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### MISSION

The Oregon Board of Pharmacy serves to promote and protect public health, safety and welfare by ensuring high standards in the practice of pharmacy and through effective regulation of the manufacture and distribution of drugs.



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## **OBJECTIVES**

- Demonstrate an understanding of licensee and registrant responsibilities related to record retention, confidentiality, and mandatory reporting to the board.
- Accurately summarize the key requirements, procedures, and potential consequences related to Pharmacist licensure in Oregon.
- Identify key responsibilities of Pharmacists, including those related to general duties, personnel, security, counseling, drug utilization review and delivering clinical services

### QUESTION I

Which of the following events does a licensee <u>not</u> have to report to the board within 10 days?

- a) Being convicted of a misdemeanor.
- b) Being cited for a parking violation.
- c) Being arrested for a felony.
- d) Having reasonable cause to believe another licensee has engaged in prohibited conduct.

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### **QUESTION 2**

Regarding record retention, which of the following statements is true?

- a) All records must be stored in written format only.
- b) Continuing pharmacy education records must be retained for 6 years.
- c) Clinical pharmacy records must be retained for at least 10 years
- d) Registrants must store all records on-site indefinitely.

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## **QUESTION 3**

Which of the following is  $\underline{not}$  a general requirement for a pharmacist in any practice setting?

- a) Using due care, skill, and professional judgment when dispensing medications.
- b) Being responsible for the actions of supervised personnel.
- c)  $\;\;$  Complying with all relevant state and federal pharmacy laws and regulations.
- d) Ensuring availability of reference material and equipment needed.
- e) Completing a controlled substance inventory with discrepancy reconciliation.

### **QUESTION 4**

In cases where counseling must be offered for a prescription and a patient declines, who cannot accept the refusal?

- a) Any licensed pharmacy staff member.
- b) A Pharmacist or Intern.
- c) A Certified Oregon Pharmacy Technician or Pharmacy Technician
- d) A non-licensed pharmacy clerk.

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### **QUESTION 5**

How many interns can a pharmacist supervise when the intern is performing direct patient care activities?

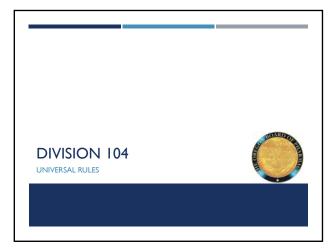
- a) Up to two
- b) Up to four
- c) Up to ten
- d) As many as they believe is appropriate

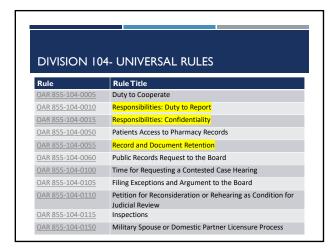
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## LAWS AND RULES

- Federal law
  - $\qquad \qquad \textbf{United States Code } (\underline{\textbf{USC}}) \textbf{ Congress/President}$
  - $\blacksquare$  Code of Federal Regulations ( $\underline{\mathsf{CFR}})$  Agencies
- State law (statutes and rules)
  - Oregon Revised Statutes (<u>ORS</u>) Legislature/Governor
  - Oregon Administrative Rules (<u>OAR</u>) Agencies

	OREGON ADMIN	IISTRATIVE RULES (OAF	()- (	CHAPTER 855
	DIVISION VISION	I - DRAFT		
.00	Definitions	136 DO Pharmacy (RP)	186	DO Nonprescription
102		139 DO Remote Dispensing Site Pharmacy (RP)	189	DO Prophylactic
102	Board Admin. *Eff. 3/1/2024 Universal Rules *Eff. 3/1/2024	141 DO Kiosk (RP)	191	DO Devices
10		143 DO Locker (RP)	194	DO Practitioner Dispensing (RP)
112		144 DO Charitable Pharmacy (RP)	197	DO CHC's
115		156 DO Pharmacy (IP)	199	DO Animal Euthanasia
20	Intern and Preceptor *Eff. 3/1/2024	159 DO Drug Room (IP)	200	Facility- Manufacturer
	COPT/PT *Eff. 3/1/2024	161 DO RDF/RDM (IP)	203	Facility- Wholesaler
30	HPSP	164 DO Nuclear (IP)	206	Facility- DDA
35	CPE	167 DO LTC/Residential (IP)		•
		170 DO Home Infusion (IP)		
		173 DO Home Dialysis (IP)		
		176 DO Home Health Care (IP)		
		177 DO Correctional Facility (IP)		
		180 Controlled Substances		
		183 Compounding		
		103 Compounding		





#### OAR 855-104-0010 RESPONSIBILITIES: DUTY TO REPORT

- (1) Unless state or federal laws relating to confidentiality or the protection of health information prohibit disclosure, each licensee must report to the board without undue delay, but within
- (a) 10 days if they:
- (A) Are convicted of a misdemeanor or a felony; or
- (B) Are arrested for a felony; or
- (C) Have reasonable cause to believe that any suspected violation of ORS 475, ORS 689 or OAR 855 has occurred.
- (b) 10 working days if they have reasonable cause to believe that another licensee (of the board or any other Health Professional Regulatory Board) has engaged in prohibited or unprofessional conduct to that licensee's board; or

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### OAR 855-104-0010 RESPONSIBILITIES: DUTY TO REPORT

- (c) 15 days, if any change in:
- (A) Legal name;
- (B) For Pharmacists and Interns, name used when engaging in the practice of pharmacy and for Certified Oregon Pharmacy Technicians and Pharmacy Technicians, name used when assisting in the practice of pharmacy.
- (C) Preferred email address;
- (D) Personal phone number;
- (E) Personal physical address;
- (F) Personal mailing address; and
- (G) Employer.

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## OAR 855-104-0010 RESPONSIBILITIES: DUTY TO REPORT

- (2) A licensee who reports to a board in good faith as required by ORS 676.150 is immune from civil liability for making the report.
- (3) A Pharmacist, Certified Oregon Pharmacy Technician or Pharmacy Technician who reports to a board in good faith as required by ORS 689.455 is not subject to an action for civil damages as a result thereof.

#### OAR 855-104-0015 RESPONSIBILITIES: CONFIDENTIALITY

- (1) No licensee or registrant of the board who obtains any patient information may disclose that information to a third-party without the consent of the patient except as provided in (2)(a)-(e) of this rule.
- (2) A licensee or registrant may disclose patient information:
- (a) To the board:
- (b) To a practitioner, Pharmacist, Intern, Certified Oregon Pharmacy Technician, Pharmacy Technician or registrant, if disclosure is authorized by a Pharmacist and disclosure is necessary to protect the patient's health or well-being; or
- (c) To a third-party when disclosure is authorized or required by law; or
- (d) As permitted pursuant to federal and state patient confidentiality laws; or
- (e) To the patient or to persons as authorized by the patient.
- (3) A licensee or registrant of the board may not access or obtain any patient info

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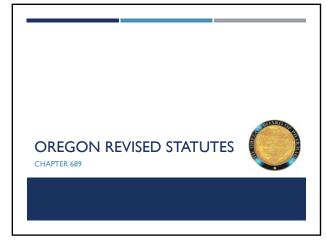
# OAR 855-104-0055 RECORD AND DOCUMENT RETENTION

- (1) Each licensee and registrant must create documents and retain records required by ORS 475, ORS 689, and OAR 855. Documents and records:
- (a) May be in written or electronic format;
- (b) Must be stored securely;
- (c) Must be made available to the board upon request; and
- (d) Must be retained for 3 years except that:
- (A) Clinical pharmacy records must be retained for 7 years; and
- (B) Training records for immunization administration and protocol and formulary compendia prescribing, must be retained for 6 years or uploaded into the licensee's electronic licensing record with the board:

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# OAR 855-104-0055 RECORD AND DOCUMENT RETENTION

- (2) Records generated by a registrant:
- (a) Must be stored on-site by the registrant for at least 12 months and must be provided to the board immediately upon request at the time of inspection;
- (b) May be stored in a secured off-site location after 12 months of storage at the registrant and must be provided to the board upon request within 3 business days;
- (3) Records generated in the practice of pharmacy that do not belong to a registrant must be stored by a Pharmacist in a secure manner and provided to the board upon request within 3 business days; and
- (4) Records must be retained for longer periods of time than required under this rule if:
- (a) Federal law provides for a longer retention schedule; or  $% \left\{ 1\right\} =\left\{ 1\right$
- (b) Licensee or registrant has received notice of a Board investigation to which the records would be relevant;
- (c) Licensee or registrant has received a Board request to retain the records for a longer period of time.



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### BASIC CONCEPTS: ORS 689.005 **DEFINITIONS**

(25) "Pharmacist" means an individual licensed by this state to engage in the practice of pharmacy or to engage in the practice of clinical pharmacy.

(17) "Intern" means a person who is enrolled in or has completed a course of study at a school or college of pharmacy approved by the board and who is licensed with the board as an intern.

(27) "Pharmacy technicia<u>n" me</u>ans a person licensed by the State Board of Pharmacy who assists the pharmacist in the practice of pharmacy pursuant to rules of the board.

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## BASIC CONCEPTS: ORS 689.005 "PRACTICE OF PHARMACY"

(29) "Practice of pharmacy" means:

(a) The interpretation and evaluation of prescription orders;

(b) The compounding, dispensing and labeling of drugs and devices, except labeling by a manufacturer, packer or distributor of nonprescription drugs and comercisty packaged legend drugs and devices:

(c) The prescribing and administering of vaccines and immunizations and the providing of patient care services pursuant to ORS 689.645;

(d) The administering of drugs and devices to the excert permitted under ORS 689.656;

(d) The principation in drug selection and drug utilization reviews;

(f) The proper and sale storage of drugs and devices and the maintenance of proper records regarding the safe storage of drugs and devices;

(g) The responsibility for advising, where necessary or where regulated, of therapeutic values, content, hazards and use of drugs and devices;

devices;
(i) The monitoring of therapeutic response or adverse effect to drug therapy;
(i) The opimizing of drug therapy through the practice of clinical planmacy;
(ii) Patient care services, including medication therapy management and comprehensive medication review;
(ii) The offering or performing of those acts, services, operations or transactions necessary in the conduct, operation, management and control of pharmacy;

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(s) The prescribing dispensing and administering of preesposure prophylactic antiretroviral therapies and spot-exposure prophylactic antiretroviral therapies, pursuant to ORS 689.704 and rules adopted by the board under ORS 689.645 and 689.704 and (o) The delegation of tasks to other health care providers who are appropriately trained and authorized to perform the delegated tasks.

## BASIC CONCEPTS: ORS 689,005 "PRACTICE OF CLINICAL PHARMACY"

- (28) "Practice of clinical pharmacy" means:
- (a) The health science discipline in which, in conjunction with the patient's other practitioners, a pharmacist provides patient care to optimize medication therapy and to promote disease prevention and the patient's health and wellness;
- (b) The provision of patient care services, including but not limited to post-diagnostic disease state management services; and
- (c) The practice of pharmacy by a pharmacist pursuant to a clinical pharmacy agreement.

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## BASIC CONCEPTS: ORS 689.225 & ORS 689.486 SUPERVISION, DIRECTION AND CONTROL

ORS <u>689.225</u>(4)

(4) The State Board of Pharmacy shall adopt rules relating to the use of pharmacy technicians working under the supervision, direction and control of a pharmacist. For retail and institutional drug outlets, the board shall adopt rules which include requirements for training, including provisions for appropriate on-the-job training, guidelines for adequate supervision, standards and appropriate ratios for the use of pharmacy technicians. Improper use of pharmacy technicians is subject to the reporting requirements of ORS 689.455.

ORS <u>689.486</u>(6)

(6) A person licensed to perform the duties of a pharmacy technician may perform the duties of a pharmacy technician <u>only under the supervision</u>, <u>direction and control</u> of a licensed pharmacist.



#### OAR 855-115-0001\* APPLICABILITY

- $\left( 1\right)$  This Division applies to any Pharmacist who engages in the practice of pharmacy.
- (2) Only persons licensed with the board as a Pharmacist may practice pharmacy and must act in compliance with statutes and rules unless exempt under ORS 689.225.
- (3) A pharmacist who is located in another state and who engages in the practice of pharmacy for a patient, drug outlet or healthcare facility in Oregon, must be licensed by the Board in accordance with the following rules, except that a pharmacist working for an out-of-state pharmacy, who only performs the professional tasks of interpretation, evaluation, DUR, counseling and verification associated with their dispensing of a drug to a patient in Oregon, is not required to be licensed by the Board unless they are the pharmacist-in-charge (PIC).

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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### OAR 855-115-0010 LICENSURE: QUALIFICATIONS - PHARMACIST

- (1) Before licensure as a Pharmacist, an applicant must meet the qualifications required that are applicable to their method of licensure:
- (a) Examination or Score Transfer in OAR 855-115-0020; or
- (b) Reciprocity in OAR 855-115-0025.
- (2) If residing in the United States, proof of citizenship, legal permanent residency or qualifying visa, as required by 8 USC 1621.
- (3) Foreign pharmacy graduates must also meet the requirements of OAR 855-115-0015 prior to applying for a Pharmacist license.

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## OTHER QUALIFICATION RULES- PHARMACIST

- OAR 855-115-0015 Licensure: Qualifications Foreign Pharmacy Graduate Education
- OAR 855-115-0020 Licensure: Qualifications Examination or Score Transfer
- OAR 855-115-0025 Licensure: Qualifications Reciprocity

### OTHER LICENSURE RULES - PHARMACIST

- OAR 855-115-0030 Licensure: Application Pharmacist
- OAR 855-115-0035 Licensure: Renewal or Reinstatement Pharmacist
- OAR 855-115-0040 Licensure: Lapse Pharmacist
- OAR 855-115-0045 Licensure: Retire
- OAR 855-I I5-0050 Licensure: Voluntary Surrender -Pharmacist

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# REGISTRATION / NOTIFICATION RULES - PHARMACIST

- OAR 855-115-0060 Registration: In-State Volunteer
- OAR 855-115-0065 Notification: Out-of-State Volunteer
- OAR 855-115-0070 Notification: Nuclear Pharmacists

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## OAR 855-115-0105 RESPONSIBILITIES: GENERAL - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- $(I) \ Use that degree of care, skill, diligence and reasonable professional judgment that is exercised by a careful and prudent Pharmacist in the same or similar circumstances;$
- (2) Be responsible for their own actions, however, this does not absolve the pharmacy from responsibility for the Pharmacist's actions;
- (3) Be responsible for the actions of each Intern, Certified Oregon Pharmacy Technician, Pharmacy Technician and non-licensed pharmacy personnel under their supervision;

#### OAR 855-115-0105 RESPONSIBILITIES: GENERAL - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (4) Ensure compliance with all state and federal laws and rules governing the practice of pharmacy;
- (5) Control each aspect of the practice of pharmacy;
- (6) Perform appropriately the duties of a Pharmacist;
- (7) Ensure access to reference material and equipment needed based on the services provided;

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### OAR 855-115-0105 RESPONSIBILITIES: GENERAL - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (8) Ensure services are provided with required interpretation and translation per ORS 689.564;
- (9) Ensure services occur in a sanitary, secure and confidential environment;
- (10) Be clearly identified as a Pharmacist in all interactions and communications (e.g., nametag, phone interaction, chart notations);
- (11) Display in plain sight the Pharmacist license within the pharmacy or place of business to which it applies;

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## OAR 855-115-0105 RESPONSIBILITIES: GENERAL - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (12) Engage in a continuous quality improvement program; and
- (a) Occur prior to engaging in the practice of pharmacy;
- (b) Occur with each update; and
- (c) Be documented and records retained according to OAR 855-104-0055.

#### OAR 855-115-0110 RESPONSIBILITIES: CONFIDENTIALITY – PHARMACIST OAR 855-115-0115 RESPONSIBILITIES: DUTY TO REPORT – PHARMACIST

855-115-0110 Responsibilities: Confidentiality - Pharmacist
 Each Pharmacist must comply with OAR 855-104-0015 regarding confidentiality.

• 855-115-0115 Responsibilities: Duty to Report – Pharmacist

Each Pharmacist must report to the board as required by OAR 855-104-0010. In addition, unless state or federal laws relating to confidentiality or the 1nd protection of health information prohibit disclosure, a Pharmacist must report to the board without undue delay, but within 1 business day of:

- (I) Confirmed significant drug loss; or
- (2) Any loss related to suspected drug theft of a controlled substance

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# OAR 855-115-0120 RESPONSIBILITIES: PERSONNEL - PHARMACIST

- (1) When practicing pharmacy per ORS 689, each Pharmacist must:
- (a) Ensure personnel that require licensure have been granted and maintain licensure with the board;
- (b) Ensure licensed personnel work within the duties permitted by their licensure;
- (c) Ensure non-Pharmacist personnel only perform duties they are licensed and trained to perform;

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# OAR 855-115-0120 RESPONSIBILITIES: PERSONNEL - PHARMACIST

- (I) When practicing pharmacy per ORS 689, each Pharmacist must:
- (d) Know the identity of each Intern under their supervision, and Certified Oregon Pharmacy Technician and Pharmacy Technician under their supervision, direction and control at all times;
- (e) Ensure each Intern only practices pharmacy under the supervision of a Pharmacist as outlined in OAR 855-120 including any applicable ratios;
- (f) Ensure each Certified Oregon Pharmacy Technician and Pharmacy Technician only assists in the practice of pharmacy under the supervision, direction, and control of a Pharmacist as outlined in OAR 855-125;

## OAR 855-115-0120 RESPONSIBILITIES: PERSONNEL - PHARMACIST

- (I) When practicing pharmacy per ORS 689, each Pharmacist must:
- (j) Ensure continued competency in tasks that are performed by the Pharmacist and persons under their supervision; and
- (k) Ensure that the supervision of non-Pharmacist personnel does not exceed their capacity to safely supervise based on the workload and services being provided.
- (2) When engaging in the practice of pharmacy per ORS 689, each Pharmacist may delegate the practice of pharmacy to other health care providers who are appropriately trained and authorized to perform the delegated tasks.

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## OAR 855-115-0122 RESPONSIBILITIES: SUPERVISION

- (1) When supervising a Certified Oregon Pharmacy Technician or Pharmacy Technician, each Pharmacist may supervise as many Certified Oregon Pharmacy Technicians or Pharmacy Technicians as they believe in their reasonable professional judgment is appropriate to promote and protect patient health, safety and welfare.
- (2) When supervising an Intern, each Pharmacist may supervise:
- (a) No more than four Interns participating in direct patient care activities.
- (b) As many Interns as they believe in their reasonable professional judgment is appropriate to promote and protect patient health, safety and welfare for Interns participating in non-direct patient care activities such as informational health fairs that provide general information, but not patient-specific information.

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# OAR 855-115-0125 RESPONSIBILITIES: DRUGS, RECORDS AND SECURITY - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (a) Provide adequate safeguards against loss, theft, or diversion; and
- (b) Ensure only persons authorized by the Pharmacist access the areas where prescription drugs, pharmacy and patient records are stored by restricting access;
- (2) Ensure that all records are maintained in accordance with state and federal laws and rules;

## OAR 855-115-0125 RESPONSIBILITIES: DRUGS, RECORDS AND SECURITY - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (3) Only receive drugs from an Oregon Registered Drug Outlet (e.g., Wholesaler, Manufacturer or Pharmacy);
- (4) Comply with the drug storage rules for pharmacies in OAR 855-041-1036;
- (5) Ensure drugs and devices that are recalled, outdated, damaged, deteriorated, misbranded, adulterated, counterfeit, or identified as suspect or illegitimate, or otherwise unfit for dispensing or administration must be documented, quarantined and physically separated from other drugs and devices until they are destroyed or returned to the supplier;

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# OAR 855-115-0125 RESPONSIBILITIES: DRUGS, RECORDS AND SECURITY - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (6) Ensure each compounded drug is prepared in compliance with OAR 855-045;
- (7) Ensure all computer equipment used for the practice of pharmacy:
- (a) Establishes and maintains a secure connection to patient information to which they have access;
- (b) Prevents unauthorized access to patient information; and
- (c) Is configured so information from any patient records are not duplicated, downloaded, or removed from the electronic database if accessed remotely;

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# OAR 855-115-0125 RESPONSIBILITIES: DRUGS, RECORDS AND SECURITY - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (8) Document accurately and maintain records in the practice of pharmacy including, but not limited to:
- (a) Services provided;
- (b) The date, time and identification of the licensee and the specific activity or functions performed; and
- (c) Maintain records pertaining to the acquisition, storage, dispensing or administration, and disposal of drugs and devices; and

## OAR 855-115-0125 RESPONSIBILITIES: DRUGS, RECORDS AND SECURITY - PHARMACIST

When practicing pharmacy per ORS 689, each Pharmacist must:

- (9) Ensure reporting of data as required by federal and state regulations, including but not limited to:
- (a) ALERT Immunization Information System (ALERT-IIS) per ORS 433.090, ORS 433.092, ORS 433.094, ORS 433.095, ORS 433.096, ORS 433.098, ORS 433.100, ORS 433.102, ORS 433.103, and ORS 433.104:
- (b) Communicable diseases per ORS 433.004; and
- (c) Vaccine Adverse Event Reporting System (VAERS) per 21 CFR 600.80 (v. 04/01/2022).

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## OAR 855-115-0130 RESPONSIBILITIES: PRACTICING PHARMACY FOR A DRUG OUTLET - PHARMACIST

- (a) Be responsible for the daily conduct, operation, management and control of the Drug Outlet pharmacy;
- (b) Ensure that only a Pharmacist has access to the Drug Outlet pharmacy when the pharmacy is closed, except as permitted in OAR 855-041-6310;
- (c) Ensure each prescription contains all the elements required in OAR 855-041 or OAR 855-139;
- (d) Ensure the patient record contains the elements required in OAR 855-041 or OAR 855-139;

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## OAR 855-115-0130 RESPONSIBILITIES: PRACTICING PHARMACY FOR A DRUG OUTLET - PHARMACIST

- (A) Accurately;
- (B) To the correct party;
- (C) Pursuant to a valid prescription;
- (D) Pursuant to a valid patient-practitioner relationship; and
- (E) For a legitimate medical purpose;
- (f) Ensure the Drug Outlet pharmacy is operated in a professional manner at all times;  $\,$

## OAR 855-115-0130 RESPONSIBILITIES: PRACTICING PHARMACY FOR A DRUG OUTLET - PHARMACIST

- (A) Prescription Drug Monitoring Program (PDMP) per ORS 413A.890, ORS 413A.895, ORS 413A.896, ORS 413A.898, and OAR 333-023;
- (B) Death with Dignity per ORS 127.800, ORS 127.805, ORS 127.810, ORS 127.815, ORS 127.820, ORS 127.825, ORS 127.830, ORS 127.835, ORS 127.840, ORS 127.845, ORS 127.850, ORS 127.855, ORS 127.856, ORS 127.8670, OR
- (C) Controlled substances per 21 CFR 1301.74 (v. 04/01/2022); and
- (D) Listed chemicals per 21 CFR 1310.05 (v. 04/01/2022); and

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## OAR 855-115-0130 RESPONSIBILITIES: PRACTICING PHARMACY FOR A DRUG OUTLET - PHARMACIST

- (2) A Pharmacist who utilizes licensees remotely, must comply with OAR 855-041-3200 through OAR 855-041-3250.
- (3) When engaging in the practice of pharmacy per ORS 689, each Pharmacist may delegate final verification of drug and dosage form, device, or product to a Certified Oregon Pharmacy Technician or Pharmacy Technician per ORS 689.005 when the following conditions are met:
- (a) The Pharmacist utilizes reasonable professional judgment to determine that a Certified Oregon Pharmacy Technician or Pharmacy Technician may perform final verification;
- (c) The Pharmacist delegating final verification is supervising the Certified Oregon Pharmacy Technician or Pharmacy Technician; and
- (d) Ensure the Certified Oregon PharmacyTechnician or PharmacyTechnician is performing a physical final verification.

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# OAR 855-115-0140 DRUG UTILIZATION REVIEW (DUR) - PHARMACIST

- (1) A Pharmacist must complete a drug utilization review (DUR) by reviewing the patient record prior to dispensing each prescription drug or device for the purpose of identifying the following:
- (a) Over-utilization or under-utilization;
- (b) Therapeutic duplication;
- (c) Drug-disease contraindications;
- (d) Drug-drug interactions;
- (e) Incorrect drug dosage or formulation;
- (f) Inappropriate duration of treatment;
- (g) Drug-allergy interactions; and
- (h) Drug abuse or misuse.
- (2) Upon recognizing a concern with any of the items in (1)(a)-(h), the Pharmacist must take steps to mitigate or resolve the problem and document the steps taken and outcome.

#### OAR 855-115-0145 COUNSELING

- (1) For each prescription, the pharmacist must determine the manner and amount of counseling that is reasonable and necessary under the circumstance to promote safe and effective use or administration of the drug or device, and to facilitate an appropriate therapeutic outcome for that patient.
- (2) Counseling must be provided or offered to be provided to the patient or patient's agent on the use of a drug or device:
- (a) When the drug or device has not been previously dispensed to the patient by the Drug Outlet pharmacy;
- (b) When there has been a change in the dose, formulation, or directions;
- (c) When the prescription has been transferred to the Drug Outlet pharmacy by oral, written or electronic means; or
- (d) For any refill that the pharmacist deems counseling is necessary.
- (3) An offer for the pharmacist to counsel under (1) and (2) must be made by a licensee

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#### OAR 855-115-0145 COUNSELING

- (4) The pharmacist must counsel the patient or patient's agent on the use of a drug or device upon request.
- (5) When communicating (e.g., counseling, patient care services, billing) with a patient who prefers to communicate in a language other than English or who communicates in signed language, the pharmacist must work with a health care interpreter from the health care interpreter registry administered by the Oregon Health Authority under ORS 413.558 unless the pharmacist is proficient in the patient's preferred language.

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### OAR 855-115-0145 COUNSELING

- (6) For a prescription where counseling has only been provided in writing, the pharmacist must provide drug information in a format accessible by the patient, including information on when the pharmacist is available and how the patient or patient's agent may contact the pharmacist.
- (7) A pharmacist is not required to counsel a patient or patient's agent when the patient or patient's agent refuses such consultation. If refused:
- (a) Only a licensee can accept a patient's or patient's agent's request not to be counseled, when counseling is required.
- (b) The pharmacist may choose not to release the prescription until counseling has been completed.

#### OAR 855-115-0145 COUNSELING

- (8) Counseling must be provided under conditions that maintain patient privacy and confidentiality.
- (9) Counseling, offers to counsel or declinations of counseling regarding prescriptions must be documented with the licensee's identity.
- (10) Additional forms of drug information (e.g., Medication Guide, Patient Package Inserts, Instructions for Use) must be used to supplement counseling when required by federal law or rule

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## OAR 855-115-0150 PROHIBITED PRACTICES - PHARMACIST

Pharmacists must not:

- (1) Engage in the dispensing, distribution or delivery of drugs unless working for a registered Drug Outlet pharmacy.
- (2) Possess personally or store drugs other than in a registered Drug Outlet pharmacy except for those drugs legally prescribed for the personal use of the Pharmacist or when the Pharmacist possesses or stores the drugs in the usual course of business and within the Pharmacist's scope of practice.
- (3) Diagnose.

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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## OAR 855-115-0150 PROHIBITED PRACTICES -PHARMACIST

Pharmacists must not:

- (4) Engage in any form of discrimination, harassment, intimidation, or assault.
- (5) Permit any Intern, Certified Oregon Pharmacy Technician or Pharmacy Technician to perform any task in which the supervising Pharmacist is not trained or qualified to perform.
- (6) Permit any non-licensed pharmacy personnel to perform any function that constitutes the practice of pharmacy as defined in ORS 689 or the assistance of the practice of pharmacy. Non-licensed personnel may only perform functions permitted by the Pharmacist providing supervision.

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

### OAR 855-115-0205 PHARMACIST-IN-CHARGE: QUALIFICATIONS AND LIMITATIONS

- (1) In order to be a Pharmacist-in-Charge (PIC), a Pharmacist must have:
- (a) Completed at least one year of pharmacy practice; or
- (b) Completed a board provided PIC training course either before the appointment or within 90 days after the appointment; and  $\,$
- (c) Be employed by the outlet.
- (2) A Pharmacist must not be designated PIC of more than three pharmacies. The following drug outlet types do not count towards this limit:
- (a) Pharmacy Prescription Kiosks in OAR 855-141; and
- (b) Pharmacy Prescription Lockers in OAR 855-143.
- (3) Effective July 1, 2025, in order to be a Pharmacist-in-Charge (PIC), a Pharmacist must complete a board provided PIC training course at least every five years.

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# OAR 855-115-0210 PHARMACIST-IN-CHARGE: RESPONSIBILITIES

- (1) In addition to the responsibilities of a Pharmacist outlined in OAR 855-115, a Pharmacist-in-Charge of a Drug Outlet pharmacy must:
- (a) Be actively engaged in pharmacy activities at the Drug Outlet pharmacy;
- (b) Be physically present at the Drug Outlet pharmacy on a regular basis for a sufficient amount of time as needed to ensure Drug Outlet pharmacy compliance;
- (c) Be responsible for the ongoing conduct, operation, management and control of the Drug Outlet pharmacy;

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## OAR 855-115-0210 PHARMACIST-IN-CHARGE: RESPONSIBILITIES

- (1) In addition to the responsibilities of a Pharmacist outlined in OAR 855-115, a Pharmacist-in-Charge of a Drug Outlet pharmacy must:
- (d) Establish, maintain, and enforce written policies and procedures governing the practice of pharmacy that are compliant with federal and state laws and rules;
- (e) Ensure maintenance of complete and accurate records;
- (f) Establish, maintain and enforce a continuous quality improvement program;

## OAR 855-115-0210 PHARMACIST-IN-CHARGE: RESPONSIBILITIES

- (1) In addition to the responsibilities of a Pharmacist outlined in OAR 855-115, a Pharmacist-in-Charge of a Drug Outlet pharmacy must:
- (g) Develop, implement and submit a plan of correction for observations noted on an inspection within the time allowed by the board:
- (h) Complete an annual self-inspection of the pharmacy using the Self-Inspection Form provided by the board, by July 1 each year and within 15 days of becoming PIC. The completed self-inspection forms must be signed and dated by the PIC and retained for three years from the date of completion; and

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# OAR 855-115-0210 PHARMACIST-IN-CHARGE: RESPONSIBILITIES

- (1) In addition to the responsibilities of a Pharmacist outlined in OAR 855-115, a Pharmacist-in-Charge of a Drug Outlet pharmacy must:
- (i) Ensure a controlled substance inventory with discrepancy reconciliation is accurately completed and documented:
- (i) Within 15 days of a change in PIC; and
- (ii) At least every 367 days; and
- (B) For all Schedule II controlled drugs:
- (i) At least every 93 days in a Retail Drug Outlet Pharmacy; and
- (ii) At least every 31 days in an Institutional Drug Outlet Pharmacy.

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# OAR 855-115-0210 PHARMACIST-IN-CHARGE: RESPONSIBILITIES

- (2) The PIC of a Drug Outlet pharmacy affiliated with the following Drug Outlet types must also comply with the PIC responsibilities as outlined in:
- (a) Pharmacy Prescription Kiosk in OAR 855-141;
- (b) Pharmacy Prescription Locker in OAR 855-143; and
- (c) Remote Dispensing Site Pharmacy in OAR 855-139.

## OAR 855-115-0300 SERVICES: CONSULTING PRACTICE

- (I) A Pharmacist who provides services to an Oregon licensed healthcare facility must perform all duties and functions required by the healthcare facility's licensure as well as by any relevant federal and state laws and rules.
- (2) A Pharmacist who provides services to a correctional facility, long term care facility, community-based care facility, hospital drug room, or charitable pharmacy that does not have additional Pharmacist service requirements under the terms of its licensure with any other state agency, must provide services that include but are not limited to the following:
- (a) Provide the facility with policies and procedures relating to security, storage and distribution of drugs within the facility;
- (b) Provide guidance on the proper documentation of drug administration or dispensing; and  $\,$
- (c) Provide educational materials or programs as requested.

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# OAR 855-115-0300 SERVICES: CONSULTING PRACTICE

- (3) A Pharmacist who provides services to an Oregon licensed healthcare provider must follow all state and federal laws and rules related to the practice of pharmacy.
- (4) A Pharmacist must maintain appropriate records of their services in (2) (4) for three years and make them available to the board for inspection.
- (5) A Pharmacist may store protected health records outside an Oregon licensed facility as permitted in OAR 855-104-0055.
- (6) Records and documents must be retained according to OAR 855-104-0055.

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (1) In accordance with ORS 689.645 and ORS 689.655, a Pharmacist may administer a vaccine, drug or device as specified in this rule. The Pharmacist must be acting:
- (a) Under the direction of or pursuant to a lawful prescription or order issued by a licensed practitioner acting within the scope of the practitioner's practice; or
- (b) In accordance with a statewide drug therapy management protocol per OAR 855-115-0345; or
- (c) In accordance with a clinical pharmacy agreement or collaborative drug therapy management agreement per OAR 855-115-0315.

- (2) A Pharmacist who administers a vaccine, drug or device must:
- (a) Prior to administration of an injectable drug or device, receive practical training on the injection site and administration technique that is utilized. For orally administered drugs, training is not required.
- (b) Hold active CPR certification issued by the American Heart Association or the American Red Cross or any other equivalent program intended for a healthcare provider that is specific to the age and population receiving the vaccine, drug or device, contains a hands-on training component, and is valid for not more than three years. The most current CPR certification record must be retained according to OAR 855-104-0055;

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (2) A Pharmacist who administers a vaccine, drug or device must:
- (c) Ensure that any drug administered to a patient was stored in accordance with the drug storage rules for pharmacies in OAR 855-041-1036;
- (d) Observe, monitor, report, and otherwise take appropriate action regarding desired effect, side effect, interaction, and contraindication associated with administering the vaccine, drug or device;

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (2) A Pharmacist who administers a vaccine, drug or device must:
- (e) Ensure that vaccine, drug or device administration is documented in the patient's permanent record; and
- (f) Ensure records and documents are retained according to OAR 855-104-0055. Records of administration must include but are not limited to:
- (A) Patient identifier;
- (B) Vaccine, drug or device and strength;
- (C) Route and site of administration;
- (D) Date and time of administration; and
- (E) Pharmacist identifier.

- (3) For vaccines only, the requirements in (2) and the following apply, and the Pharmacist who administers or supervises each administration of a vaccine to a patient must:
- (a) Complete training that includes hands-on injection technique, clinical evaluation of indications and contraindications of vaccines, and the recognition and treatment of emergency reactions to vaccines. The training may include programs approved by the ACPE, curriculum-based programs from an ACPE-accredited college or school of pharmacy, state or local health department programs, training by an appropriately qualified practitioner, or programs approved by the board; and

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (3) For vaccines only, the requirements in (2) and the following apply, and the Pharmacist who administers or supervises each administration of a vaccine to a patient must:
- (b) Make vaccine recommendations;
- (c) Select each vaccine to be administered;
- (d) Ensure compliance with (1);
- (e) Ensure the appropriate Vaccine Information Statement (VIS) is provided to the patient or patient's agent prior to each dose of vaccine.

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (3) For vaccines only, the requirements in (2) and the following apply, and the Pharmacist who administers or supervises each administration of a vaccine to a patient must:
- (f) Perform verification prior to administration that includes but is not limited to:
- (A) Prescription order accuracy verification; and
- (B) Vaccine product accuracy review;
- (g) Advise or counsel on therapeutic values, content, hazards and use of each vaccine;
- (h) Manage adverse events;

- (3) For vaccines only, the requirements in (2) and the following apply, and the Pharmacist who administers or supervises each administration of a vaccine to a patient must:
- (i) Report adverse events as required by the Vaccine Adverse Events Reporting System (VAERS) and to the primary care provider as identified by the patient;
- (j) Verify accuracy and completeness of documentation for vaccine administration;

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (3) For vaccines only, the requirements in (2) and the following apply, and the Pharmacist who administers or supervises each administration of a vaccine to a patient must:
- (k) Ensure all persons administering vaccines under their supervision are appropriately trained and qualified;
- (I) Follow the guidance in the Centers for Disease Control and Prevention (CDC) Vaccine Storage and Handling Toolkit (v. 4/12/2022); and
- (m) Have access to a current edition of the CDC reference, "Epidemiology and Prevention of Vaccine-Preventable Diseases" (v. 8/2021);

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# OAR 855-115-0305 SERVICES: ADMINISTRATION OF VACCINES, DRUGS, OR DEVICES

- (4) The Pharmacist may administer a drug or device in conjunction with training the patient or the patient's agent on how to administer or self-administer the drug or device.
- (5) Records and documents must be retained according to OAR 855-104-0055.

- (6) An appropriately trained and qualified Pharmacist may permit an appropriately trained and qualified:
- (a) Intern to perform the same duties as a Pharmacist except as prohibited in OAR 855-120-0150.
- (b) Certified Oregon Pharmacy Technician or Pharmacy Technician to conduct the physical act of administering a vaccine in accordance with OAR 855-125-0305.
- (7) The appropriately trained and qualified Pharmacist who is supervising an Intern, Certified Oregon Pharmacy Technician or Pharmacy Technician in administering a vaccine must be immediately available to the vaccinator to respond in the case of an adverse reaction and any other issue that may arise.

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## OAR 855-115-0310 SERVICES: LABORATORY

- (I) A Pharmacist must only order and receive laboratory test when:
- (a) Managing drug therapy pursuant to the terms of a clinical pharmacy agreement or collaborative drug therapy management agreement with a provider under OAR 855-115-0315;
- (b) Providing patient care services pursuant to the terms of the post diagnostic formulary listed in OAR 855-I15-0340 that is developed under ORS 689.645 and adopted by the board under ORS 689.649;
- (c) Providing patient care services pursuant to and as allowed by the terms of a protocol listed in OAR 855-115-0345 that is developed under ORS 689.645 and adopted by the board under ORS 689.649;

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### OAR 855-115-0310 SERVICES: LABORATORY

- (I) A Pharmacist must only order and receive laboratory test when:
- (d) Permitted under a Health Screen Testing Permit pursuant to ORS 438.010(8); ORS 438.060; ORS 438.130(2); ORS 438.150(5), (6) and (7); OAR 333-024-0370, OAR 333-024-0380, OAR 333-024-0385, OAR 333-024-0395 and OAR 333-024-0400; or
- (e) Monitoring a therapeutic response or adverse effect to drug therapy under ORS 689.005.
- (2) A pharmacy may perform a laboratory test as permitted under ORS 689.661.
- (3) Records and documents must be retained according to OAR 855-104-0055.

#### OAR 855-115-0315\* SERVICES: COLLABORATIVE DRUG THERAPY MANAGEMENT

- (I) As used in this rule "Collaborative Drug Therapy Management" (CDTM) means the participation by a practitioner and a pharmacist in the management of drug therapy pursuant to a written agreement that includes information on the dosage, frequency, duration and route of administration of the drug, authorized by a practitioner and initiated upon a prescription order for an individual patient and:
- (a) Is agreed to by one practitioner and one pharmacist; or
- (b) Is agreed to by one or more practitioners in a single organized medical group, such as a hospital medical staff, clinic or group practice, including but not limited to organized medical groups using a pharmacy and the

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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#### OAR 855-115-0315\* SERVICES: COLLABORATIVE DRUG THERAPY MANAGEMENT

- (2) A pharmacist shall engage in collaborative drug therapy management with a practitioner only under a written arrangement that includes:
- (a) The identification, either by name or by description, of each of the participating pharmacists;
- (b) The identification, by name or description, of each of the participating practitioners or group of practitioners;
- (c) The name of the principal pharmacist and practitioner who are responsible for development, training, administration, and quality assurance of the arrangement;

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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#### OAR 855-115-0315\* SERVICES: COLLABORATIVE DRUG THERAPY MANAGEMENT

- (2) A pharmacist shall engage in collaborative drug therapy management with a practitioner only under a written arrangement that includes:
- (d) The types of decisions that the pharmacist is allowed to make, which may include:
- $(A)\,A$  detailed description of the types of diseases, drugs, or drug categories involved, and the activities allowed in each case;
- (B) A detailed description of the methods, procedures, decision criteria, and plan the pharmacist is to follow when conducting allowed activities;
- (C) A detailed description of the activities the pharmacist is to follow including documentation of decisions made and a plan or appropriate mechanism for communication, feedback, and reporting to the practitioner concerning specific decisions made. In addition to the agreement, documentation shall occur on the prescription record, patient profile, a separate log book, or in some other appropriate system;
- (D) Circumstances which will cause the pharmacist to initiate communication with the practitioner, including but not limited to the need for a new prescription order and a report of a patient's therapeutic response or any adverse effect.
- \*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

#### OAR 855-115-0315\* SERVICES: COLLABORATIVE DRUG THERAPY MANAGEMENT

- (2) A pharmacist shall engage in collaborative drug therapy management with a practitioner only under a written arrangement that includes:
- (e) Training requirement for pharmacist participation and ongoing assessment of competency, if necessary;
- (f) Quality assurance and periodic review by a panel of the participating pharmacists and practitioners;
- (g) Authorization by the practitioner for the pharmacist to participate in collaborative drug therapy; and
- (h) A requirement for the collaborative drug therapy arrangement to be reviewed and updated, or discontinued at least every two years;

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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#### OAR 855-115-0315\* SERVICES: COLLABORATIVE DRUG THERAPY MANAGEMENT

- (3) The collaborative drug therapy arrangement and associated records must be kept on file in the pharmacy and made available to any appropriate health licensing board upon request
- (4) Nothing in this rule shall be construed to allow therapeutic substitution outside of the CDTM agreement.

\*Rule in progress, rulemaking hearing 1/24/2024. Language shown on slide is language in rulemaking filing.

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### OAR 855-115-0320 SERVICES: MEDICATION THERAPY MANAGEMENT

- (1) Medication Therapy Management (MTM) is a distinct service or group of services that is intended to optimize the therapeutic outcomes of a patient. Medication Therapy Management can be an independent service provided by a Pharmacist or can be in conjunction with the provision of a medication product with the objectives of:
- (a) Enhancing appropriate medication use;
- (b) Improving medication adherence;
- (c) Increasing detection of adverse drug events;
- (d) Improving collaboration between practitioner and Pharmacist; and
- (e) Improving outcomes.

#### OAR 855-115-0320 SERVICES: MEDICATION THERAPY MANAGEMENT

- (2) A Pharmacist that provides MTM services must ensure that they are provided according to the individual needs of the patient and may include but are not limited to the following:
- (a) Performing or otherwise obtaining the patient's health status assessment;
- (b) Developing a medication treatment plan for monitoring and evaluating the patient's response to therapy;
- (c) Monitoring the safety and effectiveness of the medication therapy;
- (d) Selecting, initiating, modifying or administering medication therapy in consultation with the practitioner where appropriate;  $\frac{1}{2} \sum_{i=1}^{n} \frac{1}{2} \sum_{i=$

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### OAR 855-115-0320 SERVICES: MEDICATION THERAPY MANAGEMENT

- (2) A Pharmacist that provides MTM services must ensure that they are provided according to the individual needs of the patient and may include but are not limited to the following:
- (e) Performing a medication review to identify, prevent or resolve medication related problems;
- (f) Monitoring the patient for adverse drug events;
- (g) Providing education and training to the patient or the patient's agent on the use or administration of the medication where appropriate;

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### OAR 855-115-0320 SERVICES: MEDICATION THERAPY MANAGEMENT

- (h) Documenting the delivery of care, communications with other involved healthcare providers and other  $\,$
- appropriate documentation and records as required. Such records must:
- (A) Be accurate;
- (B) Identify the person who completed each action;
- (C) Be retained according to OAR 855-104-0055.
- (i) Providing necessary services to enhance the patient's adherence with the therapeutic regimen; and
- (j) Integrating the medication therapy management services within the overall health management plan for the patient.

## OAR 855-115-0330 SERVICES: PRESCRIBING - FORMULARY OR PROTOCOL COMPENDIA

(I) A Pharmacist located and licensed in Oregon may prescribe and dispense a FDA-approved drug and device included on either the Formulary or Protocol Compendia, set forth in this Division.

(2) A Pharmacist may submit a concept, on a form prescribed by the board to the Public Health and Pharmacy Formulary Advisory Committee for consideration, for the addition of a drug or device to the Formulary Compendia or the development of a protocol for the Protocol Compendia. A Pharmacist may provide feedback on the Formulary or Protocol Compendia on a board prescribed form and located on the board website.

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# OAR 855-115-0330 SERVICES: PRESCRIBING - FORMULARY OR PROTOCOL COMPENDIA

(3) A Pharmacist must only prescribe a drug or device consistent with the parameters of the Formulary and Protocol Compendia, and in accordance with federal and state regulations.

(4) The Pharmacist is responsible for recognizing limits of knowledge and experience and for resolving situations beyond their expertise by consulting with or referring patients to another health care provider.

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# OAR 855-115-0330 SERVICES: PRESCRIBING - FORMULARY OR PROTOCOL COMPENDIA

(5) For each drug or device the Pharmacist prescribes via the Formulary or Protocol Compendia, the Pharmacist must:

(a) Ensure training and education requirements have been met prior to engaging in prescribing activities. A copy of all required training and education must be retained according to OAR 855-104-0055;

(b) Collect subjective and objective information about the patient's health history and clinical status. If prescribing pursuant to the Formulary Compendia in OAR 855-115-0340, a diagnosis from the patient's healthcare provider is required.

(c) Assess the information collected in (b). Any physical assessment must be performed in a face-to-face, in-person interaction and not through electronic means.

#### OAR 855-115-0330 SERVICES: PRESCRIBING -FORMULARY OR PROTOCOL COMPENDIA

- (5) For each drug or device the Pharmacist prescribes via the Formulary or Protocol Compendia, the Pharmacist must:
- (d) Create an individualized patient-centered care plan that utilizes information obtained in the assessment to evaluate and develop a care plan;
- (e) Implement the care plan, to include:
- (A) Addressing medication and health-related problems and engaging in preventive care strategies;
- (C) Providing education and self-management training to the patient or caregiver;
- (D) Contributing to coordination of care, including the referral or transition of the patient to another health care professional; and  $\frac{1}{2} \frac{1}{2} \frac{1}$
- (E) Scheduling follow-up care as needed to achieve goals of therapy.

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# OAR 855-115-0330 SERVICES: PRESCRIBING - FORMULARY OR PROTOCOL COMPENDIA

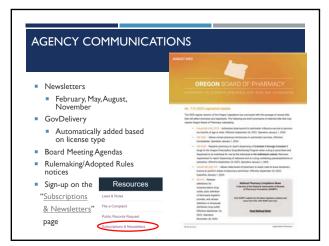
- (5) For each drug or device the Pharmacist prescribes via the Formulary or Protocol Compendia, the Pharmacist must:
- (f) Monitor and evaluate the effectiveness of the care plan and make modifications to the plan; and
- (g) Provide notification to the patient's identified primary care provider or other care providers when applicable within five business days following the prescribing of a Formulary or Protocol Compendia drug or device.
- (6) If consultation is provided through an electronic means, the Oregon licensed Pharmacist must use an audiovisual communication system to conduct the consultation.
- (7) All records and documents must be retained according to OAR 855-104-0055 and must be made available to the patient and provider upon request

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# OAR 855-115-0335 SERVICES: PRESCRIBING - PROHIBITED PRACTICES

- (I) A Pharmacist must not prescribe a drug or device via the Formulary or Protocol Compendia:
- (a) To self; or
- (b) When the compendia requires referral to non-Pharmacist provider.
- (2) A Pharmacist must not require, but may allow, a patient to schedule an appointment with the Pharmacist for the prescribing or administering of an injectable hormonal contraceptive or the prescribing or dispensing of a self-administered hormonal contraceptive.

# COMPENDIA- FORMULARY & PROTOCOL OAR 855-115-0340 Services: Prescribing - Formulary Compendium OAR 855-115-0345 Services: Prescribing - Protocol Compendium







- Email <u>pharmacy.compliance@bop.oregon.gov</u> or call 971-673-0001
- Legal Advice vs. Legal Information
  - Agency staff can provide information about the Board's statutes and rules.
  - Agency staff may be able to provide other information, such as a Newsletter article where the topic has been addressed.
  - Agency staff can point you to the Board's laws and rules but cannot provide you with legal advice as to how the law or rule applies to a specific situation.
- Agency staff cannot tell you what the Board will or will not do in any specific situation there is a process by which the Board makes those decisions.
- Resources
  - Oregon Administrative Rules <u>Chapter 855</u>

  - Oregon Revised Statues Chapter 495 and Chapter 475
     Public Records Request Please note that there may be fees associated with the production of records, see standard fee schedule.

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## CPE INFORMATION / CONTACT US

- For board-approved CPE credit, complete the quiz/program evaluation at https://www.oregon.gov/pharmacy/Pages/Continuing-Education-.aspx
  - Enter program code to access the quiz/program evaluation
  - Program is board-approved, not ACPE approved and will not show up in CPE Monitor
  - Allow 6-8 weeks for receipt of course completion certificate
- Contact us directly
  - Phone: 971-673-0001
  - Fax: 971-673-0002
  - General Inquiries <a href="mailto:pharmacy.board@bop.oregon.gov">pharmacy.board@bop.oregon.gov</a>
  - Compliance Inquiries pharmacy.compliance@bop.oregon.gov
  - Licensing Inquiries pharmacy.licensing@bop.oregon.gov



Program Evaluation