **Watches**
-  **Fanny packs, money belts, or belts with compartments**
-  **Messages that promote drugs, tobacco, alcohol, violence, pornography, nudity, gangs, or prejudice, or are demeaning to others**

Important!
 It is a Class C felony to provide contraband items to youth in custody or to bring those items into an OYA facility without authorization. (ORS 162.185)

- All personal items you bring into our facility are subject to search by our staff.
- You may not give anything to youth during your visit except items from our vending machines.

Why are there so many rules?
 We want to make sure that you, your young person, our staff, and all the youth in our facility are safe. We are trying to create a positive, family-friendly environment at visitation. These rules help us keep everyone safe while allowing you to have your visit without disruption.