IMPERATIVE REPORT OUT & HIGHLIGHTS

Imperative Expand and Improve Stakeholder Engagement Increase diversity of agency stakeholder oversight, and advisory boards Year-over-year increase in agency engage organizations representing historically and advisory boards

Q3 2021

Agency has prioritized moving on this imperative early Planning is underway



Objectives	Status
Increase diversity of agency stakeholder groups, rulemaking, oversight, and advisory boards	Developing baseline
Year-over-year increase in agency engagement with organizations representing historically and currently underserved populations and communities	Developing baseline
Year-over-year increase in the external use of agency produced reports, studies, and presentations	Developing baseline

Highlights and Look Forward

Work Underway

Planning initiatives: communication plan and engagement process, building relationships with external entities, and creating liaisons and ambassadors Prioritizing engagement for programs passed in 2021 legislative session

What's Next

Determine who are "historically and currently underserved populations and communities"

Baseline information and determine staff capacity

Accomplishments and Challenges

Accomplishments/Lessons Learned

Created internal Strategic Engagement Team (e.g. scoping for new 2021 studies) Online portal for public comments for application site certificates amendments Post-session debriefs and legislative report

Challenges and Needs

Defining "diversity" for agency stakeholder groups and advisory boards



Objectives	Status
Year-over-year increase in the percent of agency job applicants identifying as Black, Indigenous, and People of Color	s Developing baseline
Year-over-year increase in the percent of historically and currently underserved populations and communities participating in ODOE programs & services	Developing baseline
Increase agency Diversity, Equity, and Inclusion awareness and fluency	Underway
	Year-over-year increase in the percent of agency job applicants identifying as Black, Indigenous, and People of Color Year-over-year increase in the percent of historically and currently underserved populations and communities participating in ODOE programs & services Increase agency Diversity, Equity, and Inclusion awareness and

Highlights and Look Forward

Work Underway

Building relationships with Oregon universities to enhance internship program and expand recruitments

ODOE staff completing Intercultural Effectiveness Survey

Prioritizing equity for programs passed in 2021 legislative session

What's Next

Developing a better understanding of who we serve now by collecting demographic data

Accomplishments and Challenges

Accomplishments/Lessons Learned

ODOE communications staff assisted with statewide DEI conference Translated strategic plan into four additional languages

Challenges and Needs

DEI consultant could help ODOE engage with underserved populations

	Imperative	Objectives	Status
Assess and Enhance Organizational Data Capabilities		100% of specified agency products (e.g., produced reports, studies, and analyses) use standardized agency data methodologies or tools	Not Started
Timing	Status	Year-over-year increase of collection, review, and analysis of data	Developing baseline
Q3 2021	Planning Underway	Year-over-year increase in data sharing relationships	Developing baseline

Highlights and Look Forward

Work Underway

Action planning for initiative on internal data management roles Recruiting for Research Analyst position (21-23 Budget) Interagency collaboration on equity mapping, demographic data

What's Next

Look at ideal future state for internal structure, roles, and responsibilities on data Practice and pilot ideas during development of 2022 BER

Data partnerships on upcoming ODOE studies

Accomplishments and Challenges

Accomplishments/Lessons Learned

Strong interagency coordination and cooperation on BiZEV Included demographic questions in KPM survey Census data training and usage by ODOE staff

Challenges and Needs

Lack of demographic data on who participates in ODOE's services and programs

Assess and Modernize Agency Programs and Activities Timing Status Planning Underway

Obj	ect	ives	

100% of ODOE programs and activities align with ODOE mission and position statements

Complete assessment of ODOE work in the context of the state's energy ecosystem to identify redundancies and gaps

Status

Not Started

Not Started

Highlights and Look Forward

Work Underway

Ensuring new programs and activities align with mission and strategic plan imperatives

What's Next

Concept development and scoping of Key Energy Indicators during 2022 BER development (Winter 21/22)

Strategic Evaluation of Siting Program and Process (RFP)

Accomplishments and Challenges

Accomplishments/Lessons Learned

Worked with legislature to modernize some existing ODOE programs and optimize new ones

Challenges and Needs

Determine scope of assessment related to ODOE's programs and activities

Imperative	Objectives	Status
Optimize Organizational Efficiency and Impact	Increase average Gallup Q12 engagement score to at least 4.0 (out of 5.0)	2019 baseline - 3.79; re-eval TBD
Timing Status	Increase "Efficient and effective processes & procedures" survey score to at least 3.5	2019 baseline - 2.73; re-eval TBD
Q3 2021 Planning Underway	Increase in Key Performance Measure customer satisfaction score to at least 95%	KPM survey underway

Highlights and Look Forward

Work Underway

Action planning for initiative on cross-functional improvements Evaluating results of enhanced KPM survey

What's Next

Develop pilot for replicable, scalable Process Improvement Pathways Survey of staff to identify opportunities for process improvements

Accomplishments and Challenges

Accomplishments/Lessons Learned

Evaluated siting process and eliminated paper copy submittal requirements for annual compliance plans

Efficiencies identified as agency has evolved during COVID response

Challenges and Needs

Organizational capacity and managing change

Recruitment of new staff to run new programs (from 2021 legislative session)