

IAP Security Settings on Voya Participant Web

IAP members can change their security information (username, password, and temporary verification method) by accessing My Profile at the top right of their Account Summary page on the website.

The screenshot shows the top navigation bar of the Voya Participant Web. On the right side, there are links for 'Hi, [Redacted]', 'Message Center', 'My Profile', and 'Logout'. The 'My Profile' link is highlighted with a dashed blue box. Below these links is a search bar with the text 'SEARCH' and a magnifying glass icon. The main header is a dark blue bar with the text 'Individual Account Program' on the left and 'Your Plan total is..... \$ 36,904.21' on the right. Below the header is a navigation menu with links for 'Home', 'Account', 'Statements & Documents', 'Plan Info', 'Personal Info', and 'Contact Us'. Underneath is a 'Quick Access' section with links for 'Transaction History' and 'Forms'. The main content area is titled '- Account Summary' and includes the text 'Current as of 03/16/2018'. The current balance is displayed as '\$36,904.21' with a link to 'View Balance History'. Below this is a section titled '- Investment Details'.

My Investments

Fund and % of My Balance	Unit/Share Price	# of Units/Shares	Fund Balances
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Balance History

Roll over graph to view balance and date. Use the buttons to change the date range.

Once in My Profile, members can select Login Information to make changes to their Username, Password, or Security Settings.

My Profile

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Last Login Date: N/A

Easily update your profile details and preferences.

The image shows three profile management cards arranged horizontally. The first card, 'Login Information', is highlighted with a dashed blue border. It features a blue header with a lock icon and a white footer with two items: 'Username & Password' and 'Security Settings'. The second card, 'Personal Details', has a blue header with a person icon and a white footer with one item: 'Basic Info'. The third card, 'Communication Preferences', has a blue header with an envelope icon and a white footer with one item: 'Paperless or Mail Options'. Each card has a blue background with white text and icons.

Section	Sub-sections
Login Information	Username & Password Security Settings
Personal Details	Basic Info
Communication Preferences	Paperless or Mail Options

Members should select “Edit” to make changes as desired.

Last Login Date: N/A

Login Information

Manage your account access and security settings.

[< Back to My Profile](#)

Login Credentials

Username	NOT_FOUND	Edit
Password	Last changed: N/A	Edit

Security Settings

Account Information Recovery	Retrieve via Recovery email (NOT_FOUND)	Edit
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IAP Security Settings on Voya Participant Web

Members can establish or change an email or mobile phone number to receive a temporary Recovery verification code if they forget their password.

Security Settings

Account Information Recovery

Retrieve via Recovery email (NOT_FOUND)

Select your Primary Recovery Method:

Mobile
(none)

Recovery Email
(NOT_FOUND)

+ Add

Update

Do you use a Financial Aggregation Service?

If you use an aggregation service such as CashEdge or Personal Capital, you may receive verification code(s) from Voya via text or email when your provider accesses your Voya account. If you receive a code, please go to your aggregation service site and reconnect to your Voya account to ensure continued access by your provider.

CANCEL

SAVE